Postal Regulatory Commission Submitted 6/16/2011 4:28:23 PM Filing ID: 73252 Accepted 6/16/2011

BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268-0001

In the Matter of:
Wesleyville Branch
Erie, PA 16510
(William A. Wittenberg,
Petitioner)

Docket No. A2011-12

UNITED STATES POSTAL SERVICE NOTICE OF FILING AND APPLICATION FOR NON-PUBLIC STATUS

(June 16, 2011)

On June 9, 2011, the Commission issued Commission Information

Request No.1, requesting that "the Postal Service ... provide the Administrative

Record supporting its final determination to close the Wesleyville Branch."

The Postal Service maintains its position that it has no obligation to provide the complete administrative record because the Commission lacks jurisdiction to hear Petitioner's appeal. The Postal Service renews its assertion,

¹ Because the Wesleyville Branch is not a Post Office, the Postal Service submits that Commission jurisdiction under 39 U.S.C. § 404(d) does not attach. In addition, it is the Postal Service's position that the procedural requirements of 39 U.S.C. § 404(d) do not apply because the discontinuance of the Wesleyville Branch does not qualify as a closure as envisioned by 39 U.S.C. § 404(d). See Notice of United States Postal Service, PRC Docket No. A2011-12 (April 12, 2011).

as stated in previous "A" series dockets,² that the content of an administrative record, or whether an administrative record exists at all, has no bearing on whether the Commission has subject matter jurisdiction to hear an appeal of a station or branch discontinuance. The Postal Service understands that the existence of subject matter jurisdiction depends upon the scope of Commission authority bestowed by Congress, and not on any activity conducted by the Postal Service.

Because this docket involves a facility classified as a postal branch, and not a Post Office, the Postal Service did not apply the same procedures as provided for discontinuance of Post Offices under 39 U.S.C. Part 241.3. Rather, it performed a study pursuant to specially crafted procedures for stations and branches. Nevertheless, in response to the Commission's Information Request, the Postal Service has assembled an administrative record that it believes satisfies the § 404(d) requirements, and demonstrates a consideration of all necessary factors, including the effect on postal services, the community, and employees, and the estimated economic savings. Comments of United States Postal Service, PRC Docket No. A2011-12 (May 23, 2011) at 2-4.

Without waiving its position stated above and in its Notice³ and

Comments,⁴ the Postal Service today responds to Commission Information

Request No. 1 by filing an administrative record. As set forth in its Application for

² See, e.g., Reply of United States Postal Service in Response to Eugene Area Local No. 679 of the American Postal Workers Union, AFL-CIO Motion to Compel and Revise Procedural Schedule, PRC Docket No. A2011-4 (February 2, 2011).

³ Notice of United States Postal Service, PRC Docket No. A2011-12 (April 12, 2011).

⁴ Comments of United States Postal Service, PRC Docket No. A2011-12 (May 23, 2011).

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Non-Public treatment, filed concurrently with this Notice as Attachment 1, the Postal Service files a non-public⁵ version of the administrative record under seal to protect certain commercial information of the Postal Service, as well as personal identifiable information of individual customers.

Respectfully submitted,

UNITED STATES POSTAL SERVICE By its attorneys:

Anthony F. Alverno Chief Counsel, Global Business

Kenneth N. Hollies James M. Mecone

475 L'Enfant Plaza, S.W. Washington, D.C. 20260-1137 (202) 268-6525; Fax -6187 June 16, 2011

⁵ The Postal Service will also file a public version of the administrative record.

APPLICATION OF THE UNITED STATES POSTAL SERVICE FOR NON-PUBLIC TREATMENT OF MATERIALS

(June 16, 2011)

In accordance with 39 C.F.R. § 3007.21 and Order No. 225,¹ the United States Postal Service (Postal Service) applies for non-public treatment of certain materials filed under seal with the Commission. The Wesleyville Branch Administrative Record includes financial and customer information related to operations at the Wesleyville Branch 16510, and other postal retail facilities in close proximity to the Wesleyville Branch.

(1) The rationale for claiming that the materials are non-public, including the specific statutory basis for the claim, and a statement justifying application of the provision(s);

The materials designated as non-public consist of information of a commercial nature that under good business practice would not be publicly disclosed. In the Postal Service's view, this information would be exempt from mandatory disclosure pursuant to 39 U.S.C. § 410(c)(2) and 5 U.S.C. § 552(b)(3). Materials designated as non-public also include personally identifiable information (PII) that was redacted in conformity with 39 U.S.C. § 410(c)(1) and 5 U.S.C. § 552(b)(6). Because the portions of the materials that the Postal Service applies to file under seal fall within the scope of information not required to be publicly disclosed, the Postal Service asks the Commission to support its determination that these materials qualify as exempt from public disclosure and grant its application for their non-public treatment.

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¹ PRC Order No. 225, Final Rules Establishing Appropriate Confidentiality Procedures, PRC Docket No. RM2008-1 (June 19, 2009).

(2) Identification, including name, phone number, and email address for any third-party who is known to have a proprietary interest in the materials, or if such an identification is sensitive, contact information for a Postal Service employee who shall provide notice to that third party;

James M. Mecone United States Postal Service 475 L'Enfant Plaza, S.W. Washington, D.C. 20260-1137 (202) 268-6525; Fax -6187 James.M.Mecone@usps.gov

(3) A description of the materials claimed to be non-public in a manner that, without revealing the materials at issue, would allow a person to thoroughly evaluate the basis for the claim that they are non-public;

The non-public material contains commercial information of the Postal Service, such as income, costs, and staffing at affected facilities. In addition, the PII of individual customers, including names, addresses, and contact information, is treated as non-public in this filing. The Postal Service maintains that the non-public portions of these materials should remain confidential.

(4) Particular identification of the nature and extent of commercial harm alleged and the likelihood of such harm;

If the information that the Postal Service seeks to protect from disclosure due to its confidential nature was disclosed publicly, the Postal Service considers it quite likely that it would suffer harm. Revealing Postal Service financial information would enable competitors to focus marketing efforts on particular Postal Service locations with many potential customers for the competitor. In particular, stations and branches are located in urban areas where competition with private commercial receiving agencies is quite common. The Postal Service considers it highly probable that, if this information were made public, local competitors would take advantage of it. In addition, although the harm

concerning disclosure of PII about customers is not "commercial" in nature, the Postal Service notes that the disclosure of the PII of its customers would expose these customers to an increased risk of invasions of privacy and the greater possibility of identity theft and related crimes.

(5) At least one specific hypothetical, illustrative example of each alleged harm;

Harm: Revealing facility-specific financial information would enable competitors to target the location for sales and marketing purposes.

Hypothetical: Facility-specific financial information at a particular location is revealed to the public. A nearby private commercial mail receiving agency reviews the information, and determines that a discontinuance will affect enough potential customers at the postal location to justify an advertising campaign targeted at existing Postal Service customers. The private company directs advertising for its mailbox and shipping services to existing Postal Service customers, thereby causing the Postal Service to lose business to the competitor.

Harm: Disclosing personal identifying information of Postal Service customers would expose these customers to an increased risk of identity theft and related crimes.

Hypothetical: A party uses the PII of Postal Service customers, in combination with other data sources, to steal a customer's identity through fraudulent credit applications. This could have a temporary negative impact on the customer's credit status, and prevent the customer from engaging in financial transactions until the false applications are purged from credit files.

(6) The extent of protection from public disclosure deemed to be necessary;

The Postal Service maintains that the redactions of PII should be withheld from any persons who have not agreed to the Commission's standard confidentiality requirements.

(7) The length of time deemed necessary for the non-public materials to be protected from public disclosure with justification thereof; and

The Commission's regulations provide that non-public materials shall lose non-public status ten years after the date of filing with the Commission, unless the Commission or its authorized representative enters an order extending the duration of that status. 39 C.F.R. § 3007.30. The Postal Service submits that the ten year period is not sufficient to protect the interests of individuals whose PII is included in the filed information. As such, the Postal Service believes that such information should be accorded non-public status indefinitely.

(8) Any other factors or reasons relevant to support the application.

Under current Postal Service practices, a discontinuance study for a station or branch, such as the Wesleyville Branch, is not undertaken pursuant to the standards for a discontinuance study affecting an independent Post Office, where a formal proposal is posted for sixty days, with the underlying administrative record then made available for inspection. In discontinuance studies subject to section 404(d), customers participating in or providing input for the discontinuance study's purposes are customarily advised that their input may become part of a public record, a fact which customers may want to consider as they craft their comments or other input. With respect to participants in a

discontinuance study affecting a station or branch, however, study participants are not necessarily made aware that their input may become part of a public record. The Postal Service accordingly proceeds with an expectation that, consistent with obligations pursuant to 39 U.S.C. § 410(c)(1) and 5 U.S.C. § 552(b)(6), other federal agencies will also keep such information confidential.

Conclusion

For the reasons discussed, the Postal Service requests that the Commission grant this application for non-public treatment of the identified materials.



1/15/09

Official Record Index

Item <u>No.</u>	Description	Date Entered into Record
1.	Authority to Conduct Investigation	06/24/2009
2.	Station and Branch Optimization Concept Briefing Sheet	08/13/2009
3.	Letter to customers concerning possible change to service	08/18/2009
4.	Union and Management Briefing Invitation	07/17/2009
5.	Briefing Agenda and Talking Points	08/12/2009
6.	Congressional Briefing Invitation	08/14/2009
7.	Congressional Briefing, Agenda, Talking Points and Presentation	09/02/2009
8.	Post Office Closing or Consolidation Proposal PS Form 4920	11/05/2009
9.	Mapquest map from closing to gaining office	10/01/2009
10.	Returned questionnaires and Post Office responses	11/02/2009
11.	Postal Customer Questionnaire Analysis	11/02/2009
12.	Customer Letter to PM, PMG, with District Manager's Response	09/25/2009
13.	Mystery Shop WTIL for Wesleyville Finance Station	10/01/2009
14.	Mystery Shop WTIL for Erie GMF	10/01/2009
15.	Wesleyville WOS Earned-Actual Staffing Graph	11/03/2009
16.	Erie General Mail Facility WOS Earned-Actual Staffing Graph	11/03/2009
17.	Wesleyville Monthly-Yearly Retail Unit Comp Flash	11/03/2009
18.	Erie General Mail Facility Monthly-Yearly Retail Unit Comp Flash	11/03/2009
19.	Residential Households Trend Analysis	10/27/2009
20.	ROAM Map with Alternate Access	10/01/2009
21.	Post Office Photos	10/29/2009
22.	Classified Station/Branch Discontinuance Checklist	11/05/2009
23.	Optimization and Consolidation Return on Investment Worksheet	10/29/2009
24.	Proposal	11/05/2009
25.	Transmittal to Vice President, Delivery and Post Office Operations, from District Manager, Western Pennsylvania District	11/09/2009



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June 22, 2009

Charles P. McCreadie
DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
WESTERN PA DISTRICT

Intermediate RR Intermediate HCR City Delivery Total Customers

SUBJECT: AUTHORITY TO CONDUCT INVESTIGATION

I request your authorization to investigate a possible change in postal services for the following office in the 3RP Congressional District.

Post Office Name:	Wesleyville Branch
ZIP+4 Code:	16515-9998
EAS Level:	Finance Station
Finance Number:	-
County:	<u>Erie</u>
Number of Customers;	
Post Office Box General Delivery Rural Route (RR) Highway Contract Route (HCR)	0 0

The Wesleyville Finance Station has been experiencing a decline in retail revenue over the past few years. The most recent WOS Earned report justifies less than one SSA position per day. The Wesleyville customer base can be supported by the nearby General Mail Facility located at 2108 East 38th Street. The GMF has a 24 hour lobby and houses an APC. The GMF is located 1.93 miles from the Wesleyville Branch. There is also a Giant Eagle grocery store, which is located .93 miles from the Wesleyville Branch that offers stamps to the public. Walgreens Drug store located .5 miles away also offers stamps to the customers. Box Mail customers can be relocated and serviced from the GMF as well. In addition Harbor Creek Post Office is located 4.42 miles further east of the Wesleyville Branch.

Many of the business customers have moved out of the area. An entire Plaza is 90% vacant and has been for more than a year.

There will be no additional cost for this move. There would be savings on transportation, lease cost and maintenance. There would be a reduction in a SSA positions based on this move.

Please indicate your approval of this study by signing below and returning the original form to this office.

Marie T. Posway Postmaster, Erie

Approval to Study for Discontinuance:

District Manager,/Customer Service and Sales

06/24/05 Date



DOCKET NO. 1650 Station and Branch Optimization 2 Concept Briefing Sheet

Use this form to provide additional information for the Discontinuance Study authorized by the District Manager. In the Proposed Concept Narrative Section provide a narrative that outlines the key reasons for the study. Examples for completing the "Proposed Concept Narrative" section of the form are attached for the following station/branch types: retail only; retail and PO Box; Retail, PO Box and Delivery. The examples are meant to serve as a guide for the type of information necessary and should be revised by you to describe your concept.

If a decision is made to remove a station/branch from the study process, this briefing sheet is required with an explanation of the factors that led to that removal.

This briefing sheet should be attached to the District Manager authorization to study memo along with a ROAM map.

This Briefing sheet requires the signature of the District Manager and the concurrence of the Area Vice President,

Station/Branch Name		
Wesleyville Erie Pa. 16515		
Current Facility Use (Check all that a	<u></u>	
🛛 Retail 🔛 PO Box 🔲 De	livery BMEU DDU	
Projected 2009 Walk in Revenue		
\$		
Total Number of PO Boxes	Number of PO Boxes Rented	Percentage Rented
CSSOM Earned LDC 45 Hrs. (Rece	ent completed full quarter)	
CSSOM Actual LDC 45 Hrs (Recent	t completed full quarter)	
·		

Wesleyville Branch is located at 3112 Buffalo Road, Erie PA 16510. The station is a leased facility with a lease expiration date of 12/01/2012.

The branch provides retail and post office box service only. It houses post office boxes of which are currently rented %). It is staffed by one retail associate Monday through Saturday. The hours of operation are 9 AM to 12:30 PM and 1:30 PM to 4:30 PM, Monday through Friday. Saturdays hours are 9 AM to noon. The lobby is open to the public during the week from 8 AM until 5 PM and 9 AM to noon on Saturdays.

An analysis of revenue indicates that the branch has experienced a decline in revenue over the past several years. However, the cost to staff it remains the same.

The Western Pennsylvania District is proposing to close this branch and relocate the post office boxes to the Erie General Mail Facility located at 2108 East 38th St. The Erie GMF is located 1.93 miles from the Wesleyville Branch and offers full retail services, a 24 hour lobby, and an automated postal center (APC). Customers can purchase stamps at the following locations: Giant Eagle grocery store located at 4400 Buffalo Road, 93 miles from the Wesleyville Branch or Walgreens Drug Store, 4309 Buffal Road located .5 miles from the Wesleyville Branch. The Harborcreek Post Office at 7175 Buffalo Road is located 4.42 miles east of the Wesleyville unit and offers retail window service Monday through Friday, 9 AM to 12 noon and 12:30 PM to 5PM Monday through Friday and Saturdays 9AM until noon.

The Earned,	Actual a	and Staffing	g Index i	is for Q3FY09.	

Earned	
Actual	
Staffing Index	

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District Manager Signature		09 /13 /09 Date
Area Vice President Concurrence	 	Date



ITEM NO. 3

August 19, 2009

Dear Postal Customer:

Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the Wesleyville Branch revealed that the office workload has declined. This reduced workload and the fact that we have two other Stations located within a 5 mile radius suggests that the continuation of the Wesleyville Branch may not be warranted.

Accordingly, we are considering consolidation of the Wesleyville Branch, located at 3112 Buffalo Road, Erie PA 16510. If you are currently receiving letter carrier delivery, there will be no change to your delivery service. Any mail pickup of parcel and signature items would remain the same and be available for pick up at the Erie General Mail Facility, located at 2108 East 38th Street, Erie PA 16515.

If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your residence. The Postal Service is considering relocating current post office boxes to the Erie General Mail Facility, 2108 East 38th Street, Erie PA 16515 located 1.93 miles from your current location. You will not be required to change your mailing address if you choose to continue your Post Office Box at the new location. Full retail service hours at the Erie General Mail Facility are from 8:00 a.m. to 6:00 p.m., Monday through Friday and 8:00 a.m. to 12:30 p.m. on Saturday. The lobby is open 24 hours for customer convenience. Alternate stamp locations within .93 miles from the Wesleyville Branch are Giant Eagle and Walgreens. Retail Services are also available at the Harborcreek Post Office, 7175 Buffalo Road, located 4.42 miles east of the Wesleyville Branch. Hours of service at this office are 9:00 a.m. to 12:00 p.m. and 12:30 p.m. to 5:00 p.m., Monday through Friday and 9:00 a.m. to 12:00 p.m. on Saturday.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by August 28, 2009, using the pre-addressed envelope provided.

If you have any questions, you may call Consumer Affairs whose telephone number is (412) 359-7845. Thank you for your assistance.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 East 38th Street Erie PA 16515-9998

UNITED STATES
PÖSTAL SERVICE

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Postal Customer Questionnaire Wesleyville

Mail letters	Postal Services	Daily	Weekly	Monthly	Never
C. Mail packages	a. Buy stamps				
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™	b. Mail letters				
Insured Mail, Delivery Confirmation™	c. Mail packages				
f. Pick up mail from a Post Office Box	Insured Mail, Delivery Confirmation ¹	™, <u> </u>			
g. Pick up mail from general delivery	e. Send Express Mail®				
h. Buying Postal Money Orders	f. Pick up mail from a Post Office Box				
i. Buy stamp-collecting products	g. Pick up mail from general delivery				
Other postal services: a. Enter permit mailings Yes No No Nonpostal Services a. Picking up government forms (such as tax forms) Yes No D b. Assisting senior citizens, persons with disabilities, etc. Yes No D	h. Buying Postal Money Orders				
a. Enter permit mailings Yes No No Nonpostal Services a. Picking up government forms (such as tax forms) Yes No D b. Assisting senior citizens, persons with disabilities, etc. Yes No D					
Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No	Other postal services:				
a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, persons with disabilities, etc. Yes No No No No No No No No	a. Enter permit mailings	Yes 🗌	No 🗆		
b. Assisting senior citizens, persons with disabilities, etc. Yes No D No D	Nonpostal Services				
persons with disabilities, etc. Yes 🔲 No 🗍		Yes 🗌	No 🗆		
If yes, please explain:		Yes 🗌	No 🗌		
	If yes, please explain:				
					pping, or for personal
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal	Yes	Ц	No		



DOCKET NO. <u>√65/0</u>

ITEM NO. <u>3</u>

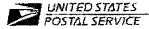
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3.	box service or go	rrier delivery, there will be eneral delivery service, cor are to your current service'	nplete this section. H	livery service - proceed to ow do you think Post Offi	to question 4. If y ice Box service a	ou receive Post Office the Erie General Mail
		Better	Just as Good 🔲	No Opinion 🔲	Worse	· 🗖
	Please explain.					
, · · ·						
4	Do you currently	use local businesses in th	e community?	·		
41		Yes □		No 🗌		
	If yes, would you	a continue to use them if th	e Wesleyville Branch	is discontinued?		
		Yes 🗌		No 🗌		
Nar	ne:	(p)	lease print your name)	_		
Ado	dress:					
	phone number:		Date:			
Ple Tha	ase add any addi ank you for taking	tional comments on a sepa the time to complete this o	arate piece of paper a questionnaire.	and attach it to this form.		
Ple	ase return your q	uestionnaire by August 28,	, 2009 to the following	g addreśs:		

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

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July 17, 2009

MEMORANDUM FOR:

CHERIE GISONI, MANAGER, OPS

GEORGE LIPPERT, MANAGER, FINANCE

JANE RAHENKAMP, MGR, CUSTOMER RELATIONS

BOB RUTKOSKY, MANAGER, HR

SUBJECT: Meetings with Management Associations

In order to facilitate open communications between management and union organizations, the Western PA District has scheduled a Union Organization Briefing/Luncheon followed by a Management Organization Briefing/Luncheon. Future meetings will be scheduled quarterly.

The briefing meetings have been scheduled as follows:

Union Organization Briefing/Luncheon – August 11, 2009 (10:00 – 1.00) Management Briefing/Luncheon – August 12, 2009 (10:00 – 1.00)

I am requesting that each of you prepare a short presentation (10 – 15 minutes) in regards to the state of affairs in your respective area of responsibility. My intent is still to have these meetings to be more of a round table discussion; therefore, your overview needs to adhere to the designated time frame

The Senior Post Office Operations Managers are invited to attend if they are in Pittsburgh on the schedule dates listed above.

Sincerely,

Charles P. McCreadie.

Western PA District Manager

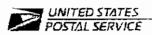
cc: C. Hollern, Senior POOM

J. Johnston, Senior POOM

1901 CALIFORNIA AVENUE PITTSBURGH, PA 15290-9995 412-359-7771 Fax 412-321-3373

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14 GAG



July 17, 2009

Mr. Hans, P. Aglidian Mideast Area Vice President National Association of Postal Supervisors 121 Ladomus Ave Ridłey Park, PA 19078-1114

RM

Dear Mr. Aglidian:

The next Western PA District Management Briefing will be held on August 12, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the National Association of Postal Supervisors. National League of Postmasters, and the National Association of Postmasters of the United States. In addition, the Managers of Finance, Human Resources, Operations Programs Support and Customer Relations will be in attendance to provide a brief presentation regarding the current issues in their respective departments. The Senior Post Office Operations Managers are invited as well for a roundtable discussion of any issues of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Please respond to Cheryl Zupon at 412-359-7688 or Cheryl Zupon@usps.gov by August 1, 2009 to let us know if you will be attending.

I look forward to meeting with you and maintaining open communication between management and the union associations.

Sincerely,

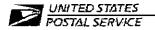
Charles P. McCreadie

Western PA District Manager

cc: C Hollern, Senior POOM
J. Johnston, Senior POOM
Labor Relations Specialists

1001 CALIFORNIA AVENUE PITTSBURGH PA 15290-9996 412-359-7771 Faz 412-321-3373

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July 17, 2009

Mr. William J. Lucini National Business Agent NALC Region 12 9601 James Street Philadelphia, PA 19114-3017

Dear Mr. Lucini:

The next quarterly Western PA District Organization Briefing will be held on August 11, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the Pennsylvania Rural Letter Carriers Association, National Association of Letter Carriers, American Postal Workers Union, and National Postal Mail Handlers Union. I will have the Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations in attendance to provide a very short briefing of the current issues in their respective departments. I have invited the Senior Post Office Operations Managers to attend if they are in Pittsburgh on the scheduled date. I am looking for this meeting to be a roundtable discussion of any issue of concern to the organizations.

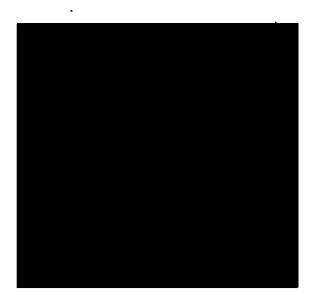
If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl Zupon@USPS.gov. I look forward to meeting with you, and to a productive relationship.

Sincerely,

Charles P. McCreadie
Western PA District Manager

cc: C. Hollern, Senior POOM
J. Johnston, Senior POOM
Labor Relations Specialists

1001 CALIFORNIA AVENUE PITTSBURGH PA 15290-8996 412-355-7771 Fax 412-321-3373



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July 17, 2009

Ms. Gwyneth Whitfield State Steward PA Rural Letter Carriers Association 990 Centerville Road Bedford, PA 15522-5730

Dear Ms. Whitfield.

The next quarterly Western PA District Organization Briefing will be held on August 11, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the Pennsylvania Rural Letter Carriers Association, National Association of Letter Carriers, American Postal Workers Union, and National Postal Mail Handlers Union. I will have the Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations in attendance to provide a very short briefing of the current issues in their respective departments. I have invited the Senior Post Office Operations Managers to attend if they are in Pittsburgh on the scheduled date. I am looking for this meeting to be a roundtable discussion of any issue of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl Zupon@USPS.gov. I look forward to meeting with you, and to a productive relationship.

Sincerely.

Charles P. McCreadie

Western PA District Manager

Elean P. M. Greadi

cc. C. Hollern, Senior POOM
J. Johnston, Senior POOM
Labor Relations Specialists

1001 CALIFORNIA AVENUE PITTSBURGH, PA 15290-9996 412-359-7771 Fax 412-521-3373

UNITED STATES POSTAL SERVICE

July 17, 2009

Mr. Darrell S. Pusateri President National League of Postmasters 210 West Third Avenue, Suite 100 Warren, PA 16365-9998

Dear Mr. Pusateri:

The next Western PA District Management Briefing will be held on August 12, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 21/2 to 3 hours.

Invited are the representatives from the National Association of Postal Supervisors, National League of Postmasters, and National Association of Postmasters of the United States In addition, the Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations will be in attendance to provide a brief presentation regarding the current issues in their respective departments. The Senior Post Office Operations Managers are invited as well for a roundtable discussion of any issues of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Please respond to Cheryl Zupon at 412-359-7688 or Cheryl.Zupon@USPS.gov by August 1, 2009, to let us know if you will be attending.

Hook forward to meeting with you and maintaining open communication between management and the union associations.

Sincerely,

Charles P McCreadle

Western PA District Manager

Charle P. W. 4 wade

cc: C. Hollem, Senior POOM J. Johnston, Senior POOM Labor Relations Specialists



July 17, 2009

Ms. Barbara Hawk State President Pennsylvania Chapter NAPUS 120 Pittsburgh Street Saxonburg, PA 16056-9800

Dear Ms. Hawk:

The next Western PA District Management Briefing will be held on August 12, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the National Association of Postal Supervisors, National League of Postmasters, and the National Association of Postmasters of the United States. In addition, the Managers of Finance, Human Resources, Operations Program Support and Customer Relations will be in attendance to provide a brief presentation regarding the current issues in their respective departments. The Senior Post Office Operations Managers are invited as well for a roundtable discussion of any issues of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl Zupon@USPS.gov. I look forward to meeting with you and maintaining open communication between management and the union associations.

Sincerety.

Charles P McCreadie

Western PA District Manager

Charle F. W. Muade

cc. C. Hollern, Senior POOM
J. Johnston, Senior POOM
Labor Relations Specialists

1001CALIFORNIA AVENUE PFTTSBURGH, PA 15290-9996 ±12-369-7688 Fax 412-321-3373

DOCKET NO. <u>/65/6</u>
ITEM NO. <u>4</u>
PAGE 7



July 17, 2009

Mike Gallagher Coordinator, Eastern Region APWU 1401 Liberty Place Sicklerville, NJ 08081-5704

Dear Mr. Gailagher:

The next quarterly Western PA District Organization Briefing will be held on August 11, 2009. The briefing will include a luncheon and will take place at 10 00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

Invited are the representatives from the Pennsylvania Rural Letter Carriers Association. National Association of Letter Carriers, American Postal Workers Union, and National Postal Mail Handlers Union. I will have the Managers of Finance, Human Resources, Operations Programs Support and Customer Relations in attendance to provide a very short briefing of the current issues in their respective departments. I have invited the Senior Post Office Operations Managers to attend if they are in Pittsburgh on the scheduled date. I am looking for this meeting to be a roundtable discussion of any issue of concern to the organizations.

If you chose to designate a person to represent you at the meeting, please advise me as soon as possible. Your response is appreciated by August 1, 2009 to Cheryl Zupon at 412-359-7688 or Cheryl Zupon@USPS.gov. I look forward to meeting with you, and to a productive relationship.

Sincerely,

Charles P McCreadie

Western PA District Manager

cc: C. Hollern, Senior POOM
J. Johnston, Senior POOM
Labor Relations Specialists

1001 CALIFORNIA AVENUE PITTSBURGH PA 15290-9996 #12-358-7771 Fax 412-321-3373

DOCKET NO. 165/0 ITEM NO. 4 PAGE 8

DISTRICT MANAGER WESTERN PA DISTRICT



July 17, 2009

Mr. Ed Gallagher
Eastern Region Representative
National Postal Mail Handlers Union
1950 Street Rd Ste 315
Bensalem, PA 19020-3751

Dear Mr. Gallagher

The next quarterly Western PA District Organization Briefing will be held on August 11, 2009. The briefing will include a luncheon and will take place at 10:00AM at the Western PA District Office, 1001 California Avenue, Pittsburgh, PA. The meeting should last approximately 2 ½ to 3 hours.

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Sincerely,

Charles P. McCreadie

Western PA District Manager

Charl J. H. Guade

Cc C. Hollern, Senior POOM
J. Johnston, Senior POOM
Labor Relations Specialists

1001 CALIFORNIA AVENUE PITTSBURGH PA 15290-9996 412-359/7771 Fax 412-321-3373

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QUARTER 3 FY 2009 UNION BRIEFING August 11, 2009



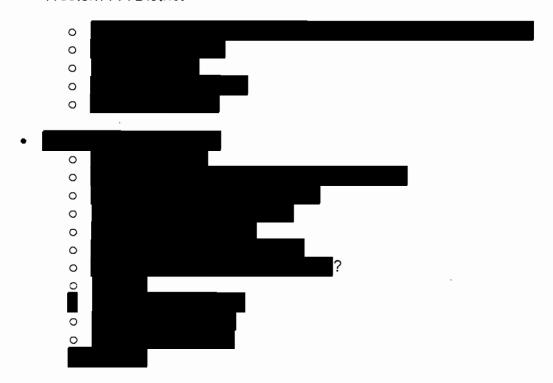
<u>AGENDA</u>

OPENING REMARKS INTRODUCTIONS	10:00 - 10:25	Charles McCreadie District Manager
HUMAN RESOURCES	10:25 - 10:50	Robert Rutkosky Manager, Human Resources
CUSTOMER RELATIONS	10:50 - 11:15	Jane Rahenkamp Manager, Customer Relations
FINANCE	11:15 – 11:40	George Lippert Manager, Finance
OPERATIONS	11:40 – 12:05	Cherie Gisoni Manager, OPS
WORKING LUNCH DISCUSSION	12:05 12:35	Group
CLOSING REMARKS	12:35 - 1:00	Charles McCreadie

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Station/Branch Optimization Given at Congressional Briefing on Sept. 2, 2009 Given at Union Briefing on August 11, 2009

- Level 24 and above Post Offices
- Western PA District



Narrowed to the list of that was originally reported





- Looked at other alternatives move carriers, change retail hours, leave as is for now
- · Sent surveys to customers and passed out at counter
- In the process of reviewing results of surveys
- Will submit recommendation to HQ but must be approved before we proceed.

Other ongoing initiatives



DISTRICT MANAGER
CUSTOMER SERVICE & SALES

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ITEM NO.	_6
PAGE	



The Honorable Glenn Thompson 127 West Spring Street Suite C Titusville, PA 16354-1727

Dear Congressman Thompson:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

We continue to improve our management practices and update our technology systems in response to changes in the economy, shifting consumer needs, and rapid technological advances. We have increased operational efficiency, reduced costs, and improved service performance.

Please be our guest at an informational briefing where Postal Service representatives from the Western Pennsylvania District will discuss how we will intensify our efforts to meet the challenges of a continually changing marketplace as we face current economic conditions.

The briefing is scheduled for Wednesday, September 2, 2009, from 11:00 AM to 1:00 PM and will be held at the General Mail Facility, 1001 California Avenue Room 2004, Pittsburgh PA 15290. The meeting will be informal and will include a light brunch.

Please respond to Elizabeth A. Gordon, Manager of Consumer Affairs by Wednesday August 26, 2009 as to whether you or a member of your staff will be attending. Elizabeth can be reached at (412) 359-7829.

We look forward to seeing you on September 2, 2009.

Sincerely,

Charles P. McCreadie

DISTRICT MANAGER
CUSTOMER SERVICE & SALES

DOCKET NO.	16510
ITEM NO.	6
PAGE	2



The Honorable Timothy Murphy 2040 Frederickson Place Greensburg, PA 15601-9688

Dear Congressman Murphy:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

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We look forward to seeing you on September 2, 2009.

Sincerely,

Charles P. McCreadie

Charles J. W. Guadu



The Honorable Michael Doyle 225 Ross Street Fifth Floor Pittsburgh, PA 15219-2024

Dear Congressman Doyle:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

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We look forward to seeing you on September 2, 2009.

Charle P. W. Guadie

Sincerely,

Charles P. McCreadie



The Honorable Arlen Specter 425 6th Avenue Suite 1450 Pittsburgh, PA 15219-1870

Dear Senator Specter:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

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We look forward to seeing you on September 2, 2009.

Sincerely,

Charles P. McCreadie

Charle P. W. Greach

DISTRICT	MANAGER		
Custome	R SERVICE	&	SALES

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PAGE	_ 5



The Honorable Robert Casey, Jr. 409 Lackawanna Avenue Suite 301 Scranton, PA 18503-2059

Dear Senator Casey:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

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We look forward to seeing you on September 2, 2009.

Sincerely,

Charles P. McCreadie Charles P. McCreadie

DOCKET NO.	16510
ITEM NO.	6
PAGE	6



The Honorable Jason Altmire 2110 McLean Street Aliquippa, PA 15001-2964

Dear Congressman Altmire:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

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We look forward to seeing you on September 2, 2009.

Sincerely,

Charles P. McCreadie

harles P. W. Greader

DISTRICT MANAGER
CUSTOMER SERVICE & SALES

DOCKET NO	16510
ITEM NO.	6
PAGE	_7



August 14, 2009

The Honorable John Murtha 647 Main Street Suite 401 Johnston, PA 15901-2140

Dear Congressman Murtha:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

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We look forward to seeing you on September 2, 2009.

Sincerely,

Charles P. McCreadie
District Manager

1001 CALIFORNIA AVENUL PITTSBURGH PA 15290-9998



The Honorable Kathleen Dahlkemper 208 E. Bayfront Parkway Suite 102 Erie, PA 16507-2405

Dear Congresswoman Dahlkemper:

Since our nation's beginning, the Postal Service has played a unique role in the development of America, binding the nation together during periods of crisis, physical expansion, and economic growth. Throughout our history, we have worked with members of Congress on issues important to their constituents and to the nation.

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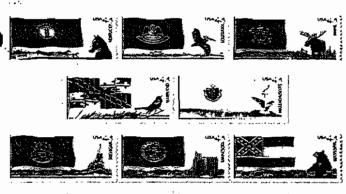
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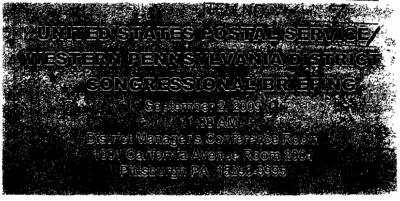
We look forward to seeing you on September 2, 2009.

Charles & M. Guadil

Sincerely,

Charles P. McCreadie

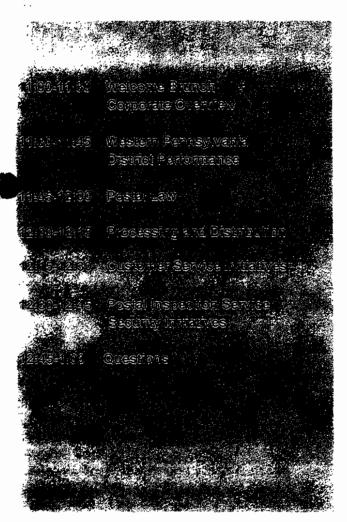








In Attendance: United States Postal Service



Charles P. McCreadie, District Manager
Jeffrey L. Bergen, Senior Plant Manager
Rocco D'Angelo, Postmaster, Pittsburgh
George J. Lippert, Manager, Finance
Kelly A. McDonald, Manager, Health and Resource Management
Jane Rahenkamp, Manager, Customer Relations
Tad Kelley, APR, Corporate Communications
Elizabeth A. Gordon, Manager, Consumer Affairs



United States Postal Inspection Service

Gary Barksdale, Inspector In Charge
Andrew F. Richards, Postal Inspector/Congressional Liaison





Members of Congress

Senator Casey represented by Joseph Gookin Senator Specter represented by Elizabeth Fishback Congresswoman Dahlkemper represented by Simone Baer Congressman Doyle represented by Paul D'Alesandro Congressman Doyle represented by John Jones Congressman Murphy represented by Mike Spierto

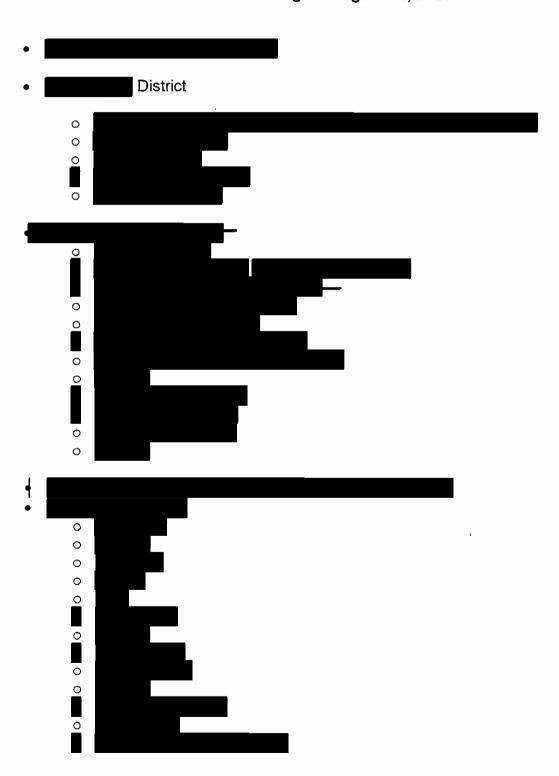
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PAGE 2

CONGRESSIONAL BRIEFING AGENDA

11:00 Welcome and Introduction		Elizabeth
Opening Remarks		Chuck
National Overview Financial Stats Pre-Funding Retirement Updates 5 Day Delivery Updates Salary Freezes Plant Consolidations Retail/Delivery Consolidations		Tad
11:30 District 09 YTD Financial Performance		George
11:45 RIF Avoidance Update District Complement Retirement Stats VERA/Incentive Offer		Bob
12:00 Network Distribution Centers Plant Consolidations New Castle AMP Update		Jeff
12:15 Station/Branch Optimization Collection Box Optimization	Rocco	Jane
12:30 G-20 Summit Initiatives	Andrew	Gary
12:45 Questions		Ali

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Station/Branch Optimization Given at Congressional Briefing on Sept. 2, 2009 Given at Union Briefing on August 11, 2009



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Narrowed list again to 5



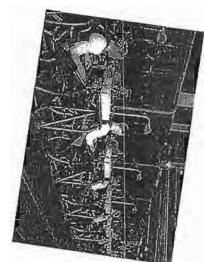
- Sent surveys to customers and passed out at counter
- In the process of reviewing results of surveys
- Will submit recommendation to HQ but must be approved before we proceed.

• Other ongoing initiatives



POSTAL SERVICE®

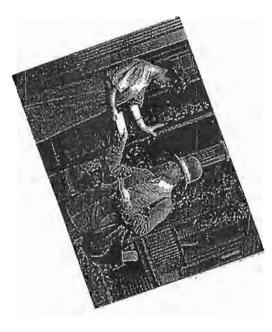


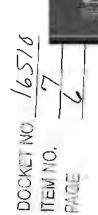


National Overview State of USPS









Historic Perspective 1971 - 2009

- □ 1971 Business model served us well first 30 years
- Increasing volume and revenue would always pay for delivery growth
- □ 2000 mail began to peak and plateau
 - \triangleright 2000 203B pcs, 2006 213B pcs, 2009 175B pcs
- □ Pieces per delivery decreased
 - \geq 2000 = 5.9, 2009 = to 4.3 (\downarrow 20%)
- □ Delivery pts increased
 - > 135M to 149M
- □ Fuel costs increased
 - > 1971 \$0.40/gal., 2000 \$1.26/gal., 2007-09 avg. \$3.41/gal.



TEM NO.

What's going on?

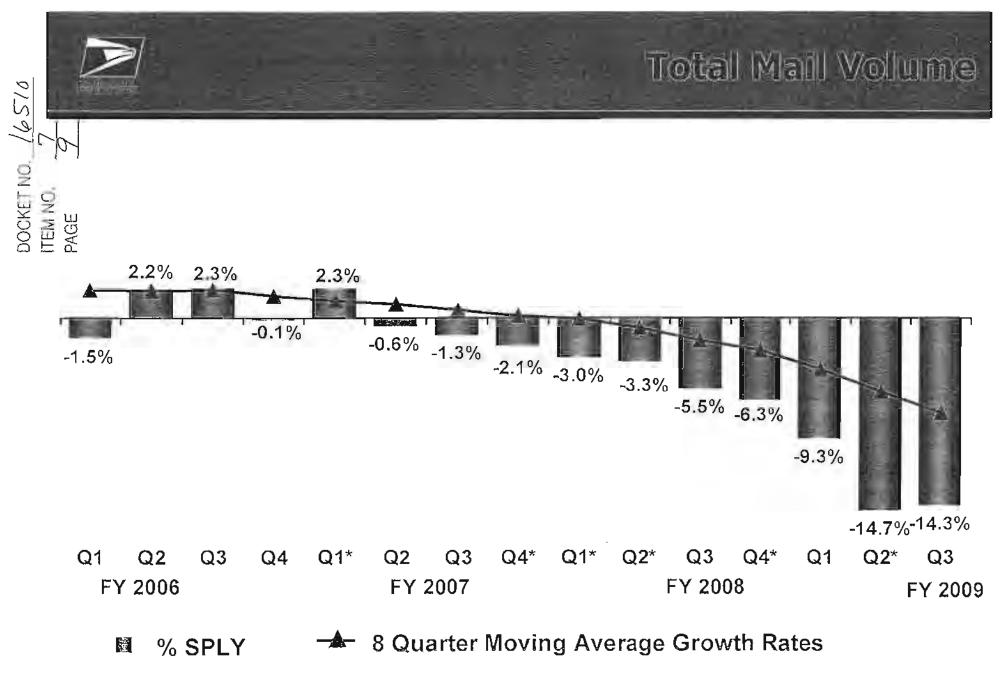
- □ Mail volume continues to decline
 - > Economy
 - > Bill pay diverting to electronic means (35%)
- □ PAEA 2006 law requirements:
 - >\$5.4B annual payment future retirements
 - > \$2B payment from budget for current retirees
- □ Delivery network continues to grow
 - > 1.5M new address/yr



TRENDS — FIFTEEN YEARS, 1994 to PRESENT —

PALT.	2010	2009	200.8	2007	2006	2005 :	2004	2003	20.02	2001
TOTAL MAJL VOLUME		170 – 175 B	202.7 B	212.28	213.1 B	211.7 B	206.1 B	202.1 B	202.8 B	207.5 8
SINGLE-PIECE 1C VOLUME		Down 10-15B	35.3 B	42.2 B	44.4 8	45.9 B	47.7 B	49.2 B	52.0 B	53.6 B
DELIVERY POINTS		150.7	149.2 M	148.0 M	146.2 M	144.3 M	142.3 M	141.3 M	139.4 M	137.7 M
ANNUAL REVENUE		Down \$6-7B	\$74.9 B	\$74.7 B	\$72.7 B	\$69.9 B	\$68.9 8	\$68.5 B	\$66.4 B	\$65.88
EMPLOYEES		641,000	663,238	684,762	696,138	704,716	707,485	729,035	752,949	775,903
POST OFFICES		32,741	36,723	36,451	36,826	37,142	37,159	37,579	37,683	38,123
COLLECTION BOXES		176,936	250,000		-	345,000	ſ	-	_	_
PO BOXES		↑	20.2 M	20.1 M	20.1 M	20.0 M	19.9 M	19.9 M	19.8 M	19.8 M

1994	
178.0 B	
_	
125.3 M	
\$49.6 B	
738,944	
39,372	
_	
	_





What have we done?

- \Box Cut 100M workhours = 57,000 positions
- ☐ Frozen construction of new postal facilities
- ☐ Closed 6 district offices
- NALC agreement streamlined route adjustments
- □ Nationwide hiring freeze
- □ 15% reduction in HQ and Area staffing
- □ Selling off unused postal assets/buildings
- □ Adjustments to Post Office hours
- ☐ Froze executive & officer salaries
- □ \$20B cost reductions 2008 2002
- □ 50% reduction in plant operating costs from 2000
- □ \$6.5 billion costs out of org. in 2009



What still needs to be done?

- □ HR 22 & Senate S. 1507 would allow USPS to tap from its fully funded RHBF to pay annual premiums for retiree health benefits
 - \triangleright Savings = \$2 3B annually
- □ 6 to 5 day delivery
 - ➤ Savings = \$3.5B annually
- □ \$6.5B is approximately our current shortfall.
- □ Continue to right size organization

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THAMK YOU!

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Western PA District

September 2, 2009 Congressional Briefing





DOCKET NO.

ITEM NO. PAGE

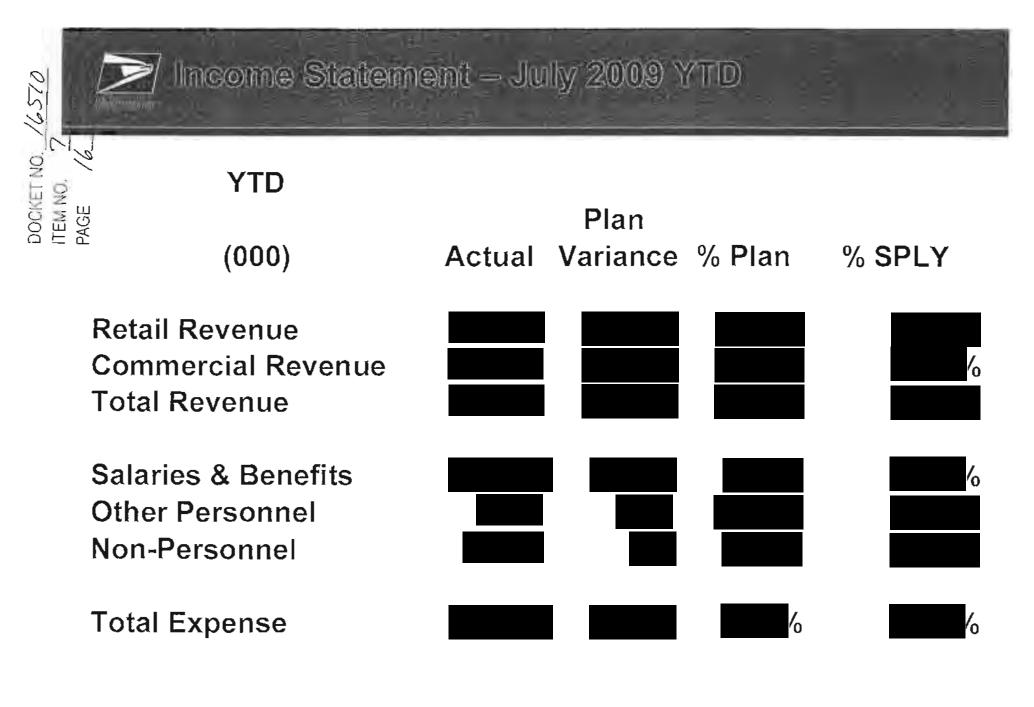
Preliminary June FY 2009 Volumes

Category	<u>Volume</u>	% SPLY
First-Class	64.3B	-8.9%
Standard	62.9B	-16.5%
Periodicals	6.1B	-6.8%
Package Services	0.6B	-12.9%
Mailing Services	134.5B	- 12.6%
Shipping Services	1.1B	-13.7%
*Total All Mail	135.6B	-12.6%

(Data in Billions)

Maitional Financial Performance – July 09 YTD

National Indicators	YTD Actual	YTO Plan	YTD Plan Var	YTD % Plan	YTD On Target	YTD SPLY	YTD % SPLY
Net Income (Loss) (\$M)	2						
Fotal All Revenue (\$M)				:	No		
Commercial Revenue					No		
- Permit Revenue					No		
- Other Com. Accts Rev.					No		
Retail Revenue					No		
Total Expense (\$M)					Yes		
- Salary&Ben.					Yes		
	1				Yes		
					No		
				_			



DOCKET NO	1.16510
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PAGE	1

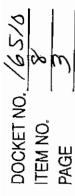
	POST OFFICE		S. Postal S G OR CON Fact She	1501		TION PROPOS	AL		1. Date P 11/5/2009	
2. Post Office Wesleyville F	Name inance Station					tate and ZIP +	4 Coc	le		
4. District Western Pen			5. Count Erie	У			6. C	ongressiona	al District	
been experie revenue over The most red report justifie position per of business cus out of the are 90% vacant a than a year.	ille Finance Star noing a decline the past few ye ent WOS Earne s less than one lay. Many of the tomers have mo a. An entire Pla and has been fo	in retail pars. ed SSA e oved za is r more	8. Post C Suspend		Reas	ergency on and Date)	Serv	tetail Servic	e to anothe	
10.		Staffing			11.			Hours of	Service	
		l Vacancy		3.	09:0	ime M-F 0 AM-12:30 PM, 0 PM-04:30 PM		Sat. 09:00 AM- PM	-12:00	Total window hours per week
EAS- d. No. of Clerk	Career Career Position Level EA S 1 No. of Care S 1 No. of Care	S- Down er 1 No. er 1 No	of Noncare	er	08:0	obby Time M-F 0 AM-05:00 PM		Sat. 08:00 AM-1		32.5
12.	Number of 0	Custome	rs Served		13.			Daily Volum	e (Pieces)	
a. General D	elivery		0		7	Types of Mail		Received		patched
b. P. O. Box					a.	Letters				
c. City Delive			0		b.	Newspapers				
Delivery	/ery/Intermediat	e Rural	0		C.	Parcels				
e. Highway C Route/Interm			0		d.	Other				
f. Total					e. T	otal	T			
g. No. Receiv	ing Duplicate S	ervice			f. No	o. of Postage N	1eters	0		
h. Average N	lo. Daily Transa	ctions			g. N	o. of Permits		0		
14.	a. Revenue	Receipts	3	b. E	AS-mi	nimum PM Basic	Salar		ringe Benefi	ts (33.5% of
Finances	FY 2009	\$		\$				(b) \$		
	FY 2008	\$		•				1		
45- 0	FY 2007	\$								
15a. Quarter	<u> </u>									_
Postal (Owned ellation clause?		•			xpiration Date)				
.	ation Rìght	. 3.						(ate)

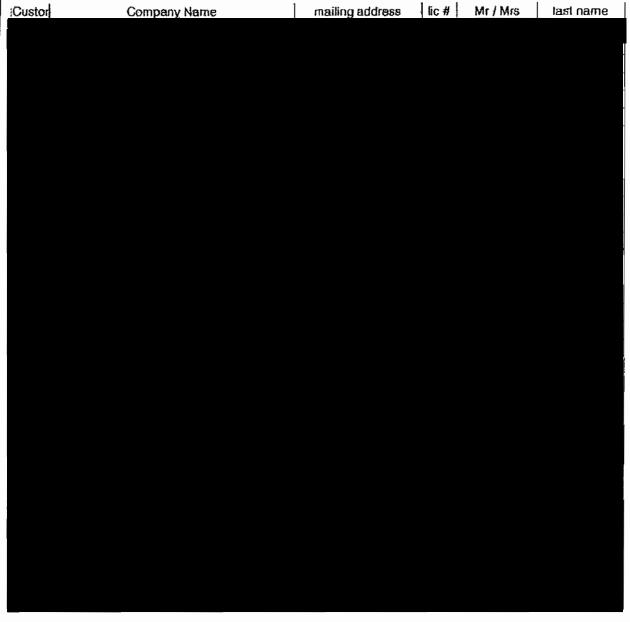
DOCKET NO	16510
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Located in: Business	Home Oth	er Suitable alternate quarters available? Yes
Facility, or they may receive carri- mailing address if they choose to	er delivery at their continue their Pos from 8:00 AM-6:00	on of post office box delivery at the Erie General Mail residence. They will not be required to change their of too office Box at the new location. Full retail service hours at DPM, Monday through Friday, and 8:00 AM-12:30 PM on convenience.
16. Schools, Religious Institutions and Organizations in Service Area. Names: Wesleyville Baptist Church; Erie Com Messiah Lutheran Church; Wesley Messiah Lut	No. 4 munity of Christ; ethodist Church	18. Administrative/Emanating Office (<i>Proposed</i>) Admin Office Erie General Mail Facility Finance Number: city delivery noncity delivery 412544 Name EAS level Miles Away Erie General Mail Facility 26 1.93 Window Service Hours: M-F 08:00 AM-6:00 PM Sat. 08:00 AM-12:30 PM Lobby Hours: 24 hours PO Boxes Installed 816 PO Boxes Unused 270 19. Nearest Post Office (<i>If different from above</i>) Nearest Office Name EAS level Miles Away Window Service Hours: M-F No Hours Entered Sat. No Hours Entered Lobby Hours: M-F No Hours Entered Sat. No Hours Entered
		PO Boxes Installed PO Boxes Unused
20.		Prepared By
Printed Name and Title Arlene Schwemmer, Retail Specialist		Signature Telephone No. AC (1) (1) (2) (2) (1) (2) (2) (3) (4) (4) (4) (4) (4) (4) (4
District PO Review Coordinator Name JANE RAHENKAMP	Telephone No. AC () 412-359-7832	
PS Form 4920		

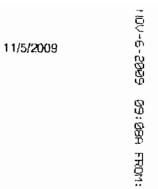
11/5/2009

Business Licenses





TD: 8967383



Business Licenses

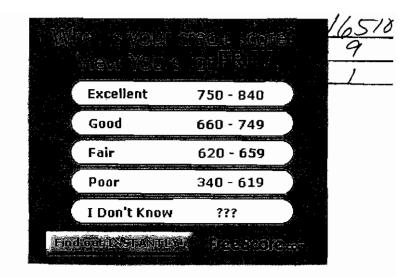
Custor Company Name mailing address fic # Mr / Mrs last name

DOCKET NO.

ITEM NO. PAGE

10:8987383

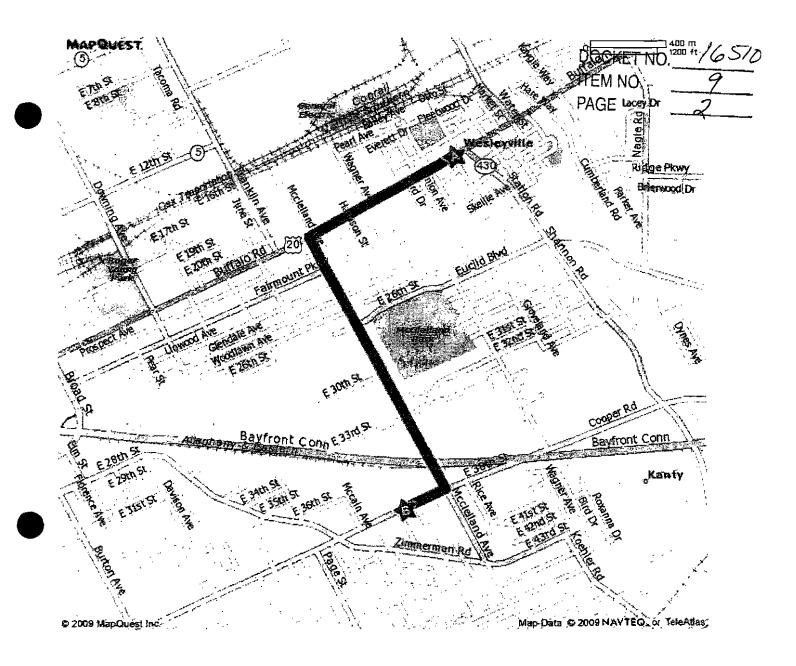




Total Travel Estimates: 5 minutes / 1.93 miles

A: 3112 Buffalo Rd, Erie, PA 16510-1700 Wesleyville Finance Station

START	1: Start out going SOUTHWEST on BUFFALO RD/US-20 toward WILLOW ST.	0.6 mi
•	2: Turn LEFT onto MCCLELLAND AVE.	1.1 mi
•	3: Turn RIGHT onto E 38TH ST.	0. 2 mi
Ede	4: 2108 E 38TH ST.	0.0 mi



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	POSTAL SERVICE

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Postal Customer Questionnaire Wesleyville

o. Ma c. Ma i. Bu ins or or	uy stamps ail letters ail packages uy Certified Mail™, Registered Mail sured Mail, Delivery Confirmation™ Signature Confirmation™		: :: ::]		
. Ma . Bu !ns or or	ail packages uy Certified Mail™, Registered Mail sured Mail, Delivery Confirmation™			_	<u> </u>	
. Bu !ns or . Se	uy Certified Mail™, Registered Mail sured Mail, Delivery Confirmation™	тм,]	. П	<i>C</i> 71
!ns or . Se	sured Mail, Delivery Confirmation™					Ø
or . Se						•
	_	· п]		U
	end Express Mail®]		
Pi	ck up mail from a Post Office Box			ב		
. Pi	ck up mail from general delivery]	F	. 🗆
. Вс	uying Postal Money Orders			ם	[\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
	uy stamp-collecting roducts			٥		©
)the	r postal services:				;	
a. E	nter permit mailings	Yes 🗌	No 🗓	g ´		ECEIVE
Nonp	postal Services					
	icking up government forms such as tax forms)	Yes 🗌	No €	, D ,		SEP - 3 2009
	ssisting senior citizens, ersons with disabilities, e tc.	Yes 🗌	No [ם	BAA.	RKETING DEPARTM
f yes	s, please explain;					



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PAGE 2

-2-

3.	If you receive carrier delivery, then box service or general delivery se facility will compare to your curren	estion 4. If you receive Post Office sox service at the Erie General Mail		
	Better □	Just as Good ☐	No Opinion 🔲	Worse
	Please explain.			
: •		•		
4.	Do you currently use local busine	sses in the community?		
		Yes 🐼	No 🖅	
	If yes, would you continue to use	them if the Wesleyville Branch is	discontinued?	
		Yes	Ng (
			,	
	me; _ dress			
Au	ephol (
	ease add any additional comments ank you for taking the time to comp	on a separate piece of paper and	attach it to this form.	
Pie	ease return your questionnaire by A	ugust 28, 2009 to the following a	ddress:	
Po 10	S. Postal Service st Office Review Coordinator 01 California Ave Room 2063 tsburgh PA 15290-9996			

DOCKET NO.	16510
ITEM NO.	10
PAGE	3



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515



DOCKET N	10. 16510
TEM NO.	
PAGE	4

Postal Customer Questionnaire Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buy stamps		9		
b. I	Mail letters		₩ (
c. I	Mail packages				9
i	Buy Certified Mail™, Registered Mail nsured Mail, Delivery Confirmation™ or Signature Confirmation™				4
е.	Send Express Mail®				
f.	Pick up mail from a Post Office Box	B			
g.	Pick up mail from general delivery				
h.	Buying Postal Money Orders				
	Buy stamp-collecting products				<u>a</u>
Otł	ner postal services:		/		
a.	Enter permit mailings	Yes 🗌	No 🗹		CEIVED
Νo	npostal Services				
	Picking up govemment forms (such as tax forms)	Yes 🖽	No 🗌		SEP - 8 2009
	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No 🗹	MARKE	TING DEPARTMENT
	es, please explain;				



1001 California Ave Room 2063 Pittsburgh PA 15290-9996 DOCKET NO. 165/0 ITEM NO: 10 PAGE 5

-2-

3.	If you receive ca box service or g facility will comp	uestion 4. If you receive Post Off Box service at the Erie General M	ice Iail			
		Better 🗌	Just as Good 🔲	No Opinion 🗌	Worse 🗌	
	Please explain.				-	
4.	Do you currently	y use local business	es in the community?		•	
: •		Y	es 🗓	No 🗆		
	If yes, would yo	u continue to use th	em if the Wesleyville Branch	is discontinued?	•	
		Y	es 🗹	No 🗆		
Na	me: _					
Ad	dress:					
Ter	rephon	•				
Ple Th	ease add any add ank you for taking	itional comments or the time to comple	a separate piece of paper and this questionnaire.	nd attach it to this form.		
Ple	ease return your c	uestionnaire by Aug	gust 28, 2009 to the following	address:		
	S. Postal Service	Coordinator				



DOCKET NO. 16510 ITEM NO. 10 PAGE 6

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515

- 3	UNITED STATES
-	POSTAL SERVICE

DOCKET NO	16510
ITEM NO.	10
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Postal Customer Questionnaire Wesleyville

Postal Services	Daily	Weekly	Monthly	Never	
a. Bu y stamps			ø		
o. Mail letters			. 🖈		
. Mail packages			·	X	
 Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 	ij™, M,				
e. Send Express Mail®	_	_	_	XI.	
. Pick up mail from a Post Office Box		À₹		<i>~</i> ──	
g. Pick up mail from general delivery		7°	. . .	×	
Buying Postal Money Orders				\(\mathbb{Z}\)	
Buy stamp-collecting products				\Z ¹	
Other postal services:					
a. Enter permit mailings	Yes 🗌	No X		DECEIVE	
Nonpostal Services				SEP - 3 2009	
a. Picking up government forms (such as tax forms)	Yes 🗌	No 🗡		MY BRELING DEPART	MEN
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	№ Д	L	WINTERFELL IN COLUMN THE I	1 7 1 im. 1 4
f yes, please explain:					
Do you pass another Post Office during	j bu s iness hou	rs while traveling to	or from work, or sh	opping, or for personal need	is?
Yes		No	_		
f yes, which offices:				UO8 ENOT	

ERIE, AL.



DOCKET NO. 165/0 ITEM NO. 70 PAGE 8

-2-

3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?								
		Better 🗍	Just as Good 🔲	No Opinion 🔲	Worse 🔲				
	Please explain.		-						
4.	Do you currently	use local businesses in t	_						
		Yes 😾		No 🗌					
	If yes, would you	u continue to use them if the	ne Wesleyville Branch is d	iscontinued?					
		Yes 🔀	•	No 🗆					
	me:								
	ease add any addi	itional comments on a sep		ttach it to this form.					
Tha	ank you for taking	the time to complete this	questionnaire.						
Ple	ease return your q	uestionnaire by August 28	, 2009 to the following add	dress:					
Po:	5. Postal Service st Office Review 0 01 California Ave tsburgh PA 1529	Room 2063							



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515



DOCKET NO	16510
ITEM NO.	
PAGE	10

Postal Customer Questionnaire Wesleyville

ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps			ΔŢ	
. Mail letters				
. Mail packages			A	
. Buy Certified Mail™, Registered Ma Insured Maii, Delivery Confirmation™ or Signature Confirmation™	¦тм, м, □			
. Send Express Mail®				
Pick up mail from a Post Office Box				
. Pick up mail from general delivery	<u> </u>	3/ 2/05		Programme.
. Buying Postal Money Orders		. 📙		<u>.</u>
Buy stamp-collecting products	% □			
other postal services:	Th 650	- 65	٠٠ ٢	- 00 B
. Enter permit mailings	Yes 🗌	No 🗀		RCEIVE
lonpostal Services				0.50
. Picking up government forms (such as tax forms)	Yes 🗌	No 🗆		SEP - 3 2009
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗆		IARKETING DEPARTI
f yes, please explain:	_			
·				
•	-			
o you pass another Post Office during	n husiness ho	irs while traveling to or	from work or sho	opping or for personal need



DOCKET NO. 16518
ITEM NO. #16
PAGE

-2-

	If you receive carried box service or gene- facility will compare					
	Ве	tter 🗌	Just as Good 🔲	No Opinion 📋	Worse 🗀	
•	Please explain					
4,	Do you currently use	e local businesses in th	ne community?			
		Yes 💢		. No □		
	If yes, would you co	ntinue to use them if th	ne Wesleyville Branch is	discontinued?		
		Yes 💢		No 🗀		
Na	me:					
Ad	dress: _			_		
Te	ephone					
		al comments on a septitime to complete this	arate piece of paper and questionnaire.	attach it to this form.		
Ple	ease return your ques	tionnaire by August 28	, 2009 to the following a	ddress:		
Po 10	S. Postal Service st Office Review Coo 01 California Ave Roo tsburgh PA 15290-99	m 2063				

ı	
,	UNITED STATES
	POSTAL SERVICE

DOCKET NO. 165/0 ITEM NO. 10 PAGE 12

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



	0. 16510
ITEM NO	16
PAGE	/3

Postal Services	Daily	W	eekly	Monthly	Never
. Buy stamps				Ø	
o. Mail letters			风		
. Mail packages					
 Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 	!™, ', □				
. Send Express Mail®					
Pick up mail from a Post Office Box			荃		
. Pick up mail from general delivery					
. Buying Postal Money Orders					
Buy stamp-collecting products					
Other postal services:					
a. Enter permit mailings	Yes 🗌	No			DECEIVE
Nonpostal Services					
Picking up government forms (such as tax forms)	Yes 🗌	No			SEP - 3 2009
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🔲	No			MARKETING DEPART
f yes, please explain:					
				<u> </u>	
Do you pass another Post Office during	business hou	urs while tr	aveling to	or from work, or	shopping, or for personal needs
Vas		,	No		.,



Pittsburgh PA 15290-9996

DOCKET NO. # \$65/0
ITEM NO. 10
PAGE 14

-2-

3.		ivery service, cor	nplete this section. How		restion 4. If you receive Pos Box service at the Erie Gene	
	Better [נ	Just as Good 🔲	No Opinion 🔀	Worse	
1	Piease explain				,	
4.	Do you currently use local	businesses in th	e community?			
		Yes 🗌		No 🗆		
	If yes, would you continue	to use them if th	e Wesleyville Branch is	discontinued?		
		Vac 🖼		-No [1	
	me: (
Tel	epho					
	ease add any additional com ank you for taking the time t			I attach it to this form.		
Ple	ease return your questionna	ire by August 28	2009 to the following a	ddress:		
Po	S. Postal Service st Office Review Coordinato 01 California Ave Room 206					



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515



DOCKET NO	.16510
ITEM NO.	_10
PAGE	16

Postal Services	D	aily 	W	eekly —	Monthly	Ne	_
a. Buy stamps					×]
o. Mail letters					X] •
. Mail packages						. 🗶	(
 Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 							(
e. Send Express Mail®						Z	Κ.
. Pick up mail from a Post Office Box				×]
g. Pick up mail from general delivery						₩ D	
n. Buying Postal Money Orders						D	<
. Buy stamp-collecting products						×	4
Other postal services:				,			
a. Enter permit mailings	Yes		No	×		DE	CEIVE
Nonpostal Services						IN SE	EP - 3 2009
Picking up government forms (such as tax forms)	Yes		No	×			-
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	X		INIANNET	ING DEPARTM
If yes, please explain:							-
							- -
Do you pass another Post Office during	busin	ess hou	rs while tr	aveling to	or from work, o	r shopping, or	for personal needs
Yes					×		•



DOCKET NO. 165/8

ITEM NO. 410

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3.		delivery service, cor	no change to your delive nplete this section. How o ?			
	Bette	r 🗌	Just as Good 🔲	No Opinion 🔲	Worse 🗌	
	Please explain					
3						
						
4.	Do you currently use id	ocal businesses in th	e community?			
'X		Yes		No 🗌		
	If yes, would you conti	nue to use them if th	e Wesleyville Branch is d	iscontinued?		
		Yes 🗶		No 🗌		
No	me:					
IVa	me					
Ad	dress:			_		
Te	lephon					
			•			
	ease add any additional o ank you for taking the tir		arate piece of paper and a questionnaire.	attach it to this form.		
Ple	ease return your question	nnaire by August 28,	2009 to the following ad-	dress:		

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO.	16510
ITEM NO.	10
PAGE	18





Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET NO	1./6510
ITEM NO.	10
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Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps				
b. Mail letters		₽ ·		
c. Mail packages			Ø	
 d. Buy Certified Mail™, Register Insured Mail, Delivery Confirm or Signature Confirmation™ 	ed Mail™, ation™,		. 🗆	
e. Send Express Mail®		. 🗆		
f. Pick up mail from a Post Offic	e Box			
g. Pick up mail from general deli	very 🔲			
h. Buying Postal Money Orders				U
Buy stamp-collecting products				
Other postal services:				
a. Enter permit mailings	Yes 🗌	No D	<u> </u>	ECEIVE
Nonpostal Services				
Picking up government forms (such as tax forms)	Yes 🗹	No 🗆		SEP - 2 2009
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗆	No 😡	MA	RKETING DEPARTM
If yes, please explain:				<u>. </u>
			_	

■ UNITED STATES				# -	7
POSTAL SERVICE	-2-		DOCK ITEM PAGE	(ET NO NO	16510 10 26
 if you receive carrier delivery, there is box service or general delivery service facility will compare to your current s 	ce, complete this section. How				
Better 🔲	Just as Good ☐	No Opinion 🔲	Worse 🗌		
Please explain.					
4. Do you currently use local businesse			·		
Ye.	s 🕥	No 🗌			
If yes, would you continue to use the	m if the Wesleyville Branch is	discontinued?			
Name:		No 💆			
Address: _ Telephone					
Please add any additional comments on Thank you for taking the time to complete		d attach it to this form.			
Please return your questionnaire by Aug	ust 28, 2009 to the following a	address:			
U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996					

DOCKET NO.	16510
ITEM NO.	10
PAGE	21_



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET	NO. <u>[65/0</u>
ITEM NO	1/

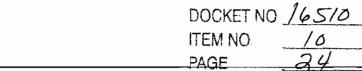
PAGE

22

Postal Services	Daily	W	eekly	Monthly	Never
i. Buy stamps				Ø	
o. Mail letters			X		
. Mail packages				P	
 Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 					
e. Send Express Mail®					
. Pick up mail from a Post Office Box					12
. Pick up mail from general delivery					
n. Buying Postal Money Orders					
Buy stamp-collecting products					Œ
Other postal services:					
a. Enter permit mailings	Yes 🗌	No	Ø		
Nonpostal Services					
 Picking up government forms (such as tax forms) 	Yes 💆	No			1
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No	TF	1	1 v
If yes, please explain:					· · · · · · · · · · · · · · · · · · ·
Do you pass another Post Office during	husiness ho	urs while t	aveling to	or from work or she	poping of for personal need
Yes			_	A	Pring, or ior personal flee

DOCKET NO. 16510
ITEM NO. 10
PAGE 23

		-2-		ITEM NO PAGE	23
3.	If you receive carrier delivery, there we box service or general delivery service facility will compare to your current s	ce, complete this section. How	ery service - proceed to o do you think Post Office	uestion 4. If you rec Box service at the E	eive Post Office ie General Maił
	Better	Just as Good 🔲	No Opinion 🗌	Worse 🗌	
	Please explain				
4.	Do you currently use local businesse	es in the community?			
٦.		s M	No 🗆		
	If yes, would you continue to use the	,	discontinued?		
		(-0	. —		
	4				
Nai	me: _				
Add	dress				
Tel	ephol	,	, .		
	•				
Pie Tha	ase add any additional comments on ank you for taking the time to complete	a separate piece of paper and this questionnaire.	attach it to this form.		
Ple	ase return your questionnaire by Aug	ust 28, 2009 to the following a	ddress:		
Po:	6. Postal Service st Office Review Coordinator 01 California Ave Room 2063 tsburgh PA 15290-9996				







Dear

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If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street
Erie PA 16515



DOCKET N	0. 16570
ITEM NO.	10
PAGE	25

Postal Services	D	aily	W	eekly	Monthly	Never	
a. Buy stamps					X		
o. Maii letters				A			
c. Mail packages				P			
 Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation[™] or Signature Confirmation™ 	™, M,			Z			
e. Send Express Mail®				X			
Pick up mail from a Post Office Box							
g. Pick up mail from general delivery						R	
n. Buying Postal Money Orders						Ø,	
. Buy stamp-collecting products						体	
Other postal services:							
a. Enter permit mailings	Yes		No	À			
Nonpostal Services						DECEIV	E
 Picking up government forms (such as tax forms) 	Yes	₩.	No			1 1 /30	S
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	R.		MARKETIL'S DEPAR	TM
f yes, please explain:			•				
			_				
Do you pass another Post Office during	g busin	iess hour	s while ti	aveling to o	or from work, o	r shopping, or for personal	nee
Yes	风			No			
lf yes, which offices:							



DOCKET NO. 16510

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3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

	Better □		Just as Good 🔲	No Opinion 🔲	Worse 🗌
	Please explain.				
4.	Do you currently use local	businesses in th	e community?		
		Yes 💢		No 🗆	
	If yes, would you continue to	to use them if th	e Wesleyville Branch is	discontinued?	
		Yes 📉		No 🗆	
Nar	me:				
Add	dress: _				
Tel	ephone			-	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515



DOCKET N	0. 165B
)TEL	0,10010
ITEM NO.	-10
	~

PAGE 28

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Daily Weekly Monthly Never Postal Services \Box a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ \Box e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: Yes 🗌 No a. Enter permit mailings Nonpostal Services a. Picking up government forms Yes 🗌 (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes 🗆 If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes 🗌 No 🔂 If yes, which offices: __



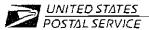
DOCKETNO /65/0 ITEM NO. _/O PAGE 29

-2-

3. `.		there will be no change to your de y service, complete this section. Ho rrent service?			
	Better 🔲	Just as Good 🔲	No Opinion	Worse	
	Please explain.				
4.	Do you currently use local bus	sinesses in the community?			
1/		Yes D	No 🗆		
	if yes, would you continue to	use them if the Wesleyville Branch	is discontinued?		
		Yes 🗓	No 🗆		
Nar	me: _	(please print your name)			
	dress: ephone r				
Ple	ase add any additional comme	nts on a separate piece of paper a	nd attach it to this form.		
	ank you for taking the time to co	omplete this questionnaire. by August 28, 2009 to the following	address:		

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO	16510
	10
PAGE	30



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET	10.16510
ITEM NO.	_/0
PAGE	31

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: Yes 🗌 a. Enter permit mailings Νo Nonpostal Services a. Picking up government forms (such as tax forms) Yes 🗌 b. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. Νo If yes, please explain: _____ Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No 🗹 Yes 🗌 If yes, which offices: _____



DOCKET NO. 76510 ITEM NO. 770 PAGE 32

-2-

3.	3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Of box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General I facility will compare to your current service?				
1		Better 🗌	Just as Good 🔲	No Opinion 📈	Worse
;	Please explain.	*****			
4.	Do you currently	y use local businesses i	in the community?		
		Yes	d	No 🗆	
	If yes, would yo	u continue to use them	if the Wesleyville Branch is	discontinued?	
		Yes	Ħ	No. Id	
Na	me:				
Ad	dress:				
Tel	ephone n				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO. <u>/65/0</u>
ITEM NO. <u>/0</u>
PAGE 33



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street
Erie PA 16515



DOCKET NO	0. 16510
ITEM NO.	. 10
PAGE	34

Postal Services	Daily	Wee	ekly	Monthly	Never	
a. Buy stamps				×		
o. Mail letters		Ŧ	\$			
: Mail packages	. 🗆	[*			
 Buy Certified Mail™, Registered Malinsured Mail, Delivery Confirmation™ or Signature Confirmation™ 		[×		
. Send Express Mail®		[7	
Pick up mail from a Post Office Box		[
. Pick up mail from general delivery		(₹	
n. Buying Postal Money Orders		[X	
Buy stamp-collecting products		(冥	
Other postal services:						
a. Enter permit mailings	Yes 🗀	No)	¤	F		// <u> </u>
Nonpostal Services				2 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)		ا راء
 a. Picking up government forms (such as tax forms) 	Yes 🔼	No				
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No	Ø.	N	MARKETING DEP	VRTM
f yes, please explain:						
Do you pass another Post Office during	g business hou	irs while tra	veling to	or from work, or s	shopping, or for person	al nee
Yes			No	A		



-2-

4	4 2 2
DOCKET NO	0.16510
ITEM NO.	10
PAGE	35

3.	box service or g		e, complete this section. Ho		restion 4. If you receive Post Office Box service at the Erie General Mail
		Better 🗌	Just as Good 📋	No Opinion 🔲	Worse 🗌
	Please explain.	_			
4	Do you currentl	y use local businesses	s in the community?		
		Yes	: L X	No 🗀	
	If yes, would yo	u continue to use then	n if the Wesleyville Branch i	s discontinued?	
		Yes	· <u> </u>	No 🗀	
Na	me:				
		1	(please print your name)		
Ad	dress:				
Tel	lephone nun				
		itional comments on a g the time to complete	separate piece of paper an this questionnaire.	d attach it to this form.	
PIE	ease return your o	questionnaire by Augu	st 28, 2009 to the following	address:	
U.S	S. Postal Service				

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO. /65/0
ITEM NO. /0
PAGE 36



November 2, 2009

Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



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ITEM NO. PAGE

<u>10</u> 37

Postal Services	Daily	Weekly	Monthly	Ne ver
a. Buy stamps		×		
o. Mail letters	X			
c. Mail packages		Ø	区	
 Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation¹ or Signature Confirmation™ 		幺		
e. Send Express Mail®			Z	
Pick up mail from a Post Office Box				\Sigma
g. Pick up mail from general delivery				×
n. Buying Postal Money Orders				Ø
. Buy stamp-collecting products	·			<u>⊠</u>
Other postal services:				•
a. Enter permit mailings	Yes 🗌	No 🔼	P	
Nonpostal Services				CEIVEN
 Picking up government forms (such as tax forms) 	Yes 🗌	No 🖄		UG 3 1 2009
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No ち	MARKET	THE DEPARTMENT
If yes, please explain:				
Do you pass another Post Office during	g business ho	urs while traveling to	or from work, or sho	opping, or for personal nee
Yes		Nd	r K Ì	
f yes, which offices:				



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-2-

3.	box service or g		will be no change to your del ce, complete this section. Ho ervice?			
		Better 🔲	Just as Good 🔲	No Opinion 🔲	Worse	
i	Please explain.					
4.	Do you currently	y use local businesse	es in the community?			
		Υ€	s 🔼	No 🗆		
	If yes, would yo	u continue to use the	em if the Wesleyville Branch	,		
		Ye	es 🗌	№ 🔀		
	ame:					
Te	elephone					
		itional comments on the time to complet	a separate piece of paper ar e this questionnaire.	nd attach it to this form.		
PΙ	ease return your o	questionnaire by Aug	ust 28, 2009 to the following	address:		
U.	S. Postal Service					

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO	0.16510
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PAGE	39





Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET	NO	6510
ITEM NO		0
PAGE		40

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Daily Weekly Monthly Postal Services Never Ø a. Buy stamps Ø b. Mail letters c. Mail packages X d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, \mathbf{x} or Signature Confirmation™ Ø e. Send Express Mail® M f. Pick up mail from a Post Office Box Ø g. Pick up mail from general delivery 汉 h. Buying Postal Money Orders i. Buy stamp-collecting \triangle products Other postal services: Yes 🗌 \square No a. Enter permit mailings Nonpostal Services a. Picking up government forms Yes 🛭 (such as tax forms) No b. Assisting senior citizens, persons with disabilities, etc. Yes 🗀 No 🛣 If yes, please explain: ___ 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No A Yes 🗌 If yes, which offices: _____



U.S. Postal Service

Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996 DOCKET NO. 16510 ITEM NO. 16 PAGE 41

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3.	If you receive carrier delive box service or general delive facility will compare to your	very service, complete				
	Better □] Just	as Good 🗌	No Opinion 🔲	Worse	
*	Please explain					
4.	Do you currently use local	businesses in the com	munity?			
	,,,,	Yes 🛱	•	No 🗌		
	If yes, would you continue	to use them if the Wes	sleyville Branch is	discontinued?		
		Yes 🗌		No 🏻		
	ame:					
	elephone n					
	ease add any additional comi nank you for taking the time to			attach it to this form.		
Pi	ease return your questionnair	re by August 28, 2009	to the following ad	dress:		

DOCKET NO. 16510 ITEM NO. 10 PAGE 42



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET NO	16510
ITEM NO.	10

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Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps				
o. Mail letters				
c. Mail packages				
 d. Buy Certified Mail™, Registered Mall, Delivery Confirmation or Signature Confirmation™ 				
e. Send Express Mail®		, 🗆		
Pick up mail from a Post Office Box				
g. Pick up mail from general delivery				
n. Buying Postal Money Orders				
. Buy stamp-collecting products				
Other postal services:				
a. Enter permit mailings	Yes 🗌	No 🗆		CEIME
Nonpostal Services			<u> </u>	
Picking up government forms (such as tax forms)	Yes 🔲	No 🗆		
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗆	MARKE	ETING DEPARTMEN
If yes, please explain:				
Do you pass another Post Office durin	ng business hou	rs while traveling to	or from work, or sho	pping, or for personal ne
		No		- ,
If yes, which offices:				



DOCKET NO. 1651 ITEM NO. 1651 PAGE 44

-2-

3.	box service or ge	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?						
,		Better	Just as Good	No Opinion	Worse			
	Please explain.							
4.	. Do you currently	use local businesses	1/	- /				
		Yes		No 🗌				
	If yes, would you		n if the Wesleyville Branch is	discontinued?				
N	lame:			_				
A	Addres							
T	elepho							
		tional comments on a the time to complete	separate piece of paper and this questionnaire.	attach it to this form.				
Ρ	Please return your qu	uestionnaire by Augu	st 28, 2009 to the following a	ddress:				
P 1	J.S. Postal Service Post Office Review 0 001 California Ave I Pittsburgh PA 15290	Room 2063						

DOCKET NO. 16510 ITEM NO. PAGE



November 2, 2009



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Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



	16510
ITEM NO.	_/0
PAGE	46

1	Please check the appropriate box to indicate if	you use the Wesie	vville Branch for the	following services:
٦,	Please check the appropriate box to indicate if	you use the vvesie	yville branch for the	rollowing servi-

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps		×		
b. Mail letters	X			
c. Mail packages	, 🗆		abla	
 d. Buy Certified Mail™, Reginsured Mail, Delivery Coror Signature Confirmation 	nfirmation™,		. X	
e. Send Express Mail®				\B
f. Pick up mail from a Post (Office Box			
g. Pick up mail from general	delivery \Box			
h. Buying Postal Money Ord	ers \square			\boxtimes
Buy stamp-collecting products				×
Other postal services:				
a. Enter permit mailings	Yes 🖸	No 🗷		
Nonpostal Services				
Picking up government for (such as tax forms)	rms Yes 🗌	No 🕭		
b. Assisting senior citizens, persons with disabilities,	etc. Yes 🗌	No 🎘		
If yes, please explain:				
2				· · · · · · · · · · · · · · · · · · ·
Do you pass another Post O	trice during business n		to or from work, or s No 🛚	nopping, or for personal n
If yes, which offices:				

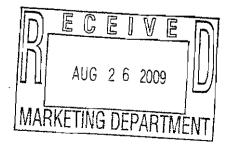


Pittsburgh PA 15290-9996

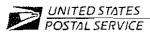
DOCKET NO. 16510 ITEM NO. 10 # 15 PAGE 47

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3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?						
		Better	Just as Good 🔲	No Opinion 🔲	Worse		
,	Płease explain.		-				
ı		_					
4.	Do you currently	use local businesses i	in the community?				
		Yes	⊠	No 🗌			
	If yes, would you	u continue to use them	if the Wesleyville Branch is	s discontinued?			
		Yes	S	No 🗆			
Ad	me: _ dress: lephor						
		tional comments on a s the time to complete th	separate piece of paper an nis questionnaire.	d attach it to this form.			
Ple	ease return your q	uestionnaire by August	: 28, 2009 to the following	address:			
Po	S. Postal Service ist Office Review (01 California Ave						



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November 2, 2009

Bates Collision

To Whom It May Concern:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515



DOCKET	NO. 16510
ITEM NO	10

PAGE

b. N c. N d. E	Buy stamps Mail letters Mail packages Buy Certified Mail™, Registered Mai nsured Mail, Delivery Confirmation™	□ □ ☑				
c. N d. E Ir	Mail packages Buy Certified Mail™, Registered Mai	-				
d.E	Buy Certified Mail™, Registered Mai	-				
lr		ļTM.				-
	r Signature Confirmation™			Ø		
e. 8	Send Express Mail®				Ø	
f. F	ick up mail from a Post Office Box					凶
g. F	Pick up mail from general delivery				×	
n. E	Buying Postal Money Orders				Ŕ	
	Buy stamp-collecting products					. ⊠
Oth	er postal services:					
а.	Enter permit mailings	Yes 🗆	No	Ø		
Nor	npostal Services			`	DE C	CEIVE
	Picking up government forms such as tax forms)	Yes 🗵	No			
	Assisting senior citizens, oersons with disabilities, etc.	Yes 🗌	No		1 1 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	प्रात्तिकात मुख्य
lf ye	es, please explain:		<u> </u>		t	



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ITEM NO.

DOCKET NO. 16510

PAGE

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

-2-

icomity irm				
	Better 🗌	Just as Good	No Opinion 🗌	Worse
Please expl	ain			
Do you curr	ently use local businesse	s in the community?		•
	Ye	s 💢	No 🗆	
If yes, would	d you continue to use the	m if the Wesleyville Branch is	discontinued?	
	Ye	s 🗹	No 🗌	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address.

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

Address:

Telephone



November 2, 2009



Dear

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Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515



DOCKET NO.	16510
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PAGE	52

Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Postal Services Daily Weekly Monthly Never ΠZ П a. Buy stamps a b. Mail letters \Box c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, -Sometime 5 or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders П i. Buy stamp-collecting П products Other postal services: Yes 🗌 a. Enter permit mailings No Nonpostal Services a. Picking up government forms Yes 🎵 (such as tax forms) b. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. If yes, please explain: ___ Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No 🕡 Yes 🗌 If yes, which offices:



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-2-

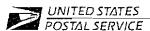
3 .	box service or g		omplete this section. How		nestion 4. If you receive Post Office Box service at the Erie General Mail
		Better 🗌	Just as Good 🔲	No Opinion 🔲	Worse 🗌
	Please explain.		-		
4	Do you currently	y use local businesses in	the community?		
4.	Do you current	y use local businesses in Yes 🏿	_	No 🗀	
	If ves, would vo	u continue to use them if			
		Yes [[No 🗆	
Mar					
ivai	me:				
-Ado	dress:				
Tel	lephone num				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO.	16510
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November 2, 2009

Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street
Erie PA 16515



	11000
DOCKETN	o. 16570
ITEM NO.	. 10
PAGE	.55

ostal Services	Daily	Weekly	Monthly	Never
Buy stamps				
Mail letters				
Mail packages				
Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™	тм, ,			· Ø
Send Express Mail®				
Pick up mail from a Post Office Box				
Pick up mail from general delivery				
Buying Postal Money Orders				
Buy stamp-collecting products				Ø
her postal services:				
Enter permit mailings	Yes 🗌	No 🗹		
onpostal Services			D-E	CELVE
Picking up government forms (such as tax forms)	Yes 🗌	No E		., .
Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No 🗹	point Ki	IME DEPARTMEN
yes, please explain:				
o you pass another Post Office during				pping, or for personal ne
Yes [No		

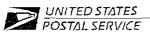


Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996 DOCKET NO. 16510
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3.		ivery service, cor	nplete this section. How		restion 4. If you receive Post Box service at the Erie General	
	Better [Just as Good 🔲	No Opinion 🔲	Worse	
	Please explain.					
					<u> </u>	
4.	Do you currently use local	businesses in th	e community?			
		Yes 🗹		No 🗆		
	If yes, would you continue	to use them if th	e Wesleyville Branch is	discontinued?		
		Yes 🗹	•	No 🗌		
Na	ame:					
Ad	Idress:					
Te	elephone					
	ease add any additional com ank you for taking the time t			attach it to this form.		
PI	ease return your questionna	ire by August 28,	2009 to the following a	ddress:		
U.	S. Postal Service					

DOCKET NO	16510
	10
PACE	57



November 2, 2009



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Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Erie PA 16515



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Postal Services	Daily	W	eekly	Monthly		Never
a. Buy stamps			otin			
o. Mail letters						
c. Mail packages			紅			
 Buy Certified Mail™, Registered Mai Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 					X	
e. Send Express Mail®			戊			
. Pick up mail from a Post Office Box						IX
g. Pick up mail from general delivery						区
n. Buying Postal Money Orders				区		
Buy stamp-collecting products			<u> </u>			'A'
Other postal services:						•,
a. Enter permit mailings	Yes 🗌	No	ΔŽ			
Nonpostal Services						GEIVE
Picking up government forms (such as tax forms)	Yes 🏗	No				
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No	Ď.	ÎV	Annel	NS DEPARTMEN
If yes, please explain:						
				_		
Do you pass another Post Office during	business hou	rs while tr	aveling to	or from work, o	r shoppin	g, or for personal need
Yes ,	K		No			



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3.	box service or go		complete this section. How		uestion 4. If you receive Por Box service at the Erie Gene	
		Better	Just as Good 🔲	No Opinion	Worse	
	Please explain.					
4.	Do you currently	use local businesses in	n the community?			
		Yes [×	No 🗀		
	If yes, would you	u continue to use them i	f the Wesleyville Branch is	s discontinued?		
		Yes ,	6	No 🗀		
Ad	me: _ dress lepho		ι			
		tional comments on a s the time to complete th	eparate piece of paper an is questionnaire.	d attach it to this form.		
PΙε	ease return your q	uestionnaire by August	28, 2009 to the following a	address:		
Po 10	S. Postal Service st Office Review (01 California Ave tsburgh PA 1529	Room 2063				

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ITEM NO.	10
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November 2, 2009



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Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Postmaster, Erie
2108 E. 38th Street
Erie PA 16515



DOCKET	NO. 16510
ITEM NO	10
PAGE	61

Postal Services	Daily	Weekly	Monthly	Never	
a. Buy stamps					
o. Mail letters		\square			
c. Mail packages			\square		
 d. Buy Certified Mail™, Registered Mail, Delivery Confirmation or Signature Confirmation™ 	ail™, ™,				
e. Send Express Mail®					
f. Pick up mail from a Post Office Box	: 🗆			Q´	
g. Pick up mail from general delivery				P	
h. Buying Postal Money Orders				✓ □	
Buy stamp-collecting products				Q	
Other postal services:					
a. Enter permit mailings	Yes 🗌	No 🖻		ECELV	= = = =
Nonpostal Services				0000	
Picking up government forms (such as tax forms)	Yes 🗌	No 🗹		9700	
 b. Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗹	R × 1	TREATIS DEPAR	* j



DOCKET NO.	16519
ITEM NO.	10
PAGE	62

-2-

3.	If you receive carrier de box service or general of facility will compare to y	delivery service, co	e no change to your delive omplete this section. How e?	ry service - proceed do you think Post O	to question 4. If flice Box service a	you receive Post Office at the Erie General Mail
	Better		Just as Good 📋	No Opinion 📋	Worse	
	Please explain,					
	·					
4.	Do you currentiy use lo	cal businesses in 1	he community?			
		Yes 🔽		No 🗀		
	If yes, would you contin	tue to use them if t	he Wesleyville Branch is o	discontinued?		
		Yes 🔽	/	No 🗆		
Na	me:					
Ad	dress:					
Te	lephone					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO. /65/0 ITEM NO. /0 PAGE 63



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515

Marie T. Posway



DOCKET NO.	16510
ITEM NO	10

ITEM NO PAGE

64

Postal Customer Questionnaire Wesleyville

Postal Services	Daily	ুং Weekly	Monthly	Never
a. Buy stamps	7,	્રે □	g	
o. Mail letters				
: Mail packages			D	
 Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation¹ or Signature Confirmation™ 	i) TM , 'M',			⊡∕
e. Send Express Mail®				<u>u</u>
. Pick up mail from a Post Office Box	g			
g. Pick up mail from general delivery	\(\sigma\)			
n. Bu y ing Postal Money Orders			Image: Control of the	
. Buy stamp-collecting products				
Other postal services:				
a. Enter permit mailings	Yes 🗌	No ☑		
Nonpostal Services				ECEIVE
Picking up government forms (such as tax forms)	Yes 🗀	No 🗹		1300
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗹	nh i	Inchier North
If yes, please explain:				
Do you pass another Post Office durin	a husiness ha	ure while traveling to	or from work or sho	point of for personal co
			/	pping, or lot personal ne
Yes		No	\square	



-2-

3.	If you receive carrier delivery, to box service or general delivery facility will compare to your cur	service, complete thi				
	Better □	Just as	Good 🗌	No Opinion 🛭	Worse	
	Please explain					
						
4.	Do you currently use local busi	nesses in the commu	ınity?			
		Yes 🗌	·	No		
	If yes, would you continue to us	se them if the Wesley	ville Branch is dis	scontinued?		
		Yes 🗌		No 🔲		
Na	me: ,					
Adi	dress					
Tel	epho					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO	16510
ITEM NO	10
PAGE	66



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street

Erie PA 16515



DOCKET	un 11 = 1=
DOUNCE	NO. 165/0
ITEM NO	10
PAGE	67

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps		Ø		
o. Mail letters		X X		
. Mail packages		X		
 Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 			赵	
e. Send Express Mail®		X		
. Pick up mail from a Post Office Box				区
g. Pick up mail from general delivery				以
n. Buying Postal Money Orders			X	
. Buy stamp-collecting products				Ø .
Other postal services:				
a. Enter permit mailings	Yes 🗌	No 🙇		
Nonpostal Services				ECEIVE
 Picking up government forms (such as tax forms) 	Yes 🄼	No 🔲		200
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 💆	in.	Control of the state of the state of the
f yes, please explain:			ĥ.	
Do you pass another Post Office during		rs while traveling to	or from work, or sho	pping, or for personal need
Yes fyes, which offices:	赵	No		



Pittsburgh PA 15290-9996

DOCKET NO. 16510 ITEM NO 10 PAGE 68

-2-

3.	box service or g		complete this section. How		sestion 4. If you receive Post Office Box service at the Erie General Mail
		Better	Just as Good	No Opinion	Worse
1	Please explain.				
4.	Do you currently	y use local businesses in	the community?		
		Yes 🕽	1	No 🗆	
	if yes, would you	u continue to use them if	the Wesleyville Branch is	discontinued?	
	•	Yes 💆	Ĺ	No 🗆	
	me:				
Ď	dress depho				
		itional comments on a se the time to complete this	parate piece of paper and squestionnaire.	i attach it to this form.	
Pl∈	ease return your q	uestionnaire by August 2	8, 2009 to the following a	ddress:	
Ро	S. Postal Service st Office Review (01 California Ave				



DOCKET NO. 16510
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PAGE 69

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street

Erie PA 16515



DOCKET NO	16510
ITEM NO.	10010
PAGE	70

Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Daily Weekly Monthly Never Postal Services W a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ e. 6end Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery \Box h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, Yes 🖸 Νo persons with disabilities, etc. If yes, please explain: __ Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes 🗌 No 🖭 If yes, which offices: __

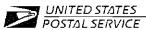


DOCKET NO. 16570 ITEM NO. 10 F

-2-

3.	box service or g		complete this section. How		estion 4. If you receive Post (lox service at the Erie Genera	
		Better 🗌	Just as Good 🔲	No Opinion 🔲	Worse	
	Please explain.	<u> </u>				
4.	Da vou currenti	y use local businesses in	the community?			
7.	bo you carreing	Yes	~~	No 🗆		
	If yes, would yo	u continue to use them if	the Wesleyville Branch is	discontinued?		
		Yes []	No 🗗		
	me:					
Тe	lephone i					
		itional comments on a se if the time to complete this	parate piece of paper and squestionnaire.	attach it to this form.		
Ple	ease return your o	questionnaire by August 2	28, 2009 to the following a	ddress:		
Po 10	S. Postal Service st Office Review 6 01 California Ave tsburgh PA 1529	Room 2063				

DOCKET NO. 16510
ITEM NO. 10
PAGE 72



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Pobway

Erie PA 16515



DOCKET NO.	16510
ITEM NO	10

PAGE

73

Postal Customer Questionnaire Wesleyville

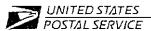
ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps				
. Mail letters				
. Mail packages				
. Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™				_ ·
. Send Express Mail®				
Pick up mail from a Post Office Box	×			
. Pick up mail from general delivery				
. Buying Postal Money Orders				
Buy stamp-collecting products				
Other postal services:				
. Enter permit mailings	Yes 🗌	No 🗆	<u></u>	
Nonpostał Services				ECEIVE
 Picking up government forms (such as tax forms) 	Yes 🗌	No 🗆		AUG 2 8 2009
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗆	Why	KETHIJ DEPARTM
f yes, please explain:				
Do you pass another Post Office during	business hou	rs while traveling to	or from work, or sho	pping, or for personal ne
Yes {			×	



DOCKET NO. 16510 ITEM NO. 10 # 55 PAGE 74

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3.	If you receive carrier deli box service or general de facility will compare to yo	livery service, cor	nplete this section. How	w do you think Post Office	question 4. If you receive I Box service at the Erie Ge	ost Office eneral Mail
	Better		Just as Good 🔲	No Opinion	Worse	
	Please explain					
4.	Do you currently use loca	al businesses in th	e community?			
:		Yes 🗅		No 🗀		
	If yes, would you continu	e to use them if th	e Wesleyville Branch is	s discontinued?		
	-	Yes 🗽	,	No 🗆		
Na	me:					
Add	dress:					
Tel	ephone nu					
	ease add any additional co ank you for taking the time			d attach it to this form.	_	
Pl€	ase return your questionn	aire by August 28,	2009 to the following a	address:		
Po 10	5. Postal Service st Office Review Coordina D1 California Ave Room 20 tsburgh PA 15290-9996					



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street

Erie PA 16515



DOCKET NO.	16510
-DOOMER HOL	
ITEM NO	10
PAGE	76

ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps			X	
. Mail letters		×		
. Mail packages			×	
. Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™	тм, , □			Ą
. Send Express Mail®				×
Pick up mail from a Post Office Box	Ø			
. Pick up mail from general delivery				A
. Buying Postal Money Orders			×	□ `
Buy stamp-collecting products				X
Other postal services:				
a. Enter permit mailings	Yes 🗌	ио 🗡		ROSE WE
lonpostal Services				
Picking up government forms (such as tax forms)	Yes 🗌	No 12		17.5
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No A	MA	RKETING DEPARTN
f yes, please explain:				
			V	
Do you pass another Post Office during	business hou	rs while traveling to	or from work, or she	opping, or for personal nee



DOCKET NO. 16510

ITEM NO 10

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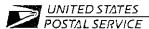
-2-

3.	box service or g	arrier delivery, there will be general delivery service, con pare to your cuπent service	mplete this section. How o	ry service – proceed to q do you think Post Office	uestion 4. If you receive Post Office Box service at the Erie General Mail
		Better	Just as Good 🔲	No Opinion 📋	Worse
	Please explain.				
			-	-	
4.	Do you currently	y use local businesses in th			·
		Yes ∜		No 🗌	
	if yes, would yo	u continue to use them if th	e Wesleyville Branch is d	iscontinued?	
		Yes 😾		No 🗌	
Na	me: _				
Ad	dress:				
Tei	iephon		,		
		itional comments on a sepa g the time to complete this o		attach it to this form.	

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO. 16516
ITEM NO 16
PAGE 78



November 2, 2009

Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street

Erie PA 16515



DOCKET NO. 16510

ITEM NO.

PAGE

Postal Customer Questionnaire Wesleyville

٥,	ostal Services	Da	aily	W	eekly	М	onthly		Never	
ι.	Buy stamps									
b.	Mail letters									
C.	Mail packages									
d.	Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™	™ _, м,						,		
e.	Send Express Mail®									
f.	Pick up mail from a Post Office Box									
g.	Pick up mail from general delivery									
h.	Buying Postal Money Orders									
i.	Buy stamp-collecting products									
0	ther postal services:									
a.	Enter permit mailings	Yes		No						
N	onpostal Services									
a.	Picking up government forms (such as tax forms)	Yes		No						
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No						
	yes, please explain:									



DOCKET NO. 16512

ITEM NO.

10 80

-2-

3.	If you receive carrier delivery, there we box service or general delivery service facility will compare to your current service.	e, complete this section. How	ery service - proceed to que do you think Post Office B	estion 4. If you receive Post O ox service at the Erie General	ffice Mail
	Better □	Just as Good	No Opinion	Worse 🗌	
	Please explain				
4.	Do you currently use local businesses	s in the community?	,		
,	Yes	: []	No 🗓		ı
	If yes, would you continue to use ther	n if the Wesleyville Branch is	discontinued?		
	Yes	; 🗆	No 😉		
Na	me:				
Ad	dress:				
Tel	lephone nun				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO. 16510
ITEM NO. 10
PAGE 81



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Erie PA 16515

DOCKET	NO.	16510
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UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire Wesleyville

PAGE 10 6

D. Mail letters		_	_		-
C. Mail packages c. Mail packages c. Mail packages c. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ c. Send Express Mail® c. Pick up mail from a Post Office Box c. Pick up mail from general delivery c. Buying Postal Money Orders c. Buy stamp-collecting products C. Mail packages c. Mai		_			n Mail letters
d. Buy Certified Mail™, Registered Mail™, finsured Mail, Delivery Confirmation™, or Signature Confirmation™ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □					o. Maii letters
or Signature Confirmation™ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	•	_	•		c. Mail packages
f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes Nonpostal Services				n™, <u> </u>	Insured Mail, Delivery Confirmation
g. Pick up mail from general delivery					e. Send Express Mail®
h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes No Monpostal Services				ox 🗆	f. Pick up mail from a Post Office Bo
i. Buy stamp-collecting products					g. Pick up mail from general delivery
Other postal services: a. Enter permit mailings Yes Nonpostal Services			©		h. Buying Postai Money Orders
a. Enter permit mailings Yes Nonpostal Services					
Nonpostal Services					Other postal services:
Nonpostal Services タモレのM			No 🎉	Yes 🗌	a. Enter permit mailings
2 6 4 0 0 1 1				4 ZIJZM	Nonpostal Services
a. Picking up government forms (such as tax forms) Yes			No 🔲	_	
 b. Assisting senior citizens, persons with disabilities, etc. Yes \(\square\) No \(\varphi\) 			No 🖸	Yes 🗆	
If yes, please explain:					If yes, please explain:



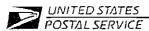
Pittsburgh PA 15290-9996

DOCKET NO. 16510 HTEM NO 16510 PAGE 83

-2-

3.	box service or g		complete this section. How		restion 4. If you receive Post Office Box service at the Erie General Ma	
		Better 🗌	Just as Good 🔲	No Opinion 🕡	Worse 🗌	
	Please explain.					
4.	Do you currentiy	y use local businesses	in the community?₩₭≾	LEY VILLE CONST	MAY, RTC.	
		Yes		No 🗆		
	If yes, would you	u continue to use them	if the Wesleyville Branch is	s discontinued?		
		Yes	6	No 🗆		
Na	me: _				_	
	dress: lephor					
16	lephor					
		itional comments on a s the time to complete t	separate piece of paper an his questionnaire.	d attach it to this form.		
Ple	ease return your q	questionnaire by August	28, 2009 to the following	address:		
Po	S. Postal Service est Office Review (

DOCKET NO	165/0
ITEM NO.	10
PAGE	84



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET	NO. 16510
ITEM NO.	
PAGE	85
	~_ O\J

osta	l Services	Daily	W	eekly	Monthly	Never
a. Bu	y stamps					
o. Ma	ìl letters					
. Ma	il pack a ges					
ins	y Certified Mail™, Registered Mai ured Mail, Delivery Confirmation™ Signature Confirmation™			` _		·
e. Se	nd Express Mail®					
. Pio	k up mail from a Post Office Box					
g. Pic	k up mail from general delivery					
ı. Bu	ying Posta! Money Orders					
	y stamp-collecting oducts					
Other	postal services:					
a. Er	nter permit mailings	Yes 🗌	No		F) L	
Nonp	ostal Services					_
	cking up government forms uch as tax forms)	Yes 🗌	No			AUG 2 8 2009
	sisting senior citizens, rsons with disabilities, etc.	Yes 🗌	No		# 4 N 17 J /	ETHIS DEPARTME
If yes,	, please explain:		,			
Do yo	u pass another Post Office during	business hou	rs while tr	raveling to	or from work, or sh	opping, or for personal ne



DOCKET NO	16510436	
ITEM NO	10	_
PAGE	86	

-2-

3.	box service or g		πplete this section. How		estion 4. If you receive Post Office lox service at the Erie General Mail
		Better 🗌	Just as Good 💢	No Opinion 🔲	Worse
	Please explain.				
4.	Do you currenti	y use local businesses in th	e community?		·
		Yes 🗌		No	
	If yes, would yo	ou continue to use them if th	e Wesleyville Branch is	discontinued?	
		Yes 🗌		No 🗆	
Na	me:				
Ad	dress:				
Te	lephone				
		litional comments on a sepa g the time to complete this o		attach it to this form.	
Ple	ease return your o	questionnaire by August 28.	, 2009 to the following ad	ddress:	
	S. Postal Service				

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO. 16510
ITEM NO. 10
PAGE 87



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street



DOCKET NO	16510
ITEM NO	10
PAGE	88

ostal Services	Daily	W	eekly	Monthly	Never	
. Buy stamps				×		
. Mail letters				A		
. Mail packages						
. Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™						
. Send Express Mail®					A	
Pick up mail from a Post Office Box	Σ.		\Box			
. Pick up mail from general delivery	_				A	
. Buying Postal Money Orders				À	_	
Buy stamp-collecting products				ď₃		
Other postal services:						
ı. Enter permit mailings	Yes 🗌	No	杏		ECELVE	i
lonpostal Services					2209	
Picking up government forms (such as tax forms)	Yes 🗆	No	Þ		NOKETING DEPAR	17
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗀	No	A		MARKEIM'G DEPKA	111
f yes, please explain:					<u> </u>	
o you pass another Post Office during	business hou	ırs while tr	aveling to	or from work, or sh	opping, or for personal ne	ed
Yes (yes, which offices: 210 8 Eac	kt)		No	П		



DOCKET NO. 165/0

ITEM NO. 16 # 32

PAGE 89 # 32

-2-

3.	If you receive carrier delive box service or general del facility will compare to you	ivery service, cor	mplete this section. How	ery service – proceed to qu v do you think Post Office E	restion 4. If you receive Post Box service at the Erie Genera	Office al Mail
	Better [Just as Good	No Opinion 🔲	Worse 🗌	
	Please explain	_	·			
					<u>, </u>	
4.	Do you currently use local	l businesses in th	e community?			
		Yes 🔀		No 🗆		
	If yes, would you continue	to use them if th	e Wesleyville Branch is	discontinued?		
	·	Yes 🗵		No 🗌		
Na	me: _					
Add	dress:					
Tel	lephon					
	ease add any additional com ank you for taking the time t			d attach it to this form.		
			00001 11 7 11 1			

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET	NO 16510
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PAGE	90



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET NO	16510
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ostał Services	Daily	Weekly	Monthly	Never
. Buy stamps				
. Mail letters				
. Mail packages				
. Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation [™] or Signature Confirmation [™]				
. Send Express Mail®				
Pick up mail from a Post Office Box				
. Pick up mail from general delivery				
. Buying Postal Money Orders				
Buy stamp-collecting products				
Other postal services:				
. Enter permit mailings	Yes 🗌	No 🖫		o filipi, igi an Annachartha pipa ma dhiri 19
Ionpostal Services		•		
 Picking up government forms (such as tax forms) 	Yes 🗌	No 🖳	Account of the second of the s	. 1 3 1 200 3
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🖸	I LAPK	ETING DEPARTM
f yes, please explain:	*			. , .
o you pass another Post Office during	g business hou	rs while traveling to or	from work, or sho	oping, or for personal n
Yes		No [



Pittsburgh PA 15290-9996

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-2-

3.	box service or g		mplete this section. How	o change to your delivery service - proceed to question piete this section. How do you think Post Office Box ser			
		Better 🔲	Just as Good [No Opinion 🔲	Worse		
	Please explain.						
4,	Do you currently	use local businesses in th	e community?				
		Yes 🗓		No 🗆			
	If yes, would you	u continue to use them if th	e Wesleyville Branch is	discontinued?			
		Yes 🖸		No 🗆			
	me: _ dress:						
)	epho						
		tional comments on a sepa the time to complete this o		attach it to this form.			
Ple	ase return your q	uestionnaire by August 28,	2009 to the following ad	dress:			
Po	S. Postal Service st Office Review (

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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street
Erie PA 16515



DOCKE	T NO.	165	10

ITEM NO. PAGE

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Postal Customer Questionnaire Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Daily Weekly Monthly Postal Services Never a. Buy stamps 図 Z b. Mail letters \Box 区 П c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® 囚 f. Pick up mail from a Post Office Box П \Box g. Pick up mail from general delivery \Box \mathbf{Z} h. Buying Postal Money Orders i. Buy stamp-collecting Ø products Other postal services: a. Enter permit mailings Yes 🗌 No \square Nonpostal Services a. Picking up government forms Yes \square (such as tax forms) b. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. No If yes, please explain: _____ Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes 🗌 No 🗆 If yes, which offices:



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-2-

3.	box service or g		plete this secti	change to your delivery service - proceed to question 4. If you receive this section. How do you think Post Office Box service at the Erie				
		Better 🔲	Just as Good	Я	No Opinion	Worse		
	Please explain.							
								
4.	Do you currently	use local businesses in the	community?					
		Yes 🗌			No 🖾			
	If yes, would you	continue to use them if the	Wesleyville B	ranch is d	iscontinued?			
		Yes 🗌			No 🗆			
Na	me:							
Add	dres					_		
Tel	epho							
				•				
Ple Tha	ase add any addi ank you for taking	tional comments on a separ the time to complete this qu	ate piece of pa uestionnaire.	iper and a	attach it to this form.			
Ple	ease return your q	uestionnaire by August 28,	2009 to the foll	owing add	dress:			
Po:	S. Postal Service st Office Review (D1 California Ave tsburgh PA 1529(Room 2063						



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street



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PAGE

Postal Customer Questionnaire Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	W	eekly	Monthly	Never
a. Buy stamps					
b. Mail letters			\Box		
c. Mail packages					
 d. Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 	i[™, ™,				
e. Send Express Mail®					
f. Pick up mail from a Post Office Box					
g. Pick up mail from general delivery					
h. Buying Postal Money Orders					
i. Buy stamp-collecting products					
Other postal services:					
a. Enter permit mailings	Yes 🗌	No			BORIVE
Nonpostal Services					t contract and the second
 a. Picking up government forms (such as tax forms) 	Yes 🗌	No		NA 2 17	KETINO DEBIODOS
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗆	No	Ū.	1.45	11.1.
If yes, please explain:					
Do you pass another Post Office during	a business hou	rs while tr	aveling to or	from work, or sho	oping, or for personal nee
Yes		,	No [,
If yes, which offices: 380h		RiE	PK	_ !	



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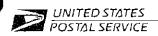
-2-

3.		restion 4. If you receive Post Office Box service at the Erie General Mail			
		Better 🔲 .	Just as Good 🖳	No Opinion 🔲	Worse
	Please explain.	-			
					
4.	Do you currentl	y use local businesses in	the community?		
		Yes []	No 🗖	
	If yes, would yo	u continue to use them if	the Wesleyville Branch is	discontinued?	
		Yes 🗔]	No 🗌	
Na	me:				
Add	dress:				
Tei	ephone		·		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515



~~~	4
DOCKET NO.	16510
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PAGE	100

ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps				
Mail letters				
Mail packages				
Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™	]™, ^и ,			
Send Express Mail®				
Pick up mail from a Post Office Box	Æ			
Pick up mail from general delivery				
Buying Postal Money Orders	_ 🗆			
Buy stamp-collecting products				
ther postal services:				
. Enter permit mailings	Yes 🗌	No 🗌		DECEIV
onpostal Services				
Picking up government forms (such as tax forms)	Yes 🗌	No 🗔		TO A COME PEPAR
. Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No 🗆		P OTT. INTO DEL M
yes, please explain:		·		
	<u> </u>			
o you pass another Post Office during	business hou	_		opping, or for personal needs
Yes	<b>□</b>	No		4.5



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3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?
	Please explain. Just as Good No Opinion Worse    Please explain. anothic way not nauch chifference.
4.	Do you currently use local businesses in the community?
	Yes 🖺 No 🗌
	If yes, would you continue to use them if the Wesleyville Branch is discontinued?
Na	me:
Ad	dress:
Tel	ephone r
	ease add any additional comments on a separate piece of paper and attach it to this form.  ank you for taking the time to complete this questionnaire.
Pie	ease return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET	NO. 16510
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ges  ed Mail™, Registered M il, Delivery Confirmation e Confirmation™ ess Mail® il from a Post Office Bo il from general delivery ital Money Orders	n™,				
ed Mail TM , Registered Mil, Delivery Confirmation Confirmation Mess Mail®  If from a Post Office Both from general delivery	lail TM ,		้ ส์ 		
ed Mail TM , Registered Mil, Delivery Confirmation Confirmation Mess Mail®  If from a Post Office Both from general delivery	¹™, □ □ ×		้ ส์ 		
il, Delivery Confirmation e Confirmation™ ess Mail® il from a Post Office Bo il from general delivery	¹™, □ □ ×		_		
il from a Post Office Bo il from general delivery	× 🗵		_	×	
il from general delivery	_				
			_		
tal Money Orders				×	
				×	
collecting				Ä	
services:					
nit mailings	Yes 🗌	No 🔀		DIGE	l W id
rvices					7
government forms x forms)	Yes 🏿	No 🗆		l. Úi	
enior citizens, th disabilities, etc.	Yes 🗌	No ≒	y Andrews	Water than I have b	EPAKIME
explain:					
	government forms x forms) enior citizens, h disabilities, etc.	government forms x forms)  Yes  enior citizens, h disabilities, etc.  Yes	government forms x forms) Yes 🗵 No 🗆 enior citizens, h disabilities, etc. Yes 🗆 No 📜	government forms x forms)  Yes  No  enior citizens, h disabilities, etc.  Yes  No  No  No  No  No  No  No  No  No  No	government forms x forms)  Yes  No  No  enior citizens, h disabilities, etc.  Yes  No  No  No  No  No  No  No  No  No  No



Pittsburgh PA 15290-9996

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3.		restion 4. If you receive Post Office Box service at the Erie General Mail			
		Better 🗌	Just as Good 🔀	No Opinion 🔲	Worse 🗌
	Please explain.				
4.	Do you currenti	y use local businesses	in the community?		
		Yes	×	No 🗀	
	If yes, would yo	u continue to use then	if the Wesleyville Branch is	discontinued?	
		Yes		No 🔀	
Na	nme: _				
Ad	dress				
Te	lepho		•		
		itional comments on a g the time to complete	separate piece of paper and this questionnaire.	attach it to this form.	
Ple	ease return your c	questionnaire by Augus	st 28, 2009 to the following a	ddress:	
Po	S. Postal Service est Office Review 01 California Ave				



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



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a.		Daily	W	eekly	Monthly	Never
	Buy stamps				×	
b.	Mail letters		`	X		
c. I	Mail packages					×
l	Buy Certified Mail™, Registered Mai Insured Mail, Delivery Confirmation™ or Signature Confirmation™	l™, ″, □				)\(\overline{\sqrt{2}}
e. :	Send Express Mail®					À
f,	Pick up mail from a Post Office Box				<u> </u>	
	Pick up mail from general delivery					M
ħ.	Buying Postal Money Orders					Σ
	Buy stamp-collecting products					陞
Oth	ner postal services:					
a.	Enter permit mailings	Yes 🗌	No	囟	Ī	D ECEINE
No	npostal Services					R
	Picking up government forms (such as tax forms)	Yes 🗌	No	Ŗ.		SEP - 3 LLL
	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No	×		MARKETING DEPART
if y	es, please explain:					



1001 California Ave Room 2063 Pittsburgh PA 15290-9996 DOCKET NO. 165/0 ITEM NO. 10 #36 PAGE 107

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3.		ral delivery service,	complete this section.	delivery service - proceed How do you think Post (			
	• Be	tter 🗆	Just as Good	No Opinion [	] Worse		
	Please explain	Bu	t & pr	efec to kee	p the U	Ceslerpvelle	P.C
		— Ger		- LIVE		,	
					_ <del></del>		
4.	Do you currently use	e local businesses in	n the community?		•		
		Yes [		ио 🕱			
	If yes, would you con	ntinue to use them i	f the Wesleyville Bran	ch is discontinued?			
		Yes		No 🗆			
	me:						
Tele	lephone						
	ease add any additiona ank you for taking the			r and attach it to this form	n.		
Ple	ease return your quest	ionnaire by August	28, 2009 to the follow	ing address.			
	S. Postal Service st Office Review Coor	dinator					

DOCKET NO. 16510 ITEM NO 18 PAGE 108



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poroway



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	/

I EM NO	10
AGE	109

ostal Services	Daily	Weekly	Monthly	Never
Buy stamps			×	
Mail letters				
Mail packages				区
Buy Certified Mail™, Registered insured Mail, Delivery Confirmation or Signature Confirmation™			, O	× ×
Send Express Mail®				<b>⊠</b>
Pick up mail from a Post Office E	ox 🗆			
. Pick up mail from general deliver	у 🔀			
. Buying Postal Money Orders			K	
Buy stamp-collecting products			B	
other postal services:				
. Enter permit mailings	Yes 🗌	No <u>Ř</u>		ECEIVE
onpostal Services				0000
. Picking up government forms (such as tax forms)	Yes 🗌	No 🕱		SEP 1 4 2009
. Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No 🖼	MARI	KETING DEPARTM
yes, please explain:				<del></del>
				<del></del>
o you pass another Post Office du	ring business hou	s while traveling to	or from work, or sho	pping, or for personal ne
Y	es 🗌	No	<b>⊠</b>	



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PAGE

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3.	3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post 0 box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General facility will compare to your current service?						
		Better 💢	Just as Good 🔲	No Opinion	Worse 🗌		
	Please explain.						
4.	Do you currently	use local businesses in	n the community?		•		
		Yes [		No 🛣			
	If yes, would you	ı continue to use them i	f the Wesleyville Branch i	s discontinued?			
		Yes [		No 🗆			
Na	ime:						
Ad	ldress						
Тe	iepho						
		tional comments on a si the time to complete th	eparate piece of paper an is questionnaire.	d attach it to this form.			
Ple	ease return your q	uestionnaire by August	28, 2009 to the following	address:			
	S. Postal Service ost Office Review C	Coordinator					

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO.	16510
ITEM NO.	10
PAGE	///



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



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Postal Services	Da	ily	W	eekly	Mon	ithly	Neve	r
a. Buy stamps	ı				I			
o. Mail letters	i	$\Box$		$\Box$	1			
. Mail packages	Į				ļ			
<ol> <li>Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation[®] or Signature Confirmation™</li> </ol>					į			
e. Send Express Mail®					I			
. Pick up mail from a Post Office Box					i	$\Box$		
. Pick up mail from general delivery	1				1			
n. Buying Postal Money Orders					!			
. Buy stamp-collecting products					١	4		
Other postal services:								
a. Enter permit mailings	Yes		No		,		CEI	VE
Nonpostal Services		/					SEP 14	2009
Picking up government forms (such as tax forms)	Yes		No -			MARK	FTING DI	EPARTME
<ol> <li>Assisting senior citizens, persons with disabilities, etc.</li> </ol>	Yes -		No			an a a		
f yes, please explain:								
					_		_	

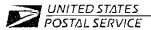


Pittsburgh PA 15290-9996

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3.		estion 4. If you receive Post Office lox service at the Erie General Mail			
	Bet	ter 🗌	Just as Good 🖸	No Opinion 🔲	Worse 🗌
	Please explain.				
					<del></del>
4.	Do you currently use	local businesses in	the community?		
		Yes 🔽		No 🗆	
	lf yes, would you con	tinue to use them if t	he Wesleyville Branch is	discontinued?	
		Yes 🛚		No 🗆	
-	ame: _				
Te	elephon	<b>~</b>	,		
	ease add any additiona eank you for taking the t		parate piece of paper and questionnaire.	attach it to this form.	
Pi	ease retųrn your questi	onnaire by August 2	3, 2009 to the following a	ddress:	
Po	S. Postal Service ost Office Review Coord 01 California Ave Roor				

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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET N	0. 16510
PAGE	10

Postal Services	D	aily	W	eekly	Mont	hly	Never	
. Buy stamps						]		
o. Mail letters						)		
. Mail packages						]		
<ul> <li>Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™</li> </ul>						]	· 	
e. Send Express Mail®		$\Box$		П	. –	1	П	
. Pick up mail from a Post Office Box					, <u> </u>	, ]		
Pick up mail from general delivery						]		
Buying Postal Money Orders						3		
Buy stamp-collecting products								
Other postal services:								
a. Enter permit mailings	Yes		No					
Nonpostal Services						E (	SEIVE	
<ul> <li>Picking up government forms (such as tax forms)</li> </ul>	Yes		No			) SI	P 1 4 2009	
<ul> <li>Assisting senior citizens, persons with disabilities, etc.</li> </ul>	Yes		No		N.	ACKET	ING DEPARTM	THE
f yes, piease explain:	_							
						<u> </u>		



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PAGE //6

-2-

3	box service or g	arrier delivery, there will be general delivery service, con pare to your current service	mplete this section. How o	y service - proceed to que to you think Post Office Bo	estion 4. If you receive Post Office ox service at the Erie General Mail
		Better	Just as Good 🛂	No Opinion 🔲	Worse
	Please explain.	-			
4	Do you currently	y use local businesses in th	e community?		•
		Yes 📭	-	No 🗆	
	If yes, would yo	u continue to use them if th	e Wesleyville Branch is d	iscontinued?	
		Yes 🛂		No 🗀	
Ν	lame:				
) [^]	Address:				
7	elephone r				
		itional comments on a sepa the time to complete this o		attach it to this form.	
F	Please return your c	questionnaire by August 28,	, 2009 to the following add	dress:	
	10.5				

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



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ITEM NO. 10
PAGE 1/7

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

blacie T. Posway



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ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps			×	
. Mail letters		Ø		
. M <b>a</b> il packages				叉
. Buy Certified Mail™, Registered Mai Insured Mail, Delivery Confirmation™ or Signature Confirmation™			×	
. Send Express Mail®				×
Pick up mail from a Post Office Box		×		
. Pick up mail from general delivery				×
. Buying Postal Money Orders				×
Buy stamp-collecting products				×
Other postal services:				
. Enter permit mailings	Yes 🗌	No 💢		CEIVE
lonpostal Services				
Picking up government forms (such as tax forms)	Yes 🗌	No 🛕		SEP 1 4 2009
<ul> <li>Assisting senior citizens, persons with disabilities, etc.</li> </ul>	Yes 🗌	No 💢	MARKI	ETING DEPARTME
f yes, please explain:				
o you pass another Post Office during	business hou	rs while traveling to	or from work, or sho	pping, or for personal ne
Yes	×	No		



Pittsburgh PA 15290-9996

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	box service or g	arrier delivery, there will eneral delivery service, vare to your current servi	complete this section. How	ery service - proceed to qu do you think Post Office E	restion 4. If you receive Post Office Box service at the Erie General Ma
		Better	Just as Good 🏾	No Opinion 🗌	Worse
	Please explain.		,		
4.	Do you currently	use local businesses ir	the community?		
		Yes [	<b>X</b> ,	No 🗌	
	If yes, would you	u continue to use them i	f the Wesleyville Branch is	discontinued?	
		Yes [	×	No 🗌	
	ne:				
Tele	phone nu				
		itional comments on a set the time to complete the	eparate piece of paper and s questionnaire.	attach it to this form.	
Plea	ase return your q	uestionnaire by August	28, 2009 to the following a	ddress:	
Pos	. Postal Service t Office Review ( 1 California Ave				

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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Porsway



DOOMET	1/
DOCKET NO	. 16510
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1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps		$ \nearrow $		
. Mail letters		$ \boxtimes $		
Mail packages				
. Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation¹ or Signature Confirmation™	il™, ™, □			<u> </u>
. Send Express Mail®		e 🗆		<b>₽</b>
Pick up mail from a Post Office Box	<b>X</b>			
. Pick up mail from general delivery	□ ,			ব
. Buying Postal Money Orders				M
Buy stamp-collecting products				Ø
Other postal services:				
. Enter permit mailings	Yes 🗌	No ⊠		re rine
Ionpostal Services				ECEIVE
. Picking up government forms (such as tax forms)	Yes 🗌	No 🕱		SEP - 3 2009
<ul> <li>Assisting senior citizens, persons with disabilities, etc.</li> </ul>	Yes 🗌	No ⊠	MA	RKETING DEPART
f yes, please explain:				
				<del></del>
o you pass another Post Office during			_	opping, or for personal ne
Yes			No- <b>/</b> Ŏ	
f yes, which offices:				



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3.	If you receive carrier deliver box service or general deliv- facility will compare to your	estion 4. If you receive Post ( lox service at the Erie General	Office I Mail			
	Better [		lust as Good 💆	No Opinion 🔲	Worse 🗌	
	Please explain.					
	-					
4.	Do you currently use local b	businesses in the	community?			
		Yes 🗷		No 🗌		
	If yes, would you continue to	o use them if the \	Wesleyville Branch is	discontinued?		
		Yes 🙇		No 🗆		
Na	me:					
Add	dress:					
Tel	ephone			-		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Posway



DOCKET N	10 16510
ITEM NO	10
PAGE	124

1.	Please check the appropriate box to indicate if	you use the Wesle	yville Branch for th	e following services:
----	-------------------------------------------------	-------------------	----------------------	-----------------------

Postal Services	Daily	Weekly	Monthly	Never	
a. Buy stamps			$\boxtimes$		
o. Mail letters		☒			
c. Mail packages Yes					
<ol> <li>Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™</li> </ol>	<b>™</b> ,	yes -			
e. Send Express Mail®		(E) 0			
. Pick up mail from a Post Office Box	<b>Z</b>				
g. Pick up mail from general delivery		1125 -			
n. Buying Postal Money Orders		Ve5 -			
. Buy stamp-collecting products			VO -		
Other postal services:			Franch.	11 (6) 1.1 11 11 11	
a. Enter permit mailings	Yes 🗵	No 🗆		H Coll W	
Nonpostal Services				• •	
<ul> <li>Picking up government forms (such as tax forms)</li> </ul>	Yes 🐯	No 🂢	MAR	KETING DEPAR	TMENT
<ul> <li>Assisting senior citizens, persons with disabilities, etc.</li> </ul>	Yes ⊠	No 🗆	Minimum anno ciri.	4,077 277 477 577 18 18 18 18 18 18 18 18 18 18 18 18 18	- paringen wanner to many
If yes, please explain: <u>I go R</u>	egular Lalla	y aften	to the Po	ort Afile	wesley D
brough is a Grea	+ Plac	ce for 1	not only M	re also to	y Asis
Community Pla					•
Do you pass another Post Office during t	ousiness hou		o or from work, or sh	opping, or for person	al needs?
Yes [					



DOCKET NO. 165/0 ITEM NO. 10 PAGE 125

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3.		ou receive Post Office the Erie General Mail				
		Better 区	Just as Good 🔲	No Opinion 🔲	Worse	
	Please explain.					
4.	Do you currently	use local businesses in the	ne community?			
		Yes 🛚		No 🗆		
	If yes, would you	u continue to use them if the	ne Wesleyville Branch is	discontinued?		
		#				<u>.</u>
Na	me:					
	dress: lephon					
Pie Th	ease add any addi ank you for taking	tional comments on a sep the time to complete this	arate piece of paper and questionnaire.	attach it to this form.		
Ple	ase return your q	uestionnaire by August 28	, 2009 to the following a	ddress:		
Po 10(	S. Postal Service st Office Review ( 01 California Ave tsburgh PA 1529	Room 2063				



DOCKET NO. 16510
ITEM NO. 10
PAGE 126

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie 1. Tooway

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515



DOCKET NO	16510
DOOLYT LIAO	14010
ITEM NO.	10

PAGE /27

Postal Services	Daily	W	eekly	Monthly	Never	
a. Buy stamps			₹			
b. Mail letters	×					
c. Mail packages			<b>X</b>			
<ul> <li>d. Buy Certified Mail™, Registered Mai Insured Mail, Delivery Confirmation™ or Signature Confirmation™</li> </ul>	I™, ⁴ , □		×	. 🗆		
e. Send Express Mail®				×		
. Pick up mail from a Post Office Box	Þ					
g. Pick up mail from general delivery					Ø	
n. Buying Postal Money Orders					Ħ	
Buy stamp-collecting products	`_				<b>X</b>	
Other postal services:					• .	
a. Enter permit mailings	Yes 🗌	No	×		F-1 P = 22	
Nonpostal Services					: / / · · · · · · · · · · · · · · · · ·	
<ul> <li>a. Picking up government forms (such as tax forms)</li> </ul>	Yes 🛚	No				
<ul> <li>Assisting senior citizens, persons with disabilities, etc.</li> </ul>	Yes 🗌	No	×		MARKETING	G DEPARTMEN
If yes, please explain:		•			<del></del>	
Do you pass another Post Office during	business hou	ırs while tr	aveling to	or from work, or	shopping, or for	personal needs?
Yes			No	×		
If yes, which offices:						



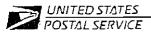
Pittsburgh PA 15290-9996

DOCKET NO. 16516
ITEM NO 1989
PAGE 128

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3	box service or g	arrier delivery, there wil leneral delivery service pare to your current ser	, complete this section. How	ry service - proceed to que do you think Post Office Bo	stion 4. If you receive Post O x service at the Erie General I	ffice Mail
		Better 🗌	Just as Good 🔲	No Opinion 🗌	Worse 💢	
-			Frave To get anot		<u>my</u>	
, -	husiness	books & magai	ismes, advertising po	rtaining lomy ir	<u>ucking</u>	
	•		· /			
4	4. Do you currently	y use local businesses	in the community?			
		Yes	$\boxtimes$	No 🗌		
	If yes, would yo	u continue to use them	if the Wesleyville Branch is	discontinued?		
		Yes		No 🕱		
1	Name:				-	
Ä	Address:				_	
	Telephone number:					
		itional comments on a significant to the time to complete to	separate piece of paper and his questionnaire.	attach it to this form.		
I	Please return your o	questionnaire by Augus	t 28, 2009 to the following ac	dress:		
Į	U.S. Postal Service Post Office Review (					

DOCKET NO. 16570 ITEM NO. 10 PAGE 129



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOCKET NO.	16510
ITEM NO.	16
PAGE	130

-0	stal Services	Daily	<b>W</b> eekly	Monthly	Never
a.	Buy stamps				
b.	Mail letters		, El		
c.	Mail packages				
d.	Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™	тм ',	П	П	9
_	Send Express Mail®	П	П		4
	Pick up mail from a Post Office Box				
	Pick up mail from general delivery				
h.	Buying Postal Money Orders				Th.
i.	Buy stamp-collecting products				A
Ot	her postal services:				
a.	Enter permit mailings	Yes 🗌	No		
No	npostal Services				Jan 11 (1)
а.	Picking up government forms (such as tax forms)	Yes 🗌	No D		1
b.	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No E	4 7 4	
	yes, please explain:		<u>.</u>		



DOCKET NO. 165/0

ITEM NO. 10 # ##

PAGE /3/

-2-

3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?
	Please explain.  So 2 Car Car To Mic When  Better So Just as Good  No Opinion  Worse  No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse   No Opinion  Worse
	Please explain. Lossy open more (7000)
	Please explain.  SO F CAN CAT TO MIL WHEN  NELDO. WANT TO KELD SOME PAPESS + ZIF  Do you currently use local businesses in the community?
	Nelso. (WANT TO KEED Some OPPRESS + 71
	EUIN AFTER CONSOLIDATION 'F
4.	Do you currently use local businesses in the community?
	Yes No No
	If yes, would you continue to use them if the Wesleyville Branch is discontinued?
Na	me:
Ad	dress: _
)	
,	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

Telephone

DOCKET NO 165/6
ITEM NO. 16
PAGE 132



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street

Z 100 L. 30 Stree



DOCKET NO. 16510
ITEM NO. 10
PAGE 133

#### Postal Customer Questionnaire Wesleyville

Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Monthly Never Postal Services Daily Weekly  $\overline{\mathbf{x}}$ a. Buy stamps ΓÅ  $\Box$  $\Box$ b, Mail letters V c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™  $\mathcal{T}$ e. Send Express Mail® 口 f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting  $\Box$  $\square$ products Other postal services: Yes 🗌 No a. Enter permit mailings Nonpostal Services 2009 a. Picking up government forms Yes 🔼 No (such as tax forms) b. Assisting senior citizens, Ż Yes 🗌 No persons with disabilities, etc. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes 🗌 No 🔼

If yes, which offices: _____



DOCKET NO. 16510

TEM NO. 10 # # PAGE 134

-2-

3.	box service or g	arrier delivery, there will b eneral delivery service, c pare to your current servic	omplete this section. How	ery service - proceed to qu do you think Post Office E	uestion 4. If you receive Post Office Box service at the Erie General Mai	!
		Better	Just as Good	No Opinion 🔲	Worse 💢	
	Please explain.	-				
4.	Do you currently	y use local businesses in	the community?			
		Yes 🗵	]	No 🗆		
	If yes, would you	u continue to use them if	the Wesleyville Branch is	discontinued?		
		Yes [	1	No ♥		
	me:					
	lephone nu					
		itional comments on a se the time to complete this	parate piece of paper and questionnaire.	I attach it to this form.		
Ple	ease return your q	uestionnaire by August 2	8, 2009 to the following a	ddress:		
Po 100	S. Postal Service st Office Review ( 01 California Ave tsburgh PA 1529	Room 2063				



DOCKET NO. 16510 TTEM NO. PAGE

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erié 2108 E. 38th Street

Marie T. Porway



~~~~~~	11-510
DOCKET NO.	16310
ITEM NO	10

ITEM NO / 0
PAGE / 36

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps			X	
b. Mail letters		À		
c. Mail packages				
 d. Buy Certified Mail™, Registered Mails Delivery Confirmation or Signature Confirmation™ 	⁄lail™, n™,			
e. Send Express Mail®				
f. Pick up mail from a Post Office Bo	ox 🕱			
g. Pick up mail from general delivery	,		\bowtie	
h. Buying Postal Money Orders			×	
 Buy stamp-collecting products 				
Other postal services:				
a. Enter permit mailings	Yes 🗌	No 🗆	F-7.	
Nonpostal Services				
Picking up government forms (such as tax forms)	Yes 🗌	No 🗆		
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗆	MA	RKETING DEPARTM
If yes, please explain:		,		
Do you pass another Post Office dur	ing business hour	s while traveling to	or from work, or sho	pping, or for personal need
Ye	es 🗌	No	×	



1510

-2-

DOCKET NO. 165/0 ITEM NO 10 PAGE 137

		FAGE	, , , , , , , , , , , , , , , , , , , ,
3.	If you receive carrier delivery, there will be no change to your delivery service - pook service or general delivery service, complete this section. How do you think facility will compare to your current service?	proceed to question 4 Post Office Box servi	. If you receive Post Office ce at the Erie General Mail
	Better ☐ Just as Good ☐ No Opin	ion 🗌 W	orse 💢
•	Please explain. I will HAVE to go out way to get my mail I	of my	
4.	Do you currently use local businesses in the community?		_
	Yes X No □		
	If yes, would you continue to use them if the Wesleyville Branch is discontinued	?	
	Yes □ No □		
Nar	me:		-
Add	dress:		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

Telephone r

DOCKET NO. 16510
ITEM NO 10
PAGE 138



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Porway

Érie PA 16515



DOCKET !	NO. 165/0
ITEM NO.	16
PAGE	139

Postal Services	Daily	Wee	kly	Monthly	Never	
. Buy stamps				×		
o. Mail letters		Æ	Z Í			
. Mail packages					- ran	don
 Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 					X	
e. Send Express Mail®			ב		⊠	
. Pick up mail from a Post Office Box	×	. [
g. Pick up mail from general delivery					Ø	
n. Buying Postal Money Orders]		X	
Buy stamp-collecting products		[Ø	
Other postal services:				Printe	E O E I W	ie r
a. Enter permit mailings	Yes	No 🇯	X		ECEIV	
Nonpostal Services					SEP 1 0 2009	
Picking up government forms (such as tax forms)	Yes 🔀	No [MAF	KETING DEPAR	TME
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🔲	No Ĵ	X)	Ang approximate and a	her produced a viscourse secure 14 december 1991	
if yes, please explain:	iense	- a	sail	ability -	-no	
Do you pass another Post Office during	g business hou	rs while trav	eling to	or from work, or sho	pping, or for persona	l neec
Yes			No	×		



Ú.S. Postal Service

Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

ITEM NO. PAGE

-2-

3.	If you receive carrier delivery, ther box service or general delivery ser facility will compare to your curren	rvice, complete this section. How			
	Better 🔲	Just as Good 🔲	No Opinion 🔲	Worse 💆	
	Please explain. Moarly	drily-pro	e by on de	uffalo	
4.	Do you currently use local busines	sses in the community?			,
		Yes 🗹	No 🗆		
	If yes, would you continue to use t	hem if the Wesleyville Branch is	discontinued?		
		Yes 🗌	No []		
	ame:				
Te	lephon				
	ease add any additional comments of ank you for taking the time to compl		attach it to this form.		
PΙ	ease return your questionnaire by A	ugust 28, 2009 to the following a	ddress:		

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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Posway



DOCKET NO.	16510
ITEM NO.	10
PAGE	142

-0	stal Services	Daily	Weekly	Monthly	Never
a.	Bu y stamps		V		
b.	Mail letters				
C.	Mail packages				
	Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™			¥	
	Send Express Mail®				
f.	Pick up mail from a Post Office Box				
g.	Pick up mail from general delivery				
h.	Buying Postal Money Orders				
i.	Buy stamp-collecting products				B
Ot	her postal services:		,		
a.	Enter permit mailings	Yes 🗌	No 🖸		EGEIVE
No	onpostal Services		,		
a.	Picking up government forms (such as tax forms)	Yes 🖫	No 🗌		SEP - 3 2009
b.	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No 🖸	MAG	RKETING DEPARTM
	yes, please explain:				white a fall of the same of th



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-2-

3.	box service or g		mplete this section. How o		on 4. If you receive Post Office service at the Erie General Mail
1;	ı	Better 🗌	Just as Good ्□	No Opinion 🔲	Worse 🖸
		I WILL HAVE TO		WAY TO PICK-L	<u>P</u>
4.	Do you currently	y use local businesses in th			
		Yes ⊠		No 🗆	
	If yes, would yo	ou continue to use them if the	e Wesleyville Branch is d	scontinued?	
		Yes 🖳		No 🗆	
Na	me:				
Add	dress: _				
Tel	lephone				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



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PAGE 144

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poroway



-DOCKET NO	11510
	The same between the contraction of the same of the sa
ITEM NO.	10
PAGE	1115

4

ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps		×		
. Mail letters		风		
. Mail packages		\nearrow		
. Buy Certified Mail™, Registered M Insured Mail, Delivery Confirmation or Signature Confirmation™	lail™, ¹™,		Ø	
. Şend Express Mail®			\B	
Pick up mail from a Post Office Bo	х ' <u></u>	Ά		
. Pick up mail from general delivery		\(\sigma\)		
. Buying Postal Money Orders			\bowtie	
Buy stamp-collecting products			Ѣ	Þ
Other postal services:				
. Enter permit mailings	Yes 🗌	No 🔯		<u> ECEIVE</u>
Ionpostal Services				SEP - 3 2009
Picking up government forms (such as tax forms)	Yes 💢	No 🗆	NA	ARKETING DEPARTM
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗆	No 🎾	[1/2]	William Income Programme
f yes, please explain:		·		uis refresidade de siddo d'iminum e sida
The state of the s				ABARATA
				archive designed a communication of the second
o you pass another Post Office duri	ng business hou	rs while traveling to	or from work, or sho	pping, or for personal need
Ye	s 🗌	No	1	

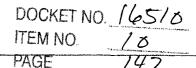


Pittsburgh PA 15290-9996

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HTEM NO. 10
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3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If box service or general delivery service, complete this section. How do you think Post Office Box service facility will compare to your current service?	
	Better ☐ Just as Good ☐ No Opinion ☐ Worse	= X
	Please explain. not a convient location for me	1
4.	Do you currently use local businesses in the community?	
	Yes Ø No □	
	If yes, would you continue to use them if the Wesleyville Branch is discontinued?	
	Yes No 🔯	
Na	me: Hooved Animal Welfare Council (please print your name)	
Add	dress: P.O.Bot 7194	
Tel	lephone number: 814 739 -9680 Date: 9-1-09	
	ease add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire.	
Ple	ease return your questionnaire by August.28, 2009 to the following address:	
Po	S. Postal Service st Office Review Coordinator 01 California Ave Room 2063	





November 2, 2009

Hooved Animal Welfare Council PO Box 7194 Erie PA 16510

To Whom It May Concern:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

lacie T. Porway



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Postal Services	Daily	We	ekly	Monthly	Never	1
a. Buy stamps				Ž		
o. Mail letters				. 🗆		
:. Mail packages				Ŕ		
 Buy Certified Mail™, Registered Mail™ Insured Mail, Delivery Confirmation™, or Signature Confirmation™ 				• ⊠		
e. Send Express Mail®					Ø	
. Pick up mail from a Post Office Box	\(\sq^{'}\)					
g. Pick up mail from general delivery					Ø	
n. Buying Postal Money Orders			⋈			
. Buy stamp-collecting products				\$		
Other postal services:						
a. Enter permit mailings	Yes 🗌	No	ĭ¥		MEG	EIVE
Nonpostal Services					SEP	- 3 2009
a. Picking up government forms (such as tax forms)	Yes 🗖	No			35.	
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗇	No	X		MARKETIN	G DEPARTN
f yes, please explain:						
		····				

Do you pass another Post Office during t	ousiness hou	rs while tra	veling to	or from work, or	shopping, or for p	ersonal needs?
Yes T			No			



facility will compare to your current service?

DOCKET NO

ITEM NO

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PAGE 3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail

	Better 🔲	Just as Good	No Opin	on 🗌	Worse D
Please expla	ain. They ar	e not a	lose to	me	-
Do you curre	ently use local businesses	in the community?			
	Yes		No 🖹		
If yes, would	I you continue to use them	if the Wesleyville Bran	ch is discontinued?	,	
áme:					
a,,,,,					
ddres					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

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PAGE	150



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515

Marie T. Posway



DOOKETNO	16510
DOCKET NO	. 14516
ITEM NO	10
PAGE	151

ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps		A		
. Mail letters	•			
. Mail packages				
. Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™, or Signature Confirmation™	гм, '		\forall	
. Send Express Mail®	□,	₩ .		
Pick up mail from a Post Office Box	∇			
. Pick up mail from general delivery				∇
. Buying Postal Money Orders				
Buy stamp-collecting products			. 🗆	
Other postal services:		/		
Enter permit mailings	Yes 🗌	No M		
Ionpostal Services				//
Picking up government forms (such as tax forms)	Yes 🔽	No 🗆	ĮU L	
Assisting senior citizens, persons with disabilities, etc.	Yes 🗆	No 🗸	i jar	TOTAL TELL FIFTH
f yes, please explain:				·····
Do you pass another Post Office during	buşiness hou	rs while traveling to o	or from work, or sho	pping, or for personal nee

-2-

= DOCKET NO. 16510 ITEM NO PAGE

3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please explain. HO toraway - Misley VIIIe down the Street
	- fromme
4.	Do you currently use local businesses in the community?
	Yes ™ No □
	If yes, would you continue to use them if the Wesleyville Branch is discontinued?
	Yes Wo M
Na	me:
Ad	dress

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poswaej



DOCKET NO.

ITEM NO /

PAGE

154

Postal Customer Questionnaire Wesleyville

Postal Services	D	aily	W	e ek ly	Monthly	Never
a. Buy stamps					\bowtie	
b. Mail letters		×				
c. Mail packages					図	
 d. Buy Certified Mail™, Registered Mail Insureo Mail, Delivery Confirmation™ or Signature Confirmation™ 	∏™, ™,				ΊQ	·
e. Send Express Mail®						
f. Pick up mail from a Post Office Box		X				
g. Pick up mail from general delivery						Þ
h. Buying Postal Money Orders						
 Buy stamp-collecting products 						¥
Other postal services:						
a. Enter permit mailings	Yes		No	A		ECEIVE
Nonpostal Services						
Picking up government forms (such as tax forms)	Yes		No	Ø	857	DIE MA TEPARTME
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	政	1.	
If yes, please explain:						
						<u> </u>
						
Do you pass another Post Office during	busin	ess hou	rs while t			opping, or for personal need
Yes				No	Ä	



-2-

DOCKET NO. 16510 ITEM NO. 10 PAGE

					_	100
3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?					
		er 🗍		No Opinion 🔲	Worse 💢	
	Please explain. 17	will bo	further to	go for mail.	1	+Lis box A
	All little	e comuni	tios need a	go for mail. ffice. we Post office	<u>have</u> hao	YEAT
4.	4. Do you currently use local businesses in the community?					
•		Yes 💢		No 🗆		
	If yes, would you continue to use them if the Wesleyville Branch is discontinued?					
		Yes 💆		No 🗆		
Na	me:	2		*	·	
Ade	dress: _) ———	
Tel	ephone					
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.						
Please return your questionnaire by August 28, 2009 to the following address:						

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO. 165/0
ITEM NO 10
PAGE 156

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poroway

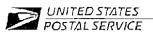


DOCKET NO	0. 16510
ITEM NO.	10
PAGE	_/57

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	×			
o. Mail letters	*			
c. Mail packages		×		
d. Buy Certified Mail™, Registered M Insured Mail, Delivery Confirmatio			₩	· —
or Signature Confirmation™	_	_	X	_
e. Send Express Mail®		Ш	×	П
Pick up mail from a Post Office Bo	ox 🗆			×
g. Pick up mail from general delivery				
n. Buying Postal Money Orders			\bowtie	
. Buy stamp-collecting products			S	
Other postal services:				•
a. Enter permit mailings	Yes 🗌	No 🗆		ECEIVE
Nonpostal Services				
a. Picking up government forms (such as tax forms)	Yes 🗌	No 🗆		
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗆	MA	RKETING DEPARTM
If yes, please explain:				
·				
_				
Do you pass another Post Office dur	ing bu si ness hou	rs while traveling to	o or from work, or sho	opping, or for personal nee
Ye	es 🗆	N	· 🕱	

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,	
3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?
	Please explain. Better Just as Good No Opinion Worse Delase explain. Please explain. No Opinion Worse Delast to Supplie Supplied to Sup
4.	Do you currently use local businesses in the community?
	Yes 🔭 No □
	If yes, would you continue to use them if the Wesleyville Branch is discontinued?
	Yes No No
Ad	me: dress:
Те	lephone nu
Ple Th	ease add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire. It is the neighborhood for the second of the s
Ρle	ease return your questionnaire by August 28, 2009 to the following address:
P.o 10	S. Postal Service st Office Review Coordinator 01 California Ave Room 2063 tsburgh PA 15290-9996 Access partal service.



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street



DOOKETNO	16510
DOCKE! MC	1, 1000
ITEM NO.	_10
PAGE	160

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Daily Weekly Monthly Never Postal Services \square a. Buy stamps <u>~</u> b. Mail letters X \Box c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, \boxtimes or Signature Confirmation™ Ø e. Send Express Mail® M f. Pick up mail from a Post Office Box 凶 g. Pick up mail from general delivery \Box \square h. Buying Postal Money Orders i. Buy stamp-collecting TX/ products Other postal services: Yes 🗌 No X a. Enter permit mailings Nonpostal Services a. Picking up government forms Yes 🗌 (such as tax forms) MARKETING DEPARTMENT b. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. If yes, please explain: __ Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No 🗵 Yes 🔲 If yes, which offices: _



DOCKET NO._

ITEM NO.

^		-2-	111	EM NO.	_/0	
			PA	(GE	161	
3.	If you receive carrier delivery, there will be box service or general delivery service, co facility will compare to your current service	mplete this section. How				
	Better 🗀	Just as Good 🗍	No Opinion 📋	Wors	e 🔀	
	Please explain. We would have one mail from our office	to travel out	of our way	to get _		
4.	Do you currently use local businesses in the	ne community?				
	Yes 🗹		No 🗌			
	If yes, would you continue to use them if the	ne Wesleyville Branch is o	liscontinued?			
	Yes 🗍		No 🗌			
	ne: Greater Erie Youth	for Christ please print your name) 16 5 []				
	ephone number: 814 - 899 - MB 91		109			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



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November 2, 2009

Greater Erie Youth for Christ 4814 Iroquois Avenue Erie PA 16511

To Whom It May Concern:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

blacie T. Posway



DOCKET NO	16510
ITEM NO.	10
DAGE	113

Postal Services	Daily	Wee	kly	Monthly	Never
i. Buy stamps				₫.	
o. Mail letters	Ø	Ε			
: Mail packages		Ε		×	
I. Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™	Į™, ^м ,	_	_	 .	
or Signature Confirmation™		I	_	\(\rightarrow\)	
. Send Express Mail®				囡	
Pick up mail from a Post Office Box	Ø				
. Pick up mail from general delivery					这
. Buying Postal Money Orders					\boxtimes
Buy stamp-collecting products		Γ	_	. 🗆	区
Other postal services:		•			
a. Enter permit mailings	Yes 🗌	No [X		ECEIVER
lonpostal Services					
Picking up government forms (such as tax forms)	Yes 🔀	No [ANG : 1 2009 1U
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No [A.	A F A LEVEL THE E	VELL GULFTUITINEN
f yes, please explain:					
Do you pass another Post Office during	business hou	rs while trav	eling to o	from work, or she	opping, or for personal need
Yes			No [₹	



ITEM NO PAGE

-2-

3.		re will be no change to your delivery rvice, complete this section. How do it service?		
	Please explain. Longer Pick up mail. Stay open as it	Just as Good [] Imes, Having to I would like currently has a	No Opinion [] GO Out of to see Wes large Senior C	worse X my way to sleyville fost office
4.	Do you currently use local busines	sses in the community?		
,		Yes 🕱	No 🗀	
	If yes, would you continue to use t	them if the Wesleyville Branch is dis	scontinued?	
		Yes 🗌	No 🗀	
Ad	ime: _			
Ple	ease add any additional comments of		ttach it to this form.	

Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO. /65/0
ITEM NO. /0
PAGE /65



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poowary



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DOCKET NO	, <u>) </u>
ITEM NO.	10

PAGE 166

 b. Ma c. Ma d. Bu lns or e. Se f. Pic g. Pic h. Bu i. Bu 	uy stamps ail letters ail packages uy Certified Mail™, Registered Mail sured Mail, Delivery Confirmation™ Signature Confirmation™ end Express Mail® ck up mail from a Post Office Box ck up mail from general delivery				
 c. Ma d. Bu lns or e. Se f. Pio g. Pio h. Bu i. Bu 	ail packages Ly Certified Mail™, Registered Mail sured Mail, Delivery Confirmation™ Signature Confirmation™ end Express Mail® ck up mail from a Post Office Box	I ^{IM} ,			
d. Bulns or e. Se f. Pid g. Pid h. Buli. Buli. Buli.	uy Certified Mail™, Registered Mailsured Mail, Delivery Confirmation™ Signature Confirmation™ end Express Mail® ck up mail from a Post Office Box	I ^{IM} ,			
e. Se f. Pic g. Pic h. Bu i. Bu	sured Mail, Delivery Confirmation™ Signature Confirmation™ end Express Mail® ck up mail from a Post Office Box	·			
f. Pio g. Pio h. Bu i. Bu	ck up mail from a Post Office Box				_/
g. Pio h. Bu i. Bu		TZ		_	g
h. Bu	ck up mail from general delivery				
i. Bu					
	uying Postal Money Orders				
þro	uy stamp-collecting roducts				
Other	r postal services:				
a. E	inter permit mailings	Yes 🗌	No D		URIVE F
Nonp	postal Services		,	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	<u>'2 </u>
	icking up government forms such as tax forms)	Yes 🗓	No 🗆	And the second s	
	ssisting senior citizens, ersons with disabilities, etc.	Yes 🗆	No 🖸	WALKE	THIS DEFINITIONEN
If yes	s, please explain;				



DOCKET NO 16510# \$

-2-

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3.	box service or g	arrier delivery, there will l general delivery service, o pare to your current servi	complete this section. Hov	very service - proceed to qu v do you think Post Office E	estion 4. If you receive Posi sox service at the Erie Gener	i Office al Mail
	Please explain.	Better D	Just as Good [No Opinion	Worse 🗹	
4.	Do you currently	y use local businesses in	the community?			
		Yes [25	No 🗆		
	If yes, would yo	u continue to use them it	f the Wesleyville Branch is	discontinued?		
		·				
Na	me: _			_		
Ad	dress:					
Tel	ephon			_		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poroway



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DOONE! 140	16510
ITEM NO.	10
PAGE	169

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps				
o. Mail letters				
c. Mail packages				
 Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 			Ü	
e. Send Express Mail®				
. Pick up mail from a Post Office Box	N			
g. Pick up mail from general delivery		ď		
n. Buying Postal Money Orders				
. Buy stamp-collecting products				
Other postal services:		/		
a. Enter permit mailings	Yes 🗌	No 🖸	العا	ECEIVE
Nonpostal Services				
Picking up government forms (such as tax forms)	Yes 🗌	No 🗹		AUG 2 8 2009
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗹	Www	AMEN TOEPARTN
If yes, please explain:				
Do you pass another Post Office during Yes [rs while traveling to c	/	pping, or for personal need



DOCKET NO	165104	
HEM NO.		
PAGE	170	

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3.	box service or g		plete this section. How		estion 4. If you receive Post Office ox service at the Erie General Mail
		Better 🗌	Just as Good 🔲	No Opinion 🔲	Worse
	Please explain.	Kr from th		and I only	1 me
4.	Do you current	y use local businesses in the	e community?		
		Yes 🗌		No 🗆	
	If yes, would yo	ou continue to use them if the	Wesleyville Branch is	discontinued?	
		Yes □		No 🗔	
Ad	ame: (dress: elephon				
		ditional comments on a separ g the time to complete this qu		attach it to this form.	
Ple	ease return your o	questionnaire by August 28,	2009 to the following ad	ddress:	
Po 10	S. Postal Service ost Office Review 01 California Ave ttsburgh PA 1529	Coordinator Room 2063			

DOCKET NO. 16570
ITEM NO. 10
PAGE 171



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Pooway



DOCKET	NO. 16510
	.0
ITEM NO	1.4

I CIVI IVO	10
PAGE	172

. Please check the appropria	te box to indicate if you use	the Wesleyville Bran	ch for the following	services:
Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	*5			
b. Mail letters	₽			
c. Mail packages	. \square	У		
 d. Buy Certified Mail™, Re Insured Mail, Delivery Co or Signature Confirmatio 	onfiπnation™,	a j	. 🗆	
e. Send Express Mail®		Ø		
f. Pick up mail from a Post	Office Box			
g. Pick up mail from genera	al delivery			
h. Buying Postal Money Or	ders 🗆	$ rac{1}{2} $		
Buy stamp-collecting products				
Other postal services:				CEIVED
a. Enter permit mailings	Yes	No 🗆		CEIVE
Nonpostal Services			<u> [</u> 8	EP 1 4 2009
 a. Picking up government to (such as tax forms) 	forms Yes	No 🗆	MARKE	TING DEPARTMENT
 Assisting senior citizens persons with disabilities, 		No 🗆		
If yas, please explain:	ince 1960	wed the	e Hex	Liquida
- aldley f	Mexican an	& effect	at de	ruu
2. Do you pass another Post (Office during business hours	while traveling to or	from work, or shop	ping, or for personal needs?
	Yes 🗆	No	5	
if yes, which offices:	<u> </u>			
				



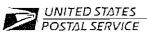
1001 California Ave Room 2063 Pittsburgh PA 15290-9996 DOCKET NO 165/0

HEM NO 16 # 58

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	l delivery service, co	emplete this section. How		estion 4. If you receive Post Offic ox service at the Erie General Ma
Bette	er 🔲	Just as Good 🔲	No Opinion 🔲	Worse\
Please explain.	The Th	Duch hat	ence - /4	
traud in	That !	area, to	co few !!	
4. Do you currently use I	ocal businesses in t	the community?	•	•
	Yes 🖹		No 🗌	
If yes, would you cont	inue to use them if t	he Wesleyville Branch is		
	Yes≥≤		No 1 Paul	lle
Name:				
Telephone nun				
Please add any additional Thank you for taking the ti	comments on a segme to complete this	parate piece of paper and questionnaire.	attach it to this form.	/
Please return your question	nnaire by August 2	8, 2009 to the following a	ddress:	
: U.S. Postal Service Post Office Review Coord	inator	•		



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Erie PA 16515

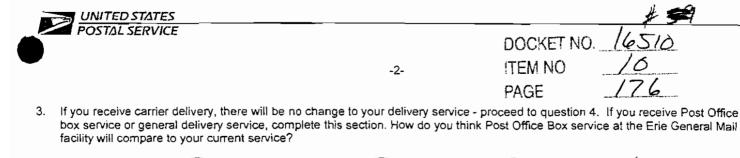
Marie T. Pooraey



Postal	Customer	Questionnaire
	Wesley	ville

DOCKET NO	16510
ITEM NO	10
PAGE	_175

Postal Services	Daily	q' w	eekly	Monthly	Never
a. Buy stamps	Ž		\boxtimes		
b. Mail letters	\boxtimes				
c. Mail packages	X				
 d. Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 	™, , ,				
e. Send Express Mail®	Ø				
f. Pick up mail from a Post Office Box	X				
g. Pick up mail from general delivery	X				
h. Buying Postal Money Orders	Ø				
 Buy stamp-collecting products 	X				
Other postal services:					
a. Enter permit mailings	Yes 🛭	No			
Nonpostal Services					1
Picking up government forms (such as tax forms)	Yes 🕱	No			TIME THE A DESCRIPTION
 b. Assisting senior citizens, persons with disabilities, etc. 	Yes 🔀	No		IMARINE	INU DITANIWIN
	Kanu Kanu	a is H	abled ne li	senior a	117en 100
him to access I co	eally	hope	H do	estil close	<u> </u>
Do you pass another Post Office during	business h	nours while t	raveling to	or from work, or shop	ping, or for personal ne
Yes [No	×	



Piease explain. I have no vehicle access to any location, and this one is much closer in walking distance.

The workers are super Frendly and just way not convict ant. It would also he abether idea to wark to wark the confimunity neath wise, but for our, yes a local pushinesses in the confimunity neath wise, but for our, Yes. No | environment, to yes, would you continue to use them if the Wesleyville Branch is discontinued?

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed the convenience of the Wesleyville Branch and friendly service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Paroway



DOCKETNO	16510
ITEM NO.	10
PAGE	178

d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit maillings Ves No Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Unimation Continue						
C. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes No Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior critizens, persons with disabilities, etc. If yes, please explain: Ves No Image: Picking up the product of the permit mailing in the permit m	. Mail letters					
d. Buy Certified Mail™. Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □						
Insured Mail, Delivery Confirmation™, or Signature Confirmation™ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	. Mail packages					
e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No 1 No 1 No 1 No 1 No 2 No 1 No 2 No 1 No 2 No 1 No 2 No 2 No 2 No 3 No 4 No 4	Insured Mail, Delivery ConfirmationT	м,		B .		
g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) Picking senior citizens, persons with disabilities, etc. Yes No I	e. Send Express Mail®					
h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: WES NO If yes, please explain:	. Pick up mail from a Post Office Box					
i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: Other postal services: No SEP 10 2009 MRICTING DEPAR	j. Pick up mail from general delivery					
Other postal services: a. Enter permit mailings No Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No Y	n. Buying Postal Money Orders					
a. Enter permit mailings Yes No Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No Yes No If yes, please explain: Yes No Yes						
Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No 1 If yes, please explain: VES 1 VE ASSISTED THEM CHARLENGE	Other postal services:					
a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: Yes No Yes No Yes No Yes No	a. Enter permit mailings	Yes 🗌	No 🔄		ECEI	V E
a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: Yes No Yes No Yes No Yes No	Nonpostal Services			IK IK		0000
persons with disabilities, etc. Yes No Yes No Yes, please explain: Yes, please explain: Yes, please explain:		Yes'	No 🗆		SEP 10	2009
7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7		Yes 🖸	No ☑	} <i>*</i>	BRETING DE	PARIN
					<u> </u>	
PARCEL'S & BY ADIVING THE DOUR TOR THE	PARCETE	L BY 401	(VING THE WOL			
		_	rs while traveling to c	or from work, or sho	pping, or for perso	onal need
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal ne	Yes	_	No No		spiritgi, or for poroc	3 1101 111



DOCKET NO 165/6

ITEM NO 16

PAGE 179

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?

	, ,			
	Better □	Just as Good	No Opinion 🔲	Worse 🗗
	Please explain. LOBISY HOURS	LOUID OF THE P	US THE MINIUS	LOUIS SE
	THE LOCATION WESCEYVILLE	19 A MOR PRINT	TOCATION IN THE CO	ON VENITENCE
	WOUZE OF NE COM FARIS	275 171578100. 7	HE MICCITEDESS & SI	FRUIT
4;	Do you currently use local businesses in	the community?		
	Yes 2	3	No 🗆	
	If yes, would you continue to use them if	the Wesleyville Branch i	s discontinued?	
	Yes [WOT 49 OFTES!	No 🗆	
Nan	ne: _			
	Iress:			
1 ele	ephon			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed the convenience of the Wesleyville Branch and quality of service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515

Marie T. Posway



DOCKET NO	1100
	10310
ITEM NO.	10
PAGE	101
HUL	

Postal Services	Daily .	Weekly	Monthly	Never
a. Buy stamps			×	
o. Mail letters				Ø
:. Mail packages			Ø	
 Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 	тм,		×	
e. Send Express Mail®				×
Pick up mail from a Post Office Box	×			
. Pick up mail from general delivery			X	
n. Buying Postal Money Orders			×	
Buy stamp-collecting products				×
Other postal services:				
a. Enter permit mailings	Yes 🗆	No 💆		CEIVE
Nonpostal Services				SEP - 8 2009
Picking up government forms (such as tax forms)	Yes 🗹	No 🗆	MARK	- FTING DEPARTMEI
Assisting senior citizens, persons with disabilities, etc.	Yes 💆	No 🗆	7717 1111	,
fyes, please explain: 1 ASSIS WEEK/V TO USE 74	T FRIE	LISS & NEW	GHBORS AT BRANCU WH	LAST DALL
CITYER ELLELY OR	D15AB/6	3/		
Do you pass another Post Office during	business hour	rs while traveling to o	r from work, or shop	pping, or for personal nee
Yes [No J	X	



DOCKET NO	16518 #	
ITEM NO	10	_
PAGE	/82	

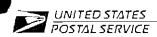
-2-

3.	box service or		nplete this section. How		estion 4. If you receive Post Office Box service at the Erie General Mail
		Better	Just as Good 🔲	No Opinion 📈	Worse [
	Please explain		THE ERK		ACILITY
	ON OCCA	/\		ERVICE ATTHE	WESTEY VI1/E
	15RANCH	1 15 thereby,	AND CONTON	ER ORIENTES	
4.	Do you current	y use local businesses in th	e community?		
		Yes 📈		No 🗆	
	If yes, would yo	ou continue to use them if th	e Wesleyville Branch is	s discontinued?	
		Yes 📈		No 🗆	
Nar	ne:				
Add	iress:				***************************************
Tele	ephone r				
			,		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you; for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the quality of service provided. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poroway



DOCKET	NIO	16510	
	IVO.	10010	
STEEN AND		,	

TLEM NO.

PAGE

Postal Customer Questionnaire Wesleyville

Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Weekly Monthly Never Postal Services Daily a. Buy stamps \Box b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, \square or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes 🗌 Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, Yes 🗍 persons with disabilities, etc. If yes, please explain: __ Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No ☑ Yes 🗍 If yes, which offices: ____



Pittsburgh PA 15290-9996

DOCKET NO. 16510 # (2)

ITEM NO. 10

PAGE. 185

-2-

3.	If you receive carrier delivery, there will be box service or general delivery service, con facility will compare to your current service?	nplete this section. How			
	Better ☑	Just as Good 📋	No Opinion 🔲	Worse 🗌	
	Please explain. They divays matter what I have I would not want t)	to help me trous, and e where else	MO TRICIENT.	
4.	Do you currently use local businesses in th	e community?			
	Yes 🗹		No 🗀		
	If yes, would you continue to use them if th	e Wesleyville Branch is	discontinued?		
	Yes 🗀		No 🖬		
Ac	dress:				
Th	ease and any additional comments on a separank you for taking the time to complete this case return your questionnaire by August 28,	uestionnaire.			
Po	S. Postal Service ost Office Review Goordinator 01 California Ave Room 2063				



DOCKET NO 165/0
ITEM NO 10
PAGE 186

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the quality of service provided. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street
Erie PA 16515



DOCKET NO. /65/0 ITEM NO /0 PAGE /87

Postal Customer Questionnaire Wesleyville

Postal Services	Daily	Wee	kly	Monthly	Never
a. Buy stamps]	#	
o. Mail letters		Ĭ	Ţ		
c. Mail packages]	A	
 d. Buy Certified Mail™, Registered Mai Insured Mail, Delivery Confirmation™ or Signature Confirmation™]	A	
e. Send Express Mail®					Σζ ΄
. Pick up mail from a Post Office Box]	. \square	
g. Pick up mail from general delivery]		
n. Buying Postal Money Orders	. 🗆]	\$L	
. Buy stamp-collecting products					₩
Other postal services:					
a. Enter permit mailings	Yes 🗌	No [, parama	1. C. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
Nonpostal Services					, p
 a. Picking up government forms (such as tax forms) 	Yes 🗆	No [
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No [MAD	VETERO DEDNOTAD
f yes, please explain:			_	, <u>.</u>	
				_	
Do you pass another Post Office during	; business hou	rs while trav	eling to d	or from work, or sh	opping, or for personal ne
Yes			No		
If yes, which offices:				1	



DOCKET NO. 16510 4 65

TEM NO 10

PAGE 188

-2-

box se	rvice or general delivery servication will compare to your current s	will be no change to your deliv be, complete this section. How ervice?	very service - proceed to vide you think Post Offi	o question 4. If y ce Box service a	ou receive Post Office t the Erie General Mail
	Better	Just as Good 🔲	No Opinion	Worse	
Please	e explain				
					·
4. Do you	ı currently use local businesse	s in the community?		•	
	Ye	s 🔀	No 🗆		
If yes,	would you continue to use the	m if the Wesleyville Branch is	discontinued?		
	Ye	s 🗆	No □ ,		
Name:					
itaille.			_		•
_Address: _					
Telephone	nu				
	d any additional comments on for taking the time to complete		dattach it to this form.		
Please retu	urn your questionnaire by Augu	ust 28, 2009 to the following a	ddress:		
1001 Califo	Service Review Coordinator ornia Ave Room 2063 PA 15290-9996	I'AM Business	A SEL	F E	nploger
		BUSINESS	, VABIO	• //	
	4	Love Hy	oding 7	THe L	Nes Ceguille
	1	office o	Open	FOR	USINC
	I	DERSONAL	AND	Bus	iness
_	. 1	neeps!	[']		
	•				

DOCKET NO 16510 ITEM NO 16 PAGE 189

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in having your personal and business needs met. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Pooway



DOCKET NO /65/0
ITEM NO /0
PAGE /90

Postal Customer Questionnaire Wesleyville

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps				×
o. Mail letters	×			
: Mail packages () (UK) WMLY			\bowtie	
 Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 				×
e. Send Express Mail®				×
. Pick up mail from a Post Office Box	\not			
j. Pick up mail from general delivery				×
n. Buying Postal Money Orders			. 🗆	×
. Buy stamp-collecting products				×
Other postal services:				
a. Enter permit mailings	Yes 🗌	NO X	M	ii G F W g
Nonpostal Services				3 T 3 T 4 T 1
Picking up government forms (such as tax forms)	Yes 🗌	ио 🗡		
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	ио 🔀	ر المرابع	
If yes, please explain:				
Do you pass another Post Office during	business hou	rs while traveling to	or from work, or sho	pping, or for personal nee
Yes	X	No		



U.S. Postal Service

Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996 DOCKET NO. 16510 ITEM NO. **PAGE**

-2-

3.	If you receive carrier delivery, there will be box service or general delivery service, or facility will compare to your current service.	mplete this secti	ion. How do you think	Post Office Box servi	ce at the Erie General	Mail
	Better □	Just as Good	☐ No Opin	on 🔀 W	PREFER WESLEYVII	i Crogo va Zuluu Bush
	Please explain. ACTHOLEH PASS BY	38 TH ST	HOWEVER -	I LIKE THAT LO	BBY IS OPEN	ON arraw
	TO WORK - LINES WILL BE				P.MAN ANT MY	NEED PUS
	IF NIDED SERVICE & NOT AS		CONVENIENCE	<u></u>	_	COVER2 US
	TO WORL FACILITY I FNESSO TO	MAKE				IFTHAT HE CUT COSTS
4.	Do you currently use local businesses in t	he community?		•		04, 00-, 2
	Yes 🔀	,	No 🗆			
	If yes, would you continue to use them if t	he Wesleyville B	ranch is discontinued?	1		
	Yes 🔀		No 🗆			
Nar	ne: Lawrence Park	Golf Chuk)			
		olease print your n	ame)			
Add	ress:POBox 72	41, Elve	16510		_	
Tei	ephone number: 814-899-025- ENT 23 (JONN)	Date: _	8/25/09			
Ple	ase add any additional comments on a sep ink you for taking the time to complete this	arate piece of pa		is form.		
Ple	ase return your questionnaire by August 28	3,-2009 to the fol	lowing address: .			

DOCKET NO. 16510 ITEM NO. 10 PAGE 192



November 2, 2009

Lawrence Park Golf Club PO Box 7241 Erie PA 16510

To Whom It May Concern:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed the convenience of the Wesleyville Branch and quality of service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Possous

Erie PA 16515



Postal Customer Questionnaire Wesleyville

DOCKET NO	16510
ITEM NO	10
PAGE	193

1.	Please check the appropriate box to	o indicate if you use the	Wesleyville Branch for t	he following services:
----	-------------------------------------	---------------------------	--------------------------	------------------------

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	X			
b. Mail letters	λ			
c. Mail packages	Á			
 d. Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™ 	, , ,		. 19	
e. Send Express Mail®				
f. Pick up mail from a Post Office Box	X	Ď		
g. Pick up mail from general delivery			Ø	
h. Buying Postal Money Orders	X			
 Buy stamp-collecting products 				
Other postal services:				•
a. Enter permit mailings	Yes 🗌	No ,		GEIVEN
Nonpostal Services	,	•		
 a. Picking up government forms (such as tax forms) 	Yes	No 🗆	S	EP 2 8 2009
 Assisting senior citizens, persons with disabilities, etc. 	Yes X	No 🗆	MARKET	ING DEPARTMENT
If yes, please explain:	t have	More	Hendic	<u>lap</u>

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, which offices: 37+15+, Ceneral. But wesly the 15 More Convient for me



DOCKET NO. 16510

ITEM NO. 10

PAGE 1911

-2-

3.	box service or go	eneral delivery ser are to your current	vice, complet service?	e this section. Ho	very service - proceed to w do you think Post Offic		
		Better	Jus	st as Good	No Opinion 🔲	Worse	
	Please explain.						
4.	Do you currently	use local busines	ses in the cor	mmunity?	2/ No □		
	If yes, would you	u continue to use t	hem if the We	esleyville Branch i	s discontinued?		
			/ D		11.		
Na	me: _						
Ado	dress:						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street
Erie PA 16515



Postal Customer Questionnaire Wesleyville

DOCKET NO	16510
ITEM NO	10
PAGE	196

P	stal Services	D	aily	W	eekly	Monthly	Never
а.	Buy stamps						
b.	Mail letters				3		
C.	Mail packages					®	
d.	Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™						
e.	Send Express Mail®						
f.	Pick up mail from a Post Office Box					□ ·	
g.	Pick up mail from general delivery						
h.	Buying Postal Money Orders						
i.	Buy stamp-collecting products						
0	ther postal services:						_
a.	Enter permit mailings	Yes		No			GRIVE
N	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No		BARTATA	N'C LEDADTICE
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No		·	ing a time something to b
	yes, please explain:						

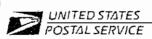


DOCKET NO. 165/0 # 65

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PAGE /9

			-2-			"
3.	box service or g	arrier delivery, there wil eneral delivery service pare to your current ser	, complete this section. He	livery service - proceed to q ow do you think Post Office	uestion 4. If you red Box service at the E	æive Post Office ríe General Mail
		Better 🗌	Just as Good 🔲	No Opinion 🔲	Worse 🗌	
	Piease explain.					
4.	Do you currently	y use local businesses	in the community?			
		Yes	6	No 🗀		
	If yes, would yo	u continue to use them	if the Wesleyville Branch			
		Yes	BUT NOT	AS NO 🗆		
.						
Nai	me: /				-	
Ado	dress					
Tel	epho		,			
		itional comments on a : ; the time to complete t	separate piece of paper a his questionnaire.	nd attach it to this form.		
Pie	ease return your q	uestionnaire by Augus	t 28, 2009 to the following	address:		•
U.S	S. Postal Service					
		Coordinator Room 2063	- 1 V.	Raise The	(T m 1/
<i>-</i> 10	Show 2	182/LL 11	210P, 10.0	11975 e 1/11	2 605/ 1	0 1/a) L;
U	UNEI C	Thea	1/00 TAK	e The Main	L Bokes	off The
		510	PAT GOLNE	~.		
		Nais	You Wa	NT To Ch	1 95e Ou.	r Boonel
		n FFI	ce, Just	NT To Cho	Lieve W	hat Im
		Heari				
y		7, 32, 7				



DOCKET NO. 16510 ITEM NO. 16 PAGE 198

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

if you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway
Postmaster, Erie
2108 E. 38th Street
Erie PA 16515



Postal Customer Questionnaire Wesleyville

	11-
DOCKET NO.	16510
ITEM NO	10
PAGE	199

ostal Services	Daily	Weekly	Monthly	Never
. Buy stamps	Ø			
. Mail letters	\mathbf{x}			
. Mail packages			Ø	
. Buy Certified Mail™, Registered Mai Insured Mail, Delivery Confirmation™ or Signature Confirmation™	l™, ⁴, □		. 🗆	
. Send Express Mail®				$ \mathbf{Z} $
Pick up mail from a Post Office Box	Ø			
. Pick up mail from general delivery	\square			
. Buying Postal Money Orders				
Buy stamp-collecting products				
Other postal services:		/		
. Enter permit mailings	Yes 🗌	No 🗹		CEIVE
lonpostal Services		,		QV 123 11 0 L2
. Picking up government forms (such as tax forms)	Yes 🗌	No 🗹		tua 11 2009 [
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No 🗹	*****	TA'G DEPARTMEN
f yes, please explain:		<u> </u>		
	_			_
o you pass another Post Office during	business hou	rs while traveling to o	r from work, or sho	pping, or for personal ne
Yes		No		



PAGE

-2-

3.	If you receive carrier delivery, there will be no change to your delivery service, complete this section. How facility will compare to your current service?	ery service - proceed to question 4. If do you think Post Office Box service	you receive Post Office at the Erie General Mail
	Please explain. 4) exceptible is.	No Opinion Wors	е 🔃
4.	Do you currently use local businesses in the community?		
	Yes	No 🗹	
	If yes, would you continue to use them if the Wesleyville Branch is	discontinued?	
	Yes 🗆	No 🗹	
Add	me: _ dress: ephor		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



DOCKET NO. 165/0 ITEM NO.

PAGE

November 2, 2009



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Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515

Marie T. Posway



DOCKET	NO. 16510
ITEM NO	
" CIAL LAO	
PAGE	202

Postal Customer Questionnaire Wesleyville

-(ostal Services	Daily	Weekly	Monthly	Never
a.	Buy stamps				
b.	Mail letters				
C.	Mail packages				
d.	Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™				
e.	Send Express Mail®			Ø	
f.	Pick up mail from a Post Office Box				
g.	Pick up mail from general delivery	lacksquare			, 🗆
h.	Buying Postal Money Orders			È	
i.	Buy stamp-collecting products				
0	ther postal services:	,			. •
a.	Enter permit mailings	Yes 🗌	No 🗆		
N	onpostal Services				ECRIVE
а	. Picking up government forms (such as tax forms)	Yes 🗹	No 🗆		AUS 5 1 2009
b	. Assisting senior citizens, persons with disabilities, etc.	Yes 🗀	No 🗆	 MAF	RETIFIC DEDADTE
	yes, please explain:			100	THE PROPERTY OF THE PARTY OF TH



1001 California Ave Room 2063 Pittsburgh PA 15290-9996 100 PAGE 203

-2-

3.	box service or g	arrier delivery, there will be eneral delivery service, co eare to your current service	implete this section. How	ery service - proceed to qu do you think Post Office E	uestion 4. If you receive Post Office Box service at the Erie General Mail
		Better	Just as Good 🔲	No Opinion 🔲	Worse 🗀
	Please explain.				
4.	Do you currently	vuse local businesses in t	he community?		
	2 -,,-,	Yes 🗌	-	No 🗀	
	If yes, would you	u continue to use them if t	he Wesleyville Branch is	discontinued?	
		Yes 🗌		No 🗌	
Na	ıme: _				
Ad	ldress:				
Te	lephor	_	_		
		tional comments on a sep the time to complete this		attach it to this form.	
Pie	ease return your q	uestionnaire by August 28	3, 2009 to the following a	ddress:	
	S. Postal Service est Office Review (Coordinator			

DOCKET NO. 165/6
ITEM NO 16
PAGE 204

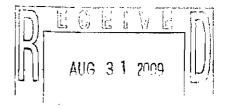
August 27, 2009

To whom it may concern,

This letter is in regard to the Wesleyville Post Office. The office is so convenient to all of us senior citizens. I beg of you please do not take this away from us.

Please give us a little consideration and leave the post office doors open for us. We thank you in Advance for your consideration.

Sincerely,





November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the convenience of the Wesleyville Branch for senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515

Marie T. Posssay



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ITEM NO.	10

Postal Customer Questionnaire Wesleyville

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ostal Services	D	aily	W	eekly		Monthl	y	Never	
. Buy stamps	•					区			
. Mail letters				X,					
Mail packages						区			
. Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation™ or Signature Confirmation™						. \square			
. Send Expr e ss Mail®									
Pick up mail from a Post Office Box		X							
. Pick up mail from general delivery									
. Buying Postal Money Orders						Ø			
Buy stamp-collecting products									
ther postal services:								: 6 6	1 W 16
. Enter permit mailings	Yes		No					1 1 // 11-3	
onpostal Services									
. Picking up government forms (such as tax forms)	Yes		No						
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	₩.	I	Am	disp	fbled	
yes, please explain:						_			
Do you pass another Post Office during Yes		ess hou	urs while tr	avelin	g to or f		or shopping	g, or for pers	sonal needs
f yes, which offices:					•				



DOCKET NO. 16510 ITEM NO. 10 20 PAGE 207

-2-

3.	box service or gener	r delivery, there will be n ral delivery service, com to your current service?	plete this section. How do	service - proceed to questi you think Post Office Box	ion 4. If you receive Post Office service at the Erie General Mail
	Bet	tter 🗌	Just as Good 🗌	No Opinion 🔲	Worse 🗌
	Please explain	im distilled	No one to	gal MAIL	FOR
	- m	e T get	H Neighber	when I DA - I CANT Z.	er 1 Forth
	someon	ve To get	my mAil.	· V CAR) A	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
4.	Do you currently use	e local businesses in the	community?		
		Yes 🔀	·	No 🗌	
	If yes, would you con	ntinue to use them if the	Wesleyville Branch is dis	scontinued?	
		Yes 🗆		No 🔀	
Na	me:				
Ad	dress:				
Tel	ephone			_	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



November 2, 2009

Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the convenience of the Wesleyville Branch due to your disability. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poway

Erie PA 16515



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ITEM NO	10
PAGE	209

Postal Customer Questionnáire Wesleyville

Postal Services	D	aily	W	e eki y	Monthly	Never	
a. Buy stamps				 ✓			
o. Maii letters				abla			
c. Mail packages					\square		
 Buy Certified Mail™, Registered Ma Insured Mail, Delivery Confirmation or Signature Confirmation™ 							
e. Send Express Mail®							
. Pick up mail from a Post Office Box		g					-
g. Pick up mail from general delivery					-	₹ 0	Cerestrol
n. Buying Postal Money Orders						□ .	Occasine
. Buy stamp-collecting products						Ø	
Other postal services:							
a. Enter permit mailings	Yes		No	\square		ECEI	N E D
Nonpostal Services						2=-	
Picking up government forms (such as tax forms)	Yes		No		الا لا ا	SEP - 8 2	009
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No		IMAR.	KETING DEPA	RTMENT
If yes, please explain:							
Do you pass another Post Office durin	g busir	ness hou	rs while tr	aveling to	or from work, or s	hopping, ar for pe	ersonal needs?
Yes	П			N	\Bar{\Bar{\Bar{\Bar{\Bar{\Bar{\Bar{		



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ITEM NO. 170
PAGE 210

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3.	If you receive carrier delivery, there will be n box service or general delivery service, comfacility will compare to your current service?	piete this section. How		
	Better	Just as Good [No Opinion 🔲	Worse ☑
	Please explain. <u>fecture</u> of take a lot longer	hove a de	sabily and on wa	they nd
4,	Do you currently use local businesses in the	community?		
	Yes ☑		No 🔲	
	If yes, would you continue to use them if the	Wesleyville Branch is o	discontinued?	
	Yes ₩		No 🗌	
	ame:			
Te	elephon			
Th	ease add any additional comments of a separ nank you for taking the time to complete this qu	⊭estionnaire.		
Pl€	ease retuin your questionnaire by August 28, 2	2009 to the following ad	dress:	
116	S. Postal Service			
Po	ost Office Review Coordinator			
	01 California Ave Room 2063 ttsburgh PA 15290-9996			

DOCKET NO 16510

PAGE

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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern on the convenience of the Wesleyville Branch due to your disability. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Poswaej

Erie PA 16515



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ITEM NO	10
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Postal Customer Questionnaire Wesleyville

Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters 'n \Box c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ \Box П e. Send Express Mail® f. Pick up mail from a Post Office Box П g. Pick up mail from general delivery П П h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: Yes 🗌 No a. Enter permit mailings **Nonpostal Services** a. Picking up government forms (such as tax forms) Yes \square No b. Assisting senior citizens, Yes 🗌 persons with disabilities, etc. No If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes 🗌 If yes, which offices:



DOCKET NO. 1651.0 ITEM NO 10 PAGE 213

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3.	box service or g	you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If yox service or general delivery service, complete this section. How do you think Post Office Box service a acility will compare to your current service?			
		Better	Just as Good 🗍	No Opinion 🔲	Worse
	Please explain.				
			_	_	
4.	Do you current	y use local businesses in th	ne community?		
		Yes 5		No 🗀	
	If yes, would yo	ou continue to use them if th	ne Wesleyville Branch is	discontinued?	
		Yes 🗓		No 🗆	
Add	me: dress: ephon				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

08/26/200Kg NO. 165/0 PAGE 214 U.S. Postal Service The Pirst question that comes to my mind in consideration of closing the Wesleyville, Pa. Postal Brauch is the people wethout transportation to the East 38 of Street what is Steer recourse? Is the Wesleyville brauch that much of a financial buden that it is being considered for classing? Hooking of the employee parking lot at 38 sh, It, there is obviously quite a number of people working at this facility - AND ONLY ONE PERSON AT THE WESLEYVILLE BRANCH ?? Use been warting @38th St - one clack and the place

full of customers and NOBODY at the other stationing—BUT I SEE THO/THREE of the Clerks then but NOT mailing one curtomors!! 22 On my personal opinion, the Chasing of the Chishyville knowled branch deare a large raid. The operator at the pranch is competence prost.

Minthetreally - for some PAGE 215 Mufathomable reason the mail used to be delivered about 10,30 AM in. the morning and New if well licely 4.00-5; 30 PMis the afternoon, fo the charge ni delinery freezen the reason? Délière your me itére is some-Afring hordweiley wary with the regatem of it is on the reason bankrupter, ? The price of mad great pour distriction along week it?



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern for those without transportation and the quality of service at the Erie General Mail Facility. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Marie T. Posway

Erie PA 16515



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PAGE

Postal Customer Questionnaire Wesleyville

DECEIVE
SEP 1 0 2009
ELICATION DEDADINE
g to or from work, or shopping, or for personal nee
questa districe,



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ITEM NO. 10
PAGE # 3 3 2 (8

-2-

3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ❷
	Distance to wavel. I have also posted my P.D. Box Number AS
	my main contact and it This Changes it would be AT a cost tome,
4:	Do you currently use local businesses in the community?
,	Yes ■ No □
	If yes, would you continue to use them if the Wesleyville Branch is discontinued?
	Yes No No
Add	dress:
	ase add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire.
U.S Pos 100	ase return your questionnaire by August 28, 2009 to the following address: CREG TO The dellay. S. Postal Service st Office Review Coordinator O1 California Ave Room 2063 sburgh PA 15290-9996



November 2, 2009

Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern in traveling out of your way to receive customer service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Erie PA 16515



DOCKET NO /65/0 ITEM NO /0 PAGE 220

Postal Customer Questionnaire Wesleyville

•	estal Services	Daily	Weekly	Monthly	Never
а.	Buy stamps				
b.	Mail letters	Y			
c.	Mail packages				
d.	Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation™ or Signature Confirmation™		. 🗆		
е.	Send Express Mail®			e	
f.	Pick up mail from a Post Office Box				
g.	Pick up mail from general delivery				
ħ.	Buying Postal Money Orders				
i.	Buy stamp-collecting products				E
O	ther postal services:				
a.	Enter permit mailings	Yes 🗌	No 🗹		HORIVE
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	Yes 🗌	No E		BYETTALO DEVA
b.	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No 🗹	INIAI	RKETING DEPARTME
	yes, please explain:				

-2-

#DOCKST NO. 16510 ITEM NO. 10 PAGE 221

3.	box service or g	arrier delivery, there will eneral delivery service, are to your current serv	complete this section. How	rery service - proceed to qu v do you think Post Office E	uestion 4. If you receive Post Office Box service at the Erie General Mail
		Better	Just as Good	No Opinion 🔲	Worse 🗌
	Please explain.				
÷ '					
4.	Do you currentiy	y use local businesses i	n the community?		
		Yes	₽ /	No 🗌	
	If yes, would yo	u continue to use them	if the Wesleyville Branch is	discontinued?	
		Yes		No 🗹	
Na	me:				
Ad	dress:				
Тe	lephone numbe				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

MAY be stop sponsering Bult events, Lance Armstrong, etc.
Please return your questionnaire by August 28, 2009 to the following address: Wauld sure sove \$15

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



DOCKET NO. 165/0 ITEM NO 10 PAGE 222

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Erie PA 16515



ITEM NO.

PAGE

Postal Customer Questionnaire Wesleyville

1.	Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps		V		
b. Mail letters	4			
c. Mail packages				
 d. Buy Certified Mail™, Registered Mail™ Insured Mail, Delivery Confirmation™, or Signature Confirmation™ 	⁴, □			
e. Send Express Mail®				
f. Pick up mail from a Post Office Box				
g. Pick up mail from general delivery				
h. Buying Postal Money Orders		□ seivatin	re < □	
Buy stamp-collecting products				

Other	postal	services:
-------	--------	-----------

a. Ente	r permit mailings	Yes 🗌	No 😡
---------	-------------------	-------	------

Nonpostal Services

a. Picking up government forms (such as tax forms)

b. Assisting senior citizens, persons with disabilities, etc.

Yes 🗀

\Box	<u>. F</u>	((n	le,	į	₩	[F,	
M							
	J		-	7	ተለ	Ģ	
10.	1		ন এ ১	, ,		RTM	J FNT
		1	<u> </u>		1 11	7 1 121	-14 F

If yes, please explain: __

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

	·	Yes M			No 📙		
If yes, which offices:	Eust	38	5+16.7	and	14-13	Stee t	
							



-2-

3.	If you receive carrier delivery, there will be box service or general delivery service, co facility will compare to your current service.	mplete this section. How	ery service - proceed to que do you think Post Office B	estion 4. If you receive Post Office ox service at the Erie General Mail
	Better 🗀	Just as Good 🔲	No Opinion 🔲	Worse
	Please explain. Dont get	mail de	to my	
	P.O. B	27		
4.	Do you currently use local businesses in t	he community?	No D	
	If yes, would you continue to use them if t	he Wesleyville Branch is	discontinued?	
	Yes ₩		No 🗆	
Add	me: dress: ephon			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

Can you please tell me if
I have to change my P.O. Bot
So I can do so. And god
god everything ready i Need to
Thank you.

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ITEM NO. 10
PAGE 225

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern with changing your address. If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your residence. The Postal Service is considering relocating current post office boxes to the Erie General Mail Facility. You will not be required to change your mailing address if you choose to continue your Post Office Box at the new location.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Erie PA 16515



Postal Customer Questionnaire Wesleyville

DOCKET NO 16510
ITEM NO 10
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Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps				
b. Mail letters				
c. Mail packages				
 d. Buy Certified Mail™, Registered Mail™ Insured Mail, Delivery Confirmation™, or Signature Confirmation™ 	~ .			
e. Send Express Mail®				
f. Pick up mail from a Post Office Box	\square			
g. Pick up mail from general delivery				
h. Buying Postal Money Orders				
 Buy stamp-collecting products 				
Other postal services:) EGEIVE
a. Enter permit mailings	Yes 🖸	No 🗌		.]
Nonpostal Services				SEP ~ 3 2009
Picking up government forms (such as tax forms)	Yes 🗹	No 🗆	R.J.	VUNETING JE VIJULE
Assisting senior citizens, persons with disabilities, etc.	Yes 🖳	No 🗍		
If yes, please explain:	of tor	ms and	they hel	ne Dwe
		· ·	ond on	ost-tovez.
Do you pass another Post Office during b	ousiness hours	while traveling to	or from work, or sho	oping, or for personal n eeds?
∼ Yes 🖺	h trcheak	No		
If yes, which offices: Hen bo	troneak)		

_	⇒ UNITED ST∆TES		. # 75
	POSTAL SERVICE	DOCKET N	0. 16510
	-2-	ITEM NO	10
		PAGE	227
3.	If you receive carrier delivery, there will be no change to your delivery se box service or general delivery service, complete this section. How do yo facility will compare to your current service?	rvice - proceed to question think Post Office Box s	on 4. If you receive Post Office service at the Erie General Mail
	Better ☑ Just as Good ☐ 1	No Opinion 🔲	Worse
	Please explain. I lake my Postoffice P	DOX SU NO	one.
	mess with medical and of	2 have on	1 Macul League
	apertions whats the Box.	my carrier	sisn+mosperancy
4.			
	Yes 🗡 No	o 🗆 .	
	If yes, would you continue to use them if the Wesleyville Branch is disco.		Λī
	Yes 🗔	or The	you like
			family and
Na	ame: _		- Weslywill
۵.4	ddress;		Brand
Õ	odress,		-
Те	elephor		
	lease add any additional comments on a separate piece of paper and attac nank you for taking the time to complete this questionnaire.	h it to this form.	

Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996

DOCKET NO 16510

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November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern for the attentive service you receive at the Wesleyville Branch and security of your mail. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier. If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your residence.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street

Erie PA 16515



Postal Customer Questionnaire Wesleyville

DOCKET NO.	16510
ITEM NO	10
PAGE	229

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	D	aily	w	eekiy	Monthly	Never
a. Buy stamps						
b. Mail letters						
c. Mail packages		X .				
 d. Buy Certified Mail™, Registered Mailnsured Mail, Delivery Confirmation™ or Signature Confirmation™ 				×		
e. Send Express Mail®						
f. Pick up mail from a Post Office Box						
g. Pick up mail from general delivery						
h. Buying Postal Money Orders						
Buy stamp-collecting products						
Other postal services:						
a. Enter permit mailings	Yes		No		n E C	
Nonpostal Services						
Picking up government forms (such as tax forms)	Yes		No		AU AU	G 3 1 2009
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No		MARKETI	NG DEPARTMENT
If yes, please explain:						
Do you pass another Post Office during	/	ess hours w	hile tr	raveling to or fr	om work, or sho	pping, or for personal needs'

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal state of the shopping of the shopping of the personal state of the shopping of the shop



DOCKET NO 16570
ITEM NO. 10
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3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Erie General Mail facility will compare to your current service? Just as Good Better Please explain. WE NEED TO HAVE MAIL DELIVERY TO Do you currently use local businesses in the community? Yes 🔀 No 🗆 If yes, would you continue to use them if the Wesleyville Branch is discontinued? Yes 🔀 No 🗆 Name: Address: Telephone Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Please return your questionnaire by August 28, 2009 to the following address:

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern with how to obtain mail delivery to your shop. Information on how to obtain post office box delivery at the Erie General Mail Facility or carrier delivery at your residence will be provided if it is decided to discontinue the Wesleyville Branch.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E. 38th Street Erie PA 16515

Lavie T. Pooway



DOCKET NO /65/0 TO 10 PAGE 232

Postal Customer Questionnaire Wesleyville

1. Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buy stamps		×			
b. Mail letters		o o			
c. Mail packages	Þ				
 d. Buy Certified Mail™, Registered M Insured Mail, Delivery Confirmation or Signature Confirmation™ 		_	×		
e. Send Express Mail®		\Join			
f. Pick up mail from a Post Office Bo	× ×				
g. Pick up mail from general delivery					
h. Buying Postal Money Orders	X				
i. Buy stamp-collecting products	×		. 🗆		
Other postal services: a. Enter permit mailings	Yes 🗆	No 🗆			
Nonpostal Services	133 🖺			CEIVE	
Picking up government forms (such as tax forms)	Yes 🔀	No 🔲		OCT 13 2009	
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗌	No D	MARK	ETING DEPARTM	_ IENT
If yes, please explain:					
Do you pass another Post Office durin		\	.)	pping, or for personal i	needs
Yes	: 🗀	No J	X .		

-2-

3.	box service or g	arrier delivery, there eneral delivery ser pare to your current	e will be no change to your delivivice, complete this section. Hove service?	rery service - proceed to qu v do you think Post Office E	lestion 4. If you receive Pos Box service at the Erie Gener	t Office al Mail
		Better A	Just as Good 🗍	No Opinion 🔲	Worse 🗌	
	Please explain.					
		-				
4.	Do you currently		ses in the community?		•	
		`	res Z	No 🗌		
	If yes, would yo	u continue to use tl	nem if the Wesleyville Branch is	discontiqued?		
		,	Yes □	No P		
				110 1		
Na	me:					
Ad	dress:					1
Te	lephone nur					
			,	1		J
			n a separate piece of paper and	attach it to this form.		
IΠ	ank you and taking	True time to contiple	ate this questionnaire.			
Pl€	ease return your o	questionnaire by Au	igust 28, 2009 to the following a	ddress:		
	S. Postal Service					
10	st Office Review 01 California Ave	Room 2063	• • •			
	tsburgh PA 1529					

DOCKET NO. 165/ ITEM NO 18 PAGE 234

November 2, 2009



Dear

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wesleyville Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Consumer Affairs at 412-359-7845.

Sincerely,

Marie T. Posway Postmaster, Erie 2108 E 38th Street

Marie T. Poswar

Erie PA 16515



DOCKET NO	16510
ITEM NO	10
PAGE	235

Postal Customer Questionnaire Wesleyville

Please check the appropriate box to indicate if you use the Wesleyville Branch for the following services:
 Postal Services
 Daily
 Weekly
 Monthly
 Never

Postal Services	Daily	Weekly	Monthly	Neve
a. Buy stamps			Z	
b. Mail letters				
c. Mail packages				
d. Buy Certified Mail™, Registered Mail Insured Mail, Delivery Confirmation or Signature Confirmation™				
e. Send Express Mail®				
f. Pick up mail from a Post Office Box				
g. Pick up mail from general delivery				
h. Buying Postal Money Orders				
i. Buy stamp-collecting				

Other	poetal	candica	· .	

a. Enter permit mailings Yes ... No ...

Nonpostal Services

If yes, please explain: ____

- a. Picking up government forms (such as tax forms) Yes No
- b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

\square	E	G	E	1	A	EL.	\square
	{	SEP	_	8	200)9	
MAI	RKE	TIN	G E)El	PAF	MT§	ENT

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

	Yes 🗌	No 🗵 .	
If yes, which offices:			
		-	
			



Pittsburgh PA 15290-9996

DOCKET NO. 105/0

ITEM NO 10

PAGE 236

-2-

3.		eneral deliver	y service, cor	nplete this section. Ho		uestion 4 If you receive Post Office Box service at the Erie General Mail
		Better 🗌		Just as Good 🔲	No Opinion	Worse
	Please explain.	_				
4.	Do you currently	v use local bu	sinesses in th	e community?		
	,	,	Yes 🗌		No _	
	if yes, would yo	u continue to	use them if th	e Wesleyville Branch i	s discontinued?	
		\wedge	Yes 🗌		No 🗌	
Nai	me;	PAUL	BRY	SON ease print your name)		
Add	dress:					
Tel	ephone number:			Date:		
Ple Tha	ase add any add ank you for laking	tiohél comme the time to c	dis on a sepa	्। pate piece of paper an uestionnaire.	d attach it to this form.	
Ple	ase return your c	puestionnaire l	by August 28,	2009 to the following	address;	•
Pos	5. Postal Service st Office Review of 01 California Ave					



DOCKET NO. 16510 ITEM NO. 10 PAGE 237

MEMO TO THE RECORD NOVEMBER 2, 2009

I was not able to respond to the questionnaire because it was returned without a return address.

Jane Rahenkamp Manager, Customer Relations



Postal Customer Questionnaire Wesleyville

DOCKET NO. 16510 ITEM NO. 16. PAGE 238

a. Buy stamps	Postal Services	Daily	Weekly	Monthly	Never
c. Mail packages	a. Buy stamps			\boxtimes	
d. Buy Certified Mail™, Registered Mail™, Insured Mail, Delivery Confirmation™, or Signature Confirmation™ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	b. Mail letters			Ø	
Insured Mail, Delivery Confirmation™	c. Mail packages			Ø	
Pick up mail from a Post Office Box	Insured Mail, Delivery Confirmation™			Ø	
g. Pick up mail from general delivery	e. Send Express Mail®			5	
Buy stamp-collecting products	f. Pick up mail from a Post Office Box			X	
Buy stamp-collecting products	g. Pick up mail from general delivery			Q	
Other postal services: a. Enter permit mailings Yes No Nonpostal Services a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal ne	h. Buying Postal Money Orders				
A. Enter permit mailings Yes No					Z
Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes No MARKETING DEPARTM Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal ne	Other postal services:				
a. Picking up government forms (such as tax forms) O. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal ne	a. Enter permit mailings	Yes 🗌	No 🗵	<u>m</u>	ECEIVE
(such as tax forms) Yes No MARKETING DEPARTM persons with disabilities, etc. Yes No MARKETING DEPARTM WARKETING DEPARTM If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal ne	Nonpostal Services				
persons with disabilities, etc. Yes No		Yes 🗌	No ⊠		SEP 28 2009
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal ne		Yes 🗀	No 🗵	MAF	KETING DEPARTM
	If yes, please explain:		<u> </u>		
		<u> </u>			
Yes □ No ⊠	Do you pass another Post Office during	business hou	rs while traveling to	or from work, or sho	pping, or for personal nee
	Yes		No) X	



DUCKET NO. 16510

-2-

ITEM NO. 10
PAGE 239

			· AUL	.031
If you receive carrier delivery, there w box service or general delivery service facility will compare to your current se	e, complete this section. How	ery service - proceed to do you think Post Offic	o question 4. If you ce Box service at the	receive Post Office e Erie General Mail
Better □	Just as Good 🔲	No Opinion 🔲	Worse [ł
Please explain. IT IS EASIE AND THEY ARE FR.	ENLIFR.	ESLEYVILLE	BRAKH	
4. Do you currently use local businesses	in the community?			
Yes		No 🗔		
If yes, would you continue to use then	n if the Wesleyville Branch is	discontinued?		
Yes	s 🗹	No 🗌		
Name:				
Address:	(please print your name)			
Telephone number:	Date: 932	109		
Please add any additional comments on a Thank you for taking the time to complete	separate piece of paper and this questionnaire.	d attach it to this form		
Please return your questionnaire by Augu	st 28, 2009 to the following a	ddress:		

U.S. Postal Service Post Office Review Coordinator 1001 California Ave Room 2063 Pittsburgh PA 15290-9996



DOCKET NO. 16510 ITEM NO. 10 PAGE 240

MEMO TO THE RECORD NOVEMBER 2, 2009

I was not able to respond to the questionnaire because it was returned without a name or return address.

Jane Rahenkamp Manager, Customer Relations

DOCKET NO.	16510
TEM NO.	
PAGE	

ZIP CODE: 16510 ITEM NO: ___ PAGE: ___



Postal Customer Questionnaire Analysis

Questionnaires were distributed to all PO Box customers of the Wesleyville Finance Station on 8/19/2009. Additionally, questionnaires were available at the Wesleyville Finance Station to walk-in retail customers during the survey period.

A. Number of Questionnaires

Total questionnaires distributed	198
Total questionnaires available at Counter	50
Favorable to proposal	18
Unfavorable to proposal	27
Expressing no opinion	34
Total questionnaires received	<u>*</u> 79

^{*2} questionnaires returned without name and/or address.

B. Postal Concerns

The following postal concerns were expressed:

1. Concern: Customers expressed concern in traveling out of their way to receive

customer service.

Response: Services provided at the post office will be available from the carrier, and

customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer

convenience.

2. Concern: Customers expressed concern for those without transportation and the

quality of service at the Erie General Mail Facility.

Response: Services provided at the post office will be available from the carrier, and

customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier

DOCKET NO 16510

3. Concern: Customers expressed concern for the attentive service they refer at

the Wesleyville Branch and security of their mail.

Response: Courteous and helpful service will be provided by personnel at the Erie

General Mail Facility and from the carrier. If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your

residence.

Concern: Customers expressed concern for the quality of service provided.

Response: Courteous and helpful service will be provided by personnel at the Erie

General Mail Facility and from the carrier.

Concern: Customers expressed concern regarding the convenience of the

Wesleyville Branch and friendly service.

Response: Services provided at the post office will be available from the carrier, and

customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

6. Concern: Customers expressed concern on the convenience of the Wesleyville

Branch for senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face

special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

7. Concern: Customers expressed concern on the convenience of the Wesleyville

Branch due to their disability.

Response: Customers are not required to travel to another post office to receive mail

or obtain retail services. These services will be provided by the carrier. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customers may

contact Consumer Affairs for more information.

Concern: Customers expressed concern with changing their address.

Response: If you are a post office box customer, you have the option of post office

box delivery at the General Mail Facility, or you may receive carrier delivery at your residence. The Postal Service is considering relocating current post office boxes to the Erie General Mail Facility. You will not be required to change your mailing address if you choose to continue

your Post Office Box at the new location.

DOCKET NO. /65/0 ITEM NO. // PAGE 3

9. Concern: Customers expressed concern in having their personal and business

needs met.

Response: Services provided at the post office will be available from the carrier, and

customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer

convenience.

10. Concern: Customers expressed concern with how to obtain mail delivery to their

shop.

Response: Information on how to obtain post office box delivery at the Erie General

Mail Facility or carrier delivery at your residence will be provided if it is

decided to discontinue the Wesleyville Branch.

C. Nonpostai Concerns

There were no non-postal concerns expressed.

DOCKET NO. 16510 ITEM NO 12 PAGE 1

John R. Stempka, President/CFO Advanced Welding Technologies 3110 Pearl Ave. P.O. Box 7158 Erie, PA 16510 September 10, 2009

Marie Posway Postmaster USPS 2108 East 38th Erie, PA 16515

Dear Postmaster:

I am a long-time business owner of our city, and I am writing to express my concern about recent discussion and the pending decision to close the Wesleyville Branch Post Office. I understand that the decision is being considered; but please take a look at the over 600 signers we have collected.

I do not believe that the benefits of eliminating the branch compare favorably to the benefits of keeping the Branch office. Consider: The impact of this on the people who use this office. They have signed the petition to keep it open. Its location is very close to the area neighborhoods where many of the people are elderly or lower income and do not own transportation and walk to use the services. Furthermore, in the winter the issue of walking is of the utmost concern because of our severe winter conditions we have being in the heavy snow belt on the great lakes.

It would seem that the Post Office could buy the facility that would become an asset rather than a rental expense. We at AWT keep a post office box there as well as many other local business and residents. We only ask your do diligence and consideration in the planning of this decision and the great impact it will have on the borough business & residents.

I am looking forward to your response.

 DISTRICT MANAGER
CUSTOMER SERVICE & SALES

CONSUMER AFFAIRS	NO 16510
PITTSBURGER \$5290	12
PAGE	
PMPCH	- or

MICSO ST. MIGR SR. POOM

POOM PM

MGR. HR

L. SOLNIK

FILE

CK



September 25, 2009

Mr. John Stempka, President/CFO Advanced Welding Technologies 3110 Pearl Avenue P. O. Box 7158 Erie. PA 16510-7158

Dear Mr. Stempka,

This is in response to your inquiry to Postmaster Marie Posway concerning the consolidation of Post Office stations and branches. I understand you are concerned about the closing of the Wesleyville Branch.

Thank you for sharing your comments. I appreciate your interest in the customers in the Wesleyville Community, particularly those who are elderly and may not have available transportation, to ensure continued access to the United States Postal Service. Indeed, the very survival of the Postal Service depends upon continued access for all customers, despite weak economic conditions and the firm expectation that mail volume will continue to drop. So far this fiscal year, the Postal Service is faced with a 12.6% decline in total mail volume and a revenue shortfall of nearly \$4.7 billion. We are projecting a \$7 billion loss in fiscal year 2009, and the inability to pay all our bills unless Congress acts. Forecasts for fiscal year 2010 appear equally as grim.

In the face of these historic challenges, the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. After cutting management by consolidating District and Area offices, closing some mail processing facilities and consolidating operations at others, and revamping letter carrier operations so that carriers spend more of their time on the street delivering mail, the Postal Service is now examining station and branch operations in larger cities throughout the nation for possible efficiency gains. The focus is on areas where we have many offices in close proximity to one another—urban and suburban areas—where consolidations may be possible.

The Postal Service is conducting a study of postal operations at the Wesleyville Branch. The study is ongoing and no decision has been made. We do not anticipate this review process to generate any changes this fiscal year and customers and employees will be notified in advance of any changes that may affect service in their areas. You can be assured that postal officials are devoting careful attention and effort to this study.

Thank you for the opportunity to address this matter with you.

Sincerely,

Charles P. McCreadie Wurde

District Manager



DOCKET NO 16510
ITEM NO 12
PAGE 3

September 16, 2009

Postmaster of Erie, Marie T. Posway 2108 E. 38th Street Erie, PA 16515-9998

Postmaster General, John E. Potter U.S. Postal Service 475 L. Enfant Plaza West, SW Washington, DC 20260-0010

Dear Postmaster of Erie, Marie T. Posway and Postmaster General. John E. Potter:

With reference to the proposed closure of the Wesleyville Branch post office 3112 Buffalo Road, Erie, PA 16510, please retain this post office for the following reasons:

- 1. It provides convenience for many customers with limited mobility who walk to it from Wesleyville, Lawrence Park, eastern part of Erie, and western part of Harborcreek Township. Not only is walking good from a health standpoint, it also reduces carbon emissions.
- 2. This post office serves as an economic engine for Wesleyville by attracting foot traffic. Nearby business and industry are big users of post office services. Residents, business people, and shoppers that come to the Wesleyville Post Office are an important economic and social asset for this community.
- 3. It takes pressure off the Erie General Mail Facility at 2108 E. 38th Street Erie, PA 16515 by reducing queuing at that facility.

Closure of the Wesleyville Post Office is counter to the United States Code Title 39 section 101(b) which states in part the specific intent of Congress is "that effective postal service be insured to residents of both urban and rural communities." The United States Code Title 39 section 404 (2)(A)(i) requires the Postal Service to consider "the effect of such closing or consolidation on the community served by such post office." Closure of this post office undermines the United States Postal Service universal service obligation. Please retain the Wesleyville Post Office and include this letter in the record of this proceeding.

Sincerely.



Cc: Congresswoman Kathy Dahlkemper

DISTRICT MANAGER
CUSTOMER SERVICE & SALES

DOCKET NO. 16570 ITEM NO. 12 PAGE 4



September 25, 2009

Dear

This is in response to your inquiry to Postmaster Marie Posway and Postmaster General John Potter concerning the consolidation of Post Office stations and branches. I understand you are concerned about the closing of the Wesleyville Branch.

Thank you for sharing your comments. I appreciate your interest in the customers in the Wesleyville, Lawrence Park and Harborcreek Township, particularly those with limited mobility, to ensure continued access to the United States Postal Service. Indeed, the very survival of the Postal Service depends upon continued access for all customers, despite weak economic conditions and the firm expectation that mail volume will continue to drop. So far this fiscal year, the Postal Service is faced with a 12.6% decline in total mail volume and a revenue shortfall of nearly \$4.7 billion. We are projecting a \$7 billion loss in fiscal year 2009, and the inability to pay all our bills unless Congress acts. Forecasts for fiscal year 2010 appear equally as grim.

In the face of these historic challenges, the Postal Service must pursue any identifiable solutions and strategies to mitigate the impact. After cutting management by consolidating District and Area offices, closing some mail processing facilities and consolidating operations at others, and revamping letter carrier operations so that carriers spend more of their time on the street delivering mail, the Postal Service is now examining station and branch operations in larger cities throughout the nation for possible efficiency gains. The focus is on areas where we have many offices in close proximity to one another—urban and suburban areas—where consolidations may be possible.

The Postal Service is conducting a study of postal operations at the Wesleyville Branch. The study is ongoing and no decision has been made. We do not anticipate this review process to generate any changes this fiscal year and customer and employees will be notified in advance of any changes that may affect service in their areas. You can be assured that postal officials are devoting careful attention and effort to this study.

Thank you for the opportunity to address this matter with you.

P. W. Guade

Sincerely.

Charles P. McCreadie District Manager

CONSUMER AFFAIRS
PITTSBURGH PA 15290

PMPGH	,
MCS0	
ST. MGR	
SR. POOM	
POOM	
PM	
MGR. HR	CR
L SOLNIK	
FILE	

Mystery Shopper - Wait Times

REPORT FILTER: ({Retail Unit} = ERIE-WESLEYVILLE 8R:

And ((Fiscal Year) = FY 2009)

Retail Unit	Retail Unit Unit Finance LOC	7-4-	Mystery Shop Evaluation		Wait			Lobby Assistant	Revenue and Non- Revenue	Stamps Only	Alternate Access Eligible	Mail Pickup Only
DISTRICT DESC WESTERN ERIE- PENNSYLVANIA WESLEYVILLE BR	Yumber Code 16510	Date	ID .	Sequence	Time	Stations	Starred	(Y/N)	Transactions	Visits	Visits	Visits



REPORT FILTER:

({Retail Unit} = ERIE PO - GMF:4125440006) And ({Fiscal Year} = FY 2009)

	Retail Unit	Retail Unit Unit Finance	LOC			Mystery Shop Evaluation	Mystery Shop	Wait	Total	Stations	Lobby Assistant	Total Revenue and Non- Revenue	Stamps Only	Alternate Access Eligible	Mail Pickup Only
District	DESC	Number	Code	Date		ID	Sequence	Time	Stations	Staffed	(Y/N)	Transactions	Visits	Visits	Visits
WESTERN	ERIE PO		16515	1											
PENNSYLVANIA	GMF														
		-													
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		:	1	2											
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		1	1												
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TEM NO /4

US Postal Service Mystery Shopping Program **Location Category Scores** Fiscal Year 2009

Sales Skills **Product** Evaluation Wait Time Product Knowledge_Produ Overall Promotion and Zip Code Fin Num Unit 1D s In Line/TH> Hazmat Offering ct Explanation Merchandising Image Score **US Postal Service National** Eastern Area **Erie District** Erie POOM 0 Erie PA - Wesleyville 16510

US Postal Service Mystery Shopping Program **Location Category Scores** Fiscal Year 2009

	Zip Code	Fin Num	Unit ID	Evaluation Wait Time s in Line/TH>	Hazmat	Sales Skills Product K Offering	Product nowledge_Produ ct Explanation	Promotion and Merchandising	lmage	Overali Score
US Postal Service National										
Eastern Area										
Erie District										
Erie POOM 0										
Erie PA - GMF	16515									

DOCKET NO. ITEM NO PAGE

WOS Earned -	Actual	Staffing	Graph
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ort Filter:

ail Unit In List (ERIE-WESLEYVILLE BR:

and Month In List (Mar 2009, Oct 2008)

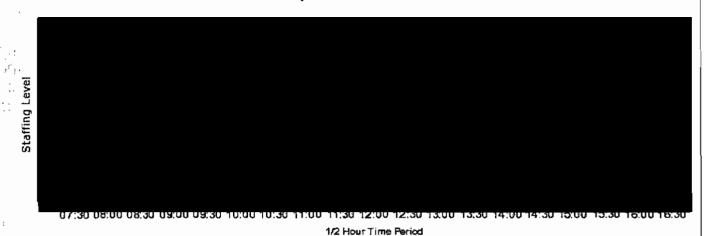
DOCKET NO. 16510 ITEM NO. 15 PAGE

(Actual Terminal Staffing per Day Greater than 0)
View Filter:

The filter is empty.

WOS Earned - Actual Staffing Graph

The Actual Terminal Staffing is based on activity at the Front Office Counters and Passport terminals ONLY.



WOS Earned Staffing — Actual Terminal Staffing Per Day

1/2 Hour of Day	Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day
07:30			
08:00			
08:30			
09:00			
09:30			
10:00			
10:30		·	
11:00			
11:30			
12:00			
12:30			
13:00			
13:30			
14:00			
14:30			
15:00			
15:30			
00			
16:30			

WOS E	arned	- Actual	Staffing	Graph
-------	-------	----------	----------	-------

prt Filter: iil Unit In List (ERIE PO - GMF: and Month In List (Mar 2009, Oct 2008) (Actual Terminal Staffing per Day Greater than 0)

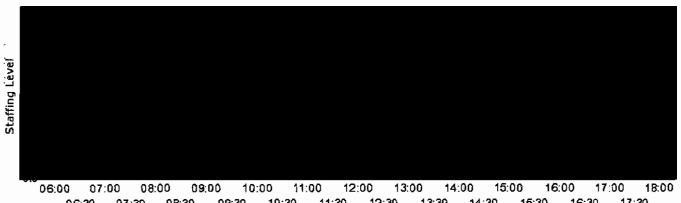
DOCKET NO ITEM NO. PAGE

View Filter:

The filter is empty.

WOS Earned - Actual Staffing Graph

5 The Actual Terminal Staffing is based on activity at the Front Office Counters and Passport terminals ONLY.



13:30 14:30 15:30. 16:30 07:30 08:30 09:30 10:30 11:30 12:30 17:30 06:30 1/2 Hour Time Period

> WOS Earned Staffing Actual Terminal Staffing Per Day per Day

1/2 Hour of Day	Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day
06:00			
06:30			
07:00			
07:30			
08:00			
08:30			
09:00			
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		DOCKET NO. 16510
		DOCKET NO. 16510
		PAGE 2

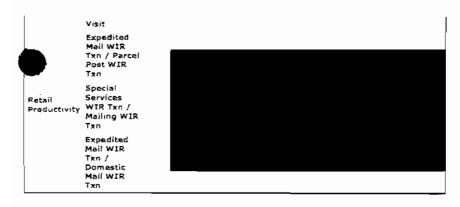
Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

	Total Express Mail	Month for SPLY	To SPLY	Date	Date for SPLY	To SPLY
	Stamps Priority Mail					
,	Stemps All Other					
	Stainps					
	Express Mail Express Mail					
	WIR Txn					
	Express Mail Pull Postage Affixed and EMCA Txn					
	Priority Mail					
	Priority Mail WIR Txn					
	Priority Mail Full Postage Affixed Txn					
	First-Class					
•	Parcel Post Parcel Post					
	WIR Txn					
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn					
	Media Mail					
	Other Domestic (Library Mail, BPM, Orphan PVI)					
	International Mailing					
	Special Services					
	Orphan PVI Txn					
	Packaging Products					
	Retail Products					
•	Philatelic Products					
	Passport Fees and Photo					
	Servites					
	Phonecards Retail					
	Services					
	Customer Visits					
Operational Data	Total Transactions (Rev & Non- Rev)					
	POS ONE Terminal Hours					
Business Pays	Business Days					
	WIR / POS ONE Terminal Hr					

WIR / Customer

Retail Unit Month ERIE-WESLEYVILLE BR DOCKET NO. 16510

ITEM NO PAGE



DOCKET NO 16518 ITEM NO 17 PAGE 2

Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

			Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Year to Date for	% Compared to SPLY
	Category	Attributes Total		FOF SPLT			ŞPLY	
		Express Mail Stamps						
		Priority Mail Stamps						
		Ali Other Stamps						
		Express Mail						
		Express Mail WIR Txn						
		Express Mail Full Postage Affixed and EMCA Txn						
1		Priority Mail						
		Priority Mail WIR Txn						
		Priority Mail Full Postage Affixed Txn						
1		First-Class						
		Parcel Post						
		Parcel Post WIR Txn						
	Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	1.1	Media Mail						
		Other Pomestic (Library Mail, BPM, Orphan PVI)						
		International Mailing						
		Special Services						
		Orphan PVI T x n						
		Packaging Products						
	1	Retail Products						
		Philatelic Products						
		Passport Fees and Photo Services						
		Phonecards						
		Retail Services						
		Customer Visits						
		Total						

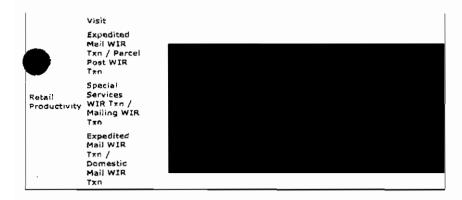
 Operational Data	Transactions (Rev & Non- Rev) POS ONE Terminal Hours		
Susiness Days	Business Days		
	WIR / POS ONE Terminal Hr		
	WIR / Customer Visit		
Retail	Expedited Mail WIR Txn / Parcel Post WIR Txn		
Productivity	Special Services WIR Txn / Mailing WIR Txn		
	Expedited Mail WIR Txn / Domestic Mail WIR Txn		

DOCKET NO 16510 ITEM NO 17 PAGE 3

Monthly - Yearly Retail Unit Comp Flash (POS NE Retail Units Open Both Years)

		Actual for Month	Actual for Month	% Compared To S PLY	Actual for Year to Date	Year to Dete for	% Compared To SPLY
Category	Attributes Total		for SPLY			SPLY	
	Express Mail Stamps						
:	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
dia.	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Tun						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post Parcel Post						
Walk-In	WIR Txn Parcel Post						
Rev (WIR)	Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
t .	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visita						
Operational Data	Total Transactions (Rev & Non- Rev)						
	POS ONE Terminal Hours						
Business	Business Days						
	WIR / POS ONE Terminal Hr						
	W1R / Customer						
	Castomer						

Retail Unit Month
ERIE-WESLEYVILLE Sep 2008 CKET NO /65/0
ITEM NO /7
PAGE 4



Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
-2.59017	Total		2. 2. 2.			J. 2.	
	Express Mail						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Tan						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
•	Retail Services						
:	Customer Visits						
	Total						

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Transactions (Rev & Non-Rev) Operational Data POS ONE Terminal Hours Business Business Days Days WIR / POS ONE Terminal Hr WIR / Customer Visit Expedited Mail WIR Txn / Parcel Post WIR Retail Txn Productivity Special Services WIR Txn / Mailing WIR Expedited Mail WIR Domestic Mail WIR Txn

DOCKET NO. 16510 ITEM NO 17 PAGE

Monthly - Yearly Retail Unit Comp Flash (POS NE Retail Units Open Both Years)

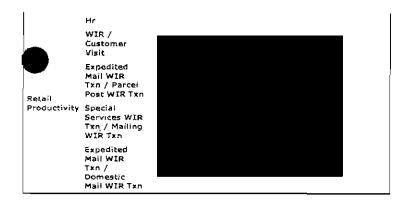
			for	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date	% Compared To SPLY
	Category	Attributes					for SPLY	
	,	Total						
		Express Mail Stamps						
		Priority Mail Stamps						
		All Other Stamps						
		Express Mail						
		Express Mail WIR Txn						
		Express Mail Full Postage Affixed and EMCA Txn						
		Priority Mail						
		Priority Mail WIR Txn						
		Priority Mail Full Postage Affixed Txn						
		First-Class						
		Parcel Post						
		Parcel Post WIR Txn						
	Walk-In v (WIR)	Parcel Post Postage Affixed Txn						
•		Media Mail						
		Other Domestic (Library Mail, BPM, Orphan PVI)						
		International Mailing						
		Special Services						
		Orphan PVI Txn						
		Packaging Products						
		Retail Products						
		Philatelic Products						
		Passport Fees and Photo Services						
	,	Phonecards						
		Retail Services						
		Customer Visits						
	Operational Data	Total Transactions (Rev & Non- Rev)						
4		POS ONE Terminal Hours						
	Business Days	Business Days						
		WIR / POS ONE Terminal						

Retall Unit Month

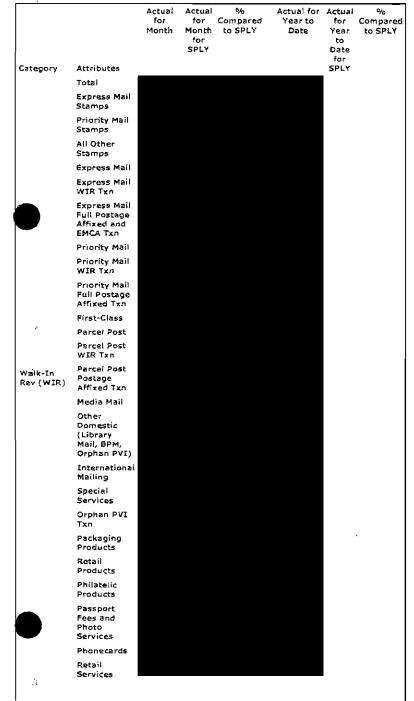
ERIEWESLEYVILLE Sep 2009 DCKET NO /65/0

ITEM NO /7

PAGE 7



Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)



DOCKET NO. 16510 ITEM NO 17 PAGE 8 Customer
Visits

Total
Transactions
(Rev & NonRev)

POS ONE
Terminal
Hours

Business
Days

WIR / POS
ONE
Terminal Hr
WIR /
Customer
Visit

Expedited
Mail WIR
Txn / Parce)
Post WIR
Productivity
Productivity
Special
Services
WIR Txn /
Mailing WIR
Txn
Expedited
Mail WIR
Txn

Expedited
Mail WIR
Txn
Domestic
Mail WIR
Txn

Domestic
Mail WIR
Txn

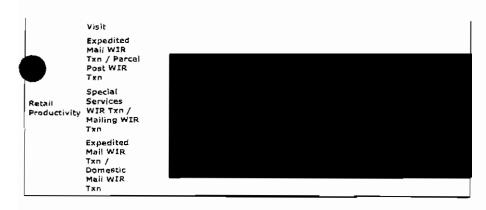
Txn

DOCKET NO. 16510
ITEM NO. 17
PAGE 9

Monthly - Yearly Retail Unit Comp Flash (POS ONE tail Units Open Both Years)

Canada	Name to the contract of the co	Actual for Month	% Compared To 5PLY	Actual for Year to Date	Actual for Year to Date for	% Compared To SPLY
Category	Attributes				SPLY	
	Total Express Mall					
	Stamps Priority Mail					
	Stamps All Other					
	Stamps Express Mail					
	Express Mail WIR Txn					
	Express Mail Full Postage Affixed and EMCA Txn					
	Priority Mail					
	Priority Mail WIR Txn					
	Priority Mail Full Postage Affixed Txn					
	First-Class					
	Parcel Post					
	Parcel Post WIR Txn					
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn					
	Media Mail					
	Other Domestic (Library Mail, BPM, Orphan PVI)					
	International Mailing					
	Special Services					
	Orphan PVI Txn					
	Packaging Products					
	Retail Products					
	Philatelic Products					
	Passport Fees and Photo Services					
	Phonecards					
	Retail Services					
	Custom e r Visits					
Operational Data	Total Transactions (Rev & Non- Rev)					
	POS ONE Terminei Hours					
siness 8	Business Days					
	WIR / POS ONE Terminal Hr					
	WIR / Customer					

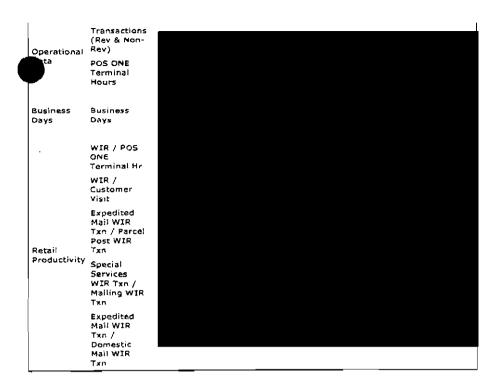




DOCKET NO 16510 ITEM NO 18 PAGE 2

Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

,		Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for	% Compare to SPLY
ategory	Attributes					SPLY	
	Total Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
_	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Nalk-In Rêv (WIR)	Parcel Post Postage Affixed Txn						
í	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits						
	Total						



DOCKET NO 16510 ITEM NO. 18 PAGE 3

Monthly - Yearly Retail Unit Comp Flash (POS ONE tail Units Open Both Years)

	Retail Unit	Month
PO GM	-	Sep 2008

DOCKET NO 16510 ITEM NO 18 PAGE 4

6		Actual for Month	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for	% Compared To SPLY
Category	Attributes Total				SPLY	
	Express Mail Stamps					
	Priority Mail Stemps					
	All Other Stamps					
ì	Express Mail					
	Express Mail WIR Txn					
	Express Mail Full Postage Affixed and EMCA Txn					
	Priority Mail					
	Priority Mail WIR Txn					
	Priority Mail Full Postage Affixed Txn					
	First-Class					
	Parcel Post Parcel Post					
Walk-In Rev (WIR)	WIR Txn Parcel Post Postage Affixed Txn					
	Media Mail					
	Other Domestic (Library Mail, BPM, Orphan PVI)					
	International Mailing					
	Special Services					
,	Orphan PVI Txn					
ļ, 	Packaging Products					
	Retail Products					
	Philatelic Products					
	Passport Fees and Photo Services					
	Phonecards					
	Retail Services					
	Customer Visits					
Operational Data	Total Transactions (Rev & Non- Rey)					
	POS ONE Terminal Hours					
siness	Eusiness Days					
	WIR / POS ONE Terminal Hr					
	WIR / Customer					

Visit

Expedited
Mail WIR
Txn / Parcel
Post WIR
Txn

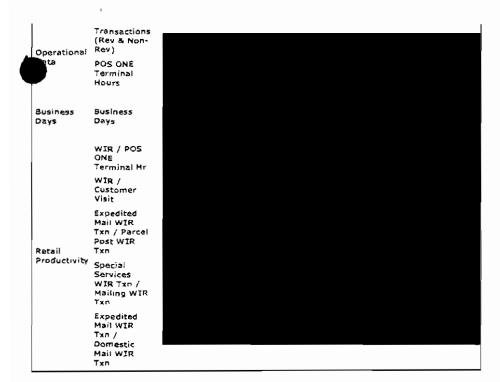
Special
Services
WIR Txn /
Mailing WIR
Txn

Expedited
Mail WIR
Txn /
Domestic
Mail WIR
Txn

Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

		Actual for Month		% Compared	Actual for Year to	Actual for Year to	% Compare
Category	Attributes	14011411	SPLY	to SPLY	Date	Date for SPLY	to SPL
Category	Total					SPLI	
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Percel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
\	Phonecards						
	Retail Services						
	Customer Visits						
	Total						

DOCKET NO. 16510 ITEM NO. 18 PAGE 5



DOCKET NO. 16510 ITEM NO. 18 PAGE

Monthly - Yearly Retail Unit Comp Flash (POS ONE ptail Units Open Both Years)

Retail Unit	Month
PO - GMF	Sep 2007

DOCKET NO. 16516 ITEM NO 18 PAGE 7

,		Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for	% Compared To SPLY
Category	Attributes Total					SPLY	
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
:	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post Rev WIR Txn						
(WIR)	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI						
	Packaging Products						
·	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits Total						
Operation Data	Tean-setions						
	POS ONE Terminal Hours						
Business Days	Business Days						
	WIR / POS ONE Terminal Hr						
	WIR / Customer Visit						
Retail	Expedited Mail WIR Txn / Parcel Post						

Productivity WIR Txn

Special
Services WIR
Txn / Mailing
WIR Txn

Expedited Mail
WIR Txn /
Domestic Mail
WIR Txn

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Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

,		Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Dote	Actual for Year to Date	% Compared to SPLY
Category	Attributes					for SPLY	
	Total						
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
•	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post					•	
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Media Mail						
	Other Domestic (Library Mail, BPM, Orphan PV1)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits						
Operational Data	Total Transactions (Rev & Non- Rev)						
	POS ONE Terminal						

Business
Days

WIR / POS
ONE
Terminal Hr
WIR /
Customer
Visit

Expedited
Mail WIR
Txn / Parcel
Post WIR
Productivity

Special
Services
WIR Txn /
Mailing WIR
Txn
Expedited
Mail WIR
Txn /
Domestic
Mail WIR
Txn /
Domestic
Mail WIR
Txn /
Txn

ί.

000KET NO. 16570 ITEM NO 18 PAGE 9

RESIDENTIAL HOUSEHOLDS

Trend Analysis For RATING Question

DOCKET NO 16510 ITEM NO PAGE

For Fiscal Year: 2009 - 5 Quarters (Monthly Reporting)

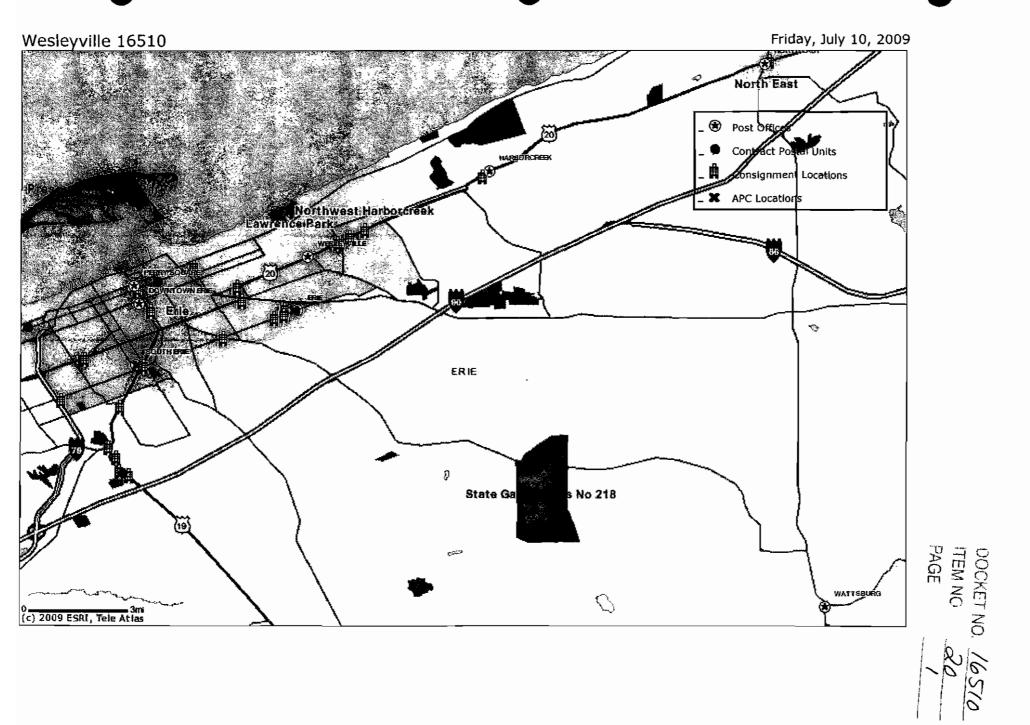
ZIP5 Trend Data For ZIP3 165 - ERIE PA

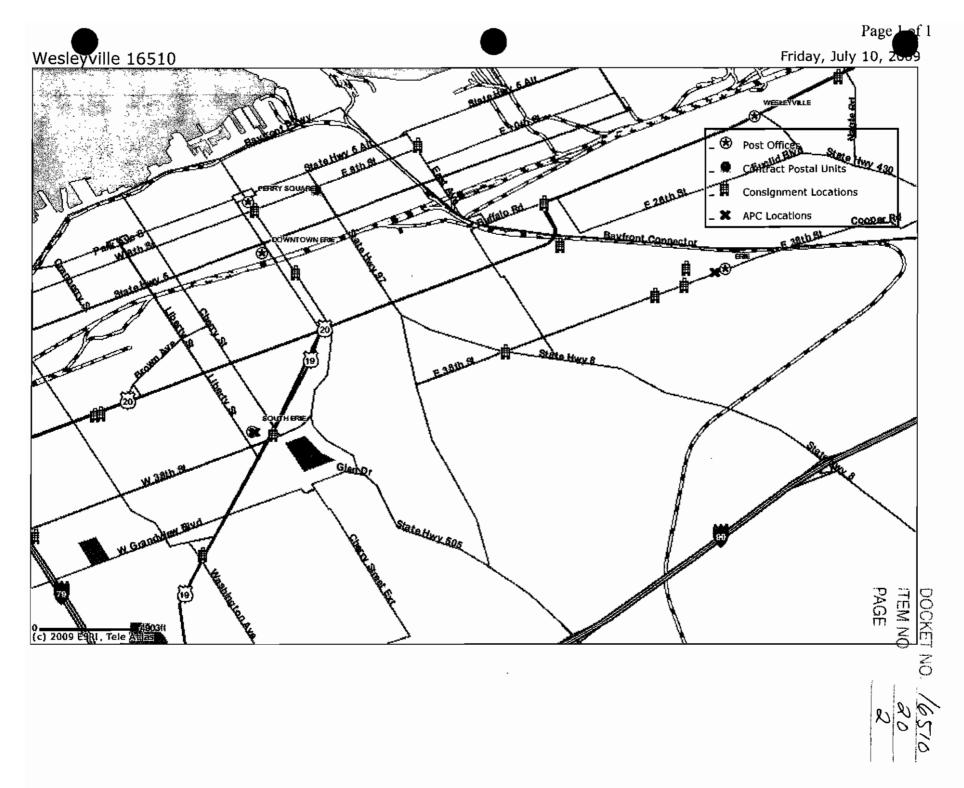
Question: Thinking about all aspects of U.S. Postal Service performance during the past 30 days, please rate the

service you have received

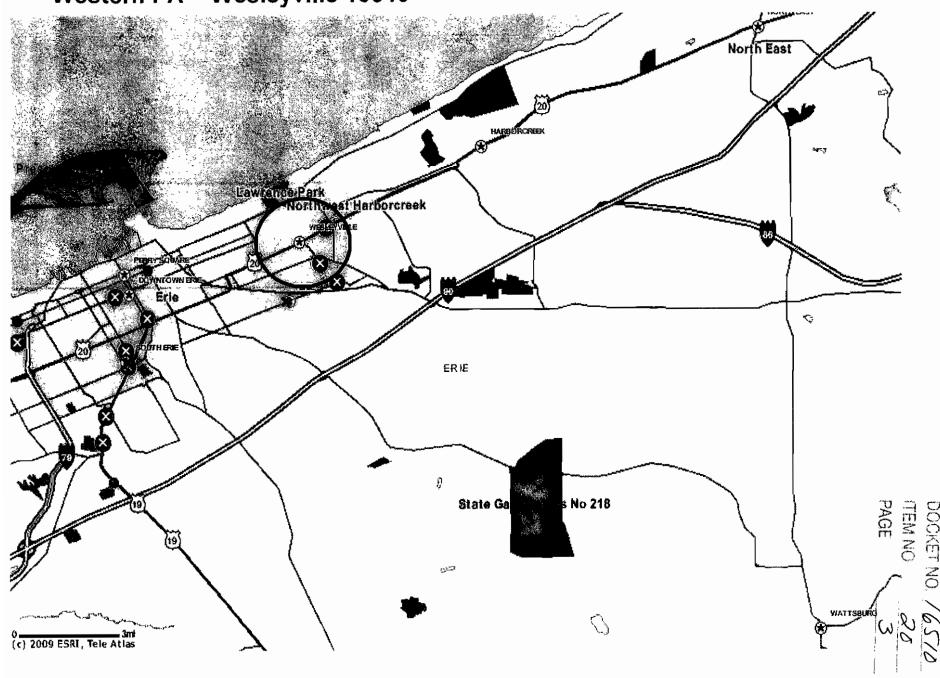
Response %: Excellent/Very Good/Good

	2008	2009	2009	2009	2009
ZIP5	PQ 4	PQ 1	PQ 2	PQ 3	PQ 4
16501 - ERIE					
16502 - ERIE					
16503 - ERIE					
16504 - ERIÉ	1				
16505 - ERIE][
16506 - ERIE	ii ii				
16507 - ERIE	1				
16508 - ERIE					
16509 - ERIÊ					
(16510 - ERIE					
16511 - ERIE					
16512 - ERIE	ĺ				
16514 - ERIE					
16541 - ERIË					
6546 - ERIE					
6563 - ERIE					
[ZIP3 165 - ERIE PA]					

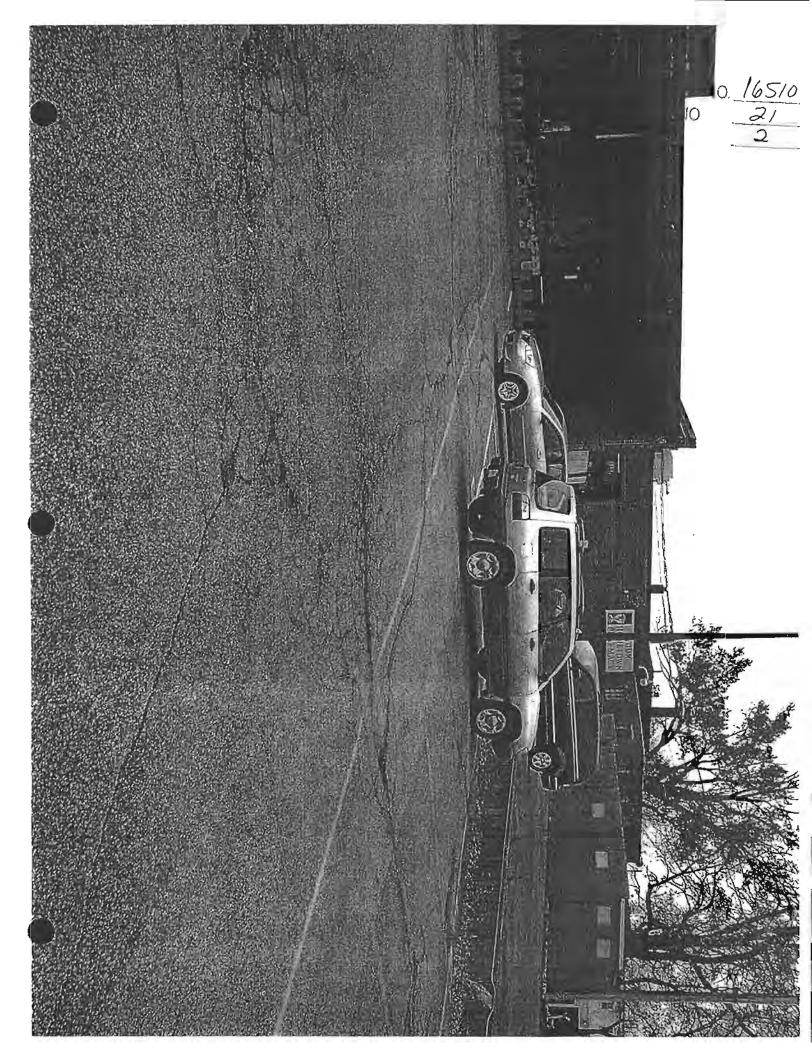


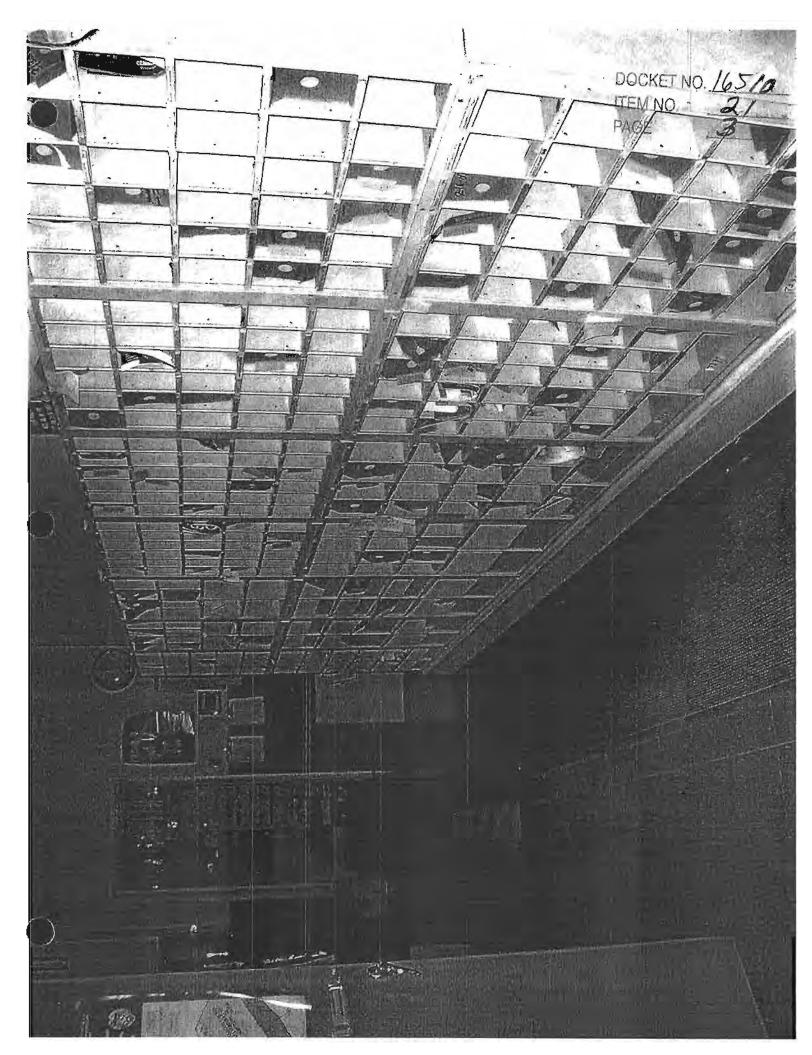


Western PA – Wesleyville 16510







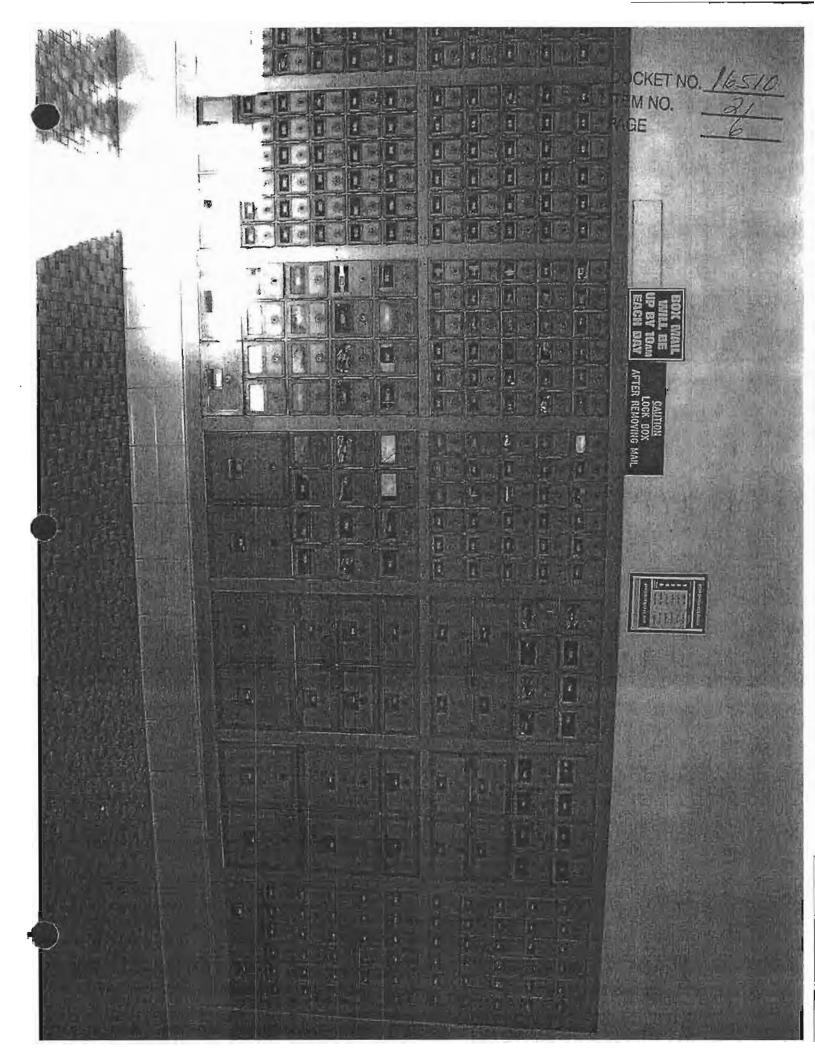


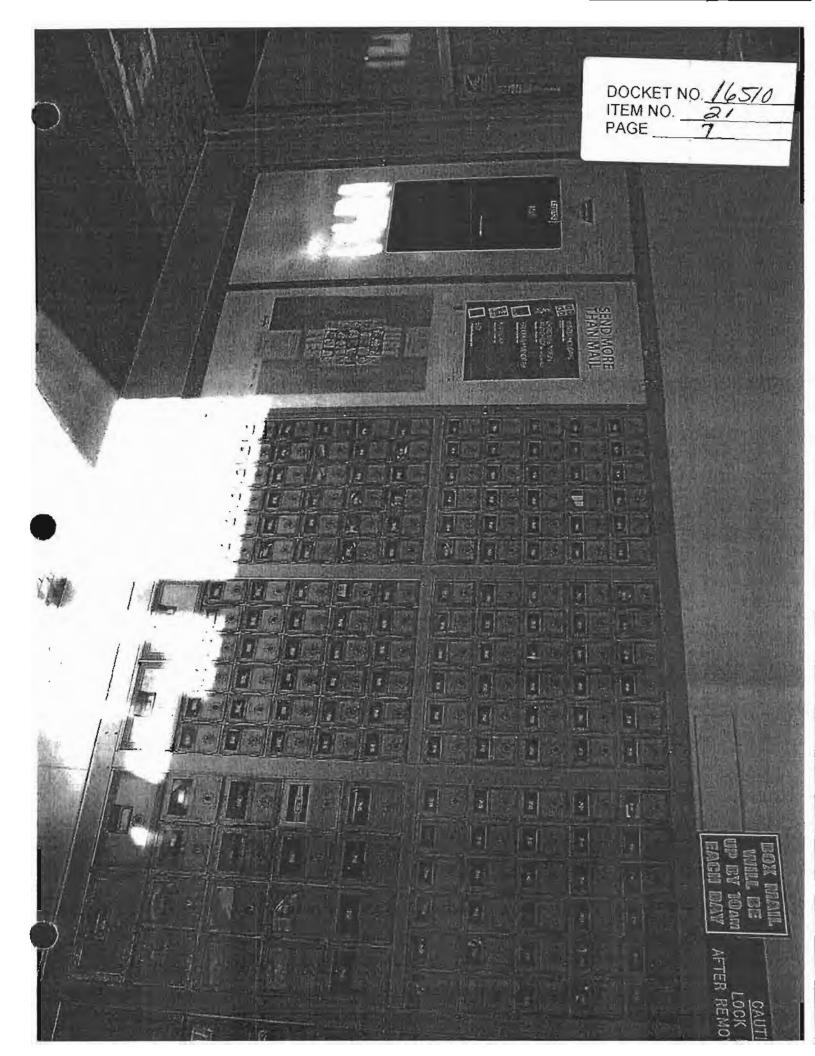


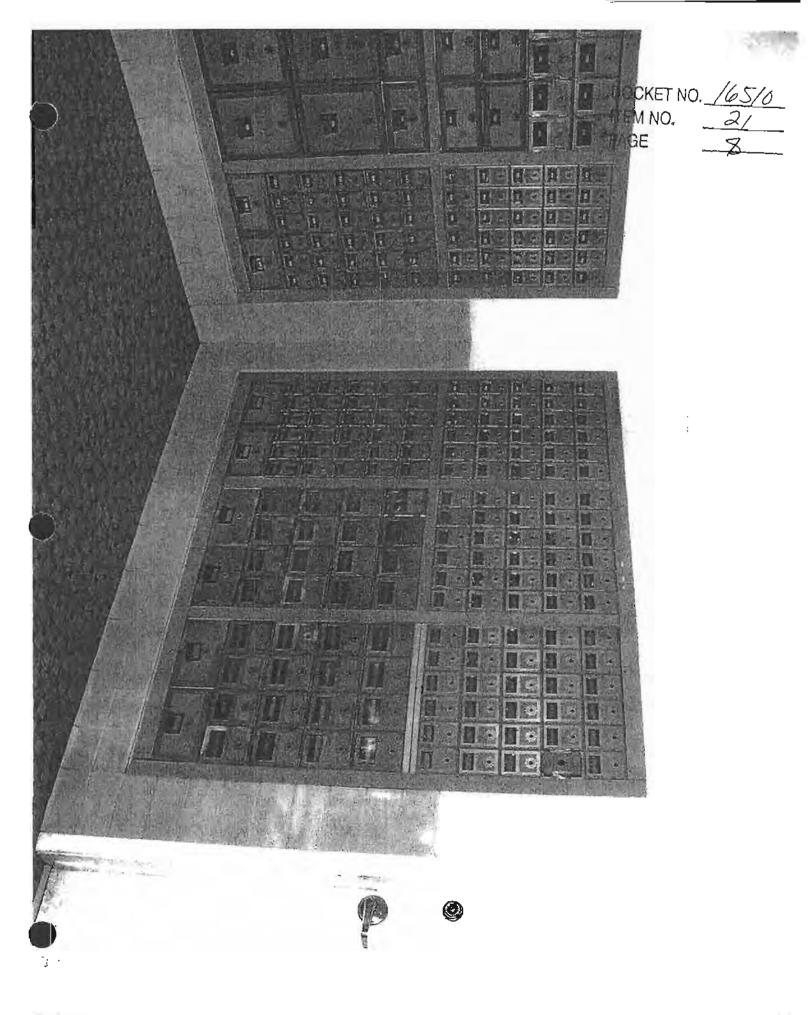
DOCKET NO. 16570 ITEM NO. 21 PAGE _5

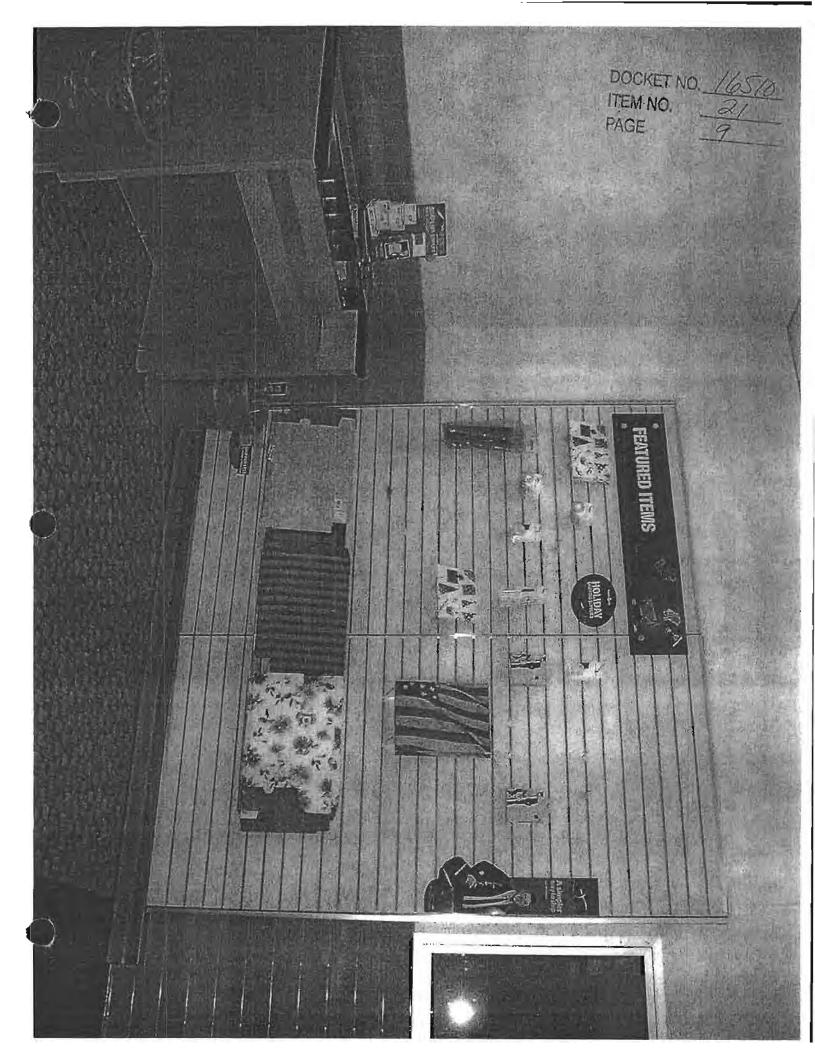


UNITED STATES











DOCKET NO / Classified Station/Branch or Community Post Office Discontinuance Check

PAGE

Proposed Discontinuance Facility Information

District Name:	Western	Pennsylvania	Teleph	none			
District Contact:	Jane Rat	nenkamp	Num	ber: _4	112-359-7	832	
Office Name	<u> Vesleyville</u>	Finance Station					
State:	_PA		-	ZI	P Code:	16510-1700	
County:	_Erie		Congre	ssional	District:	03	
Date office established			EAS Po	stmast	er Level	26	
Reason for Discontinuance (i.e., Operational Efficiencies, Reduced Workload, Proximity of Neighboring Retail Units): The Wesleyville Finance Station has been experiencing a decline in retail revenue over the past few years (FY09-\$ FY08-\$ FY07-\$ The most recent WOS Earned report justifies less than one SSA position per day. Many of the business customers have moved out of the area. An entire Plaza is 90% vacant and has been for more than a year.							
Is facility owned: (Yes No	or No)	If no, when d 11/30/2012	oes the lease	e or con	ıtract expi	ге?	
Is there a termination coordinate with FSO to			lease termin	ation pl	lans? Dist	rict will	
How many customers	are affecte	d:					
Post office bo	Post office box customers:						
General Deliv	ery:		0				
Rural Route:			0				
Highway Cont	tract Route	(HCR):	0				
City Route:			0				
Intermediate F	Rural:		0				
Intermediate I	HCR:		0				
Total number	of custome						
Window Service Hours:	M-F	09:00 AM-12:30 PM-04:30 PM) PM, 1:30 	Sat	09:00 A	M-12:00 PM	
Lobby Hours:	M-F	08:00 AM-05:00) PM	Sat	08:00 A	M-12:30 PM	

UNITED STATES		
POSTAL SERVICE	DOCKET NO.	16510
	ITEM NO.	22
Retail Customer Data	PAGE	2
What is the Post Office Box Fee Group for this location?		
How many Post Office Boxes are at this location?		
How many Post Office Boxes are rented at this location?		

What are the plans for the post office box customers? PO Box customers will have the option of post office box delivery at the Erie General Mail Facility or they may receive carrier delivery at their residence. They will not be required to change their mailing address if they choose to continue their Post Office Box at the new location.

Does the office have an APC? No If yes, what are the plans for APC?

Total Window Staffing (Earned/Actual Staffing Graph, October/March of most current FY): See Attached

Average WTIL (12-month data) See Attachment	# of WTIL over 5 minutes	TEM NO 22
CSM Trend Data (Last 4 quarter t See Attachment	trends):	PAGE 3
WIR for the last three fiscal year	's were:	
\$	FY09	
\$	FY08	
\$	FY07	
Total Operating Expenses for las	st 12-month data (ADM): \$	
Average Daily Retail Transaction retail business days) (Source: M See Attached	ns (12-month data) (Total Transactions div lonthly, Yearly RDM FLASH):	ided by number of
	rent fiscal year and same period last year (See Attached	RDM Flash):
Retail Transaction Trends for las FY09-	st three fiscal years (RDM FLASH): FY07-	
	nt fiscal year and same period last year (RD e Attached	≀M Flash):
sites. Use Retail Optimization A	umber of retail units within 10 miles, includi access Management (ROAM) system. Mus abels, CPU, APC and SOC locations and c	t include the
Bulk Mail Customers		
	Acceptance Unit? (yes/no)No ade for the Bulk Mail Acceptance Unit?	
Does the office have a DDU drop of the second of the secon	p? (yes/no)No ade for drop shipment customers?	
How many permit customers and customers.	d what provisions will be made for them? T	here are no permit



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Other Customer Information

of schools, religious institutions, organizations and businesses in service area: _4
Are there handicapped customers that require special provisions? (yes/no)Yes If yes, what accommodations will be made for them if the office is consolidated?
Quiet many averaging a concern average and in province a boundary adviced that in boundary

Customers expressing a concern over special provisions have been advised that in hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customer may contact Consumer Affairs for more information.

Community Input

Community meeting:	Date:	N/A	Number of	customers attended:	
Questionnaire:	Date:	8/19/09		Number returned:	79
# Favorable	18	# Unfavorable:	27	#No opinion:	34
Dublic Nicker (les-		-) D-to (if applicable):			

Public Notice (local newspaper) Date (if applicable):

Employee Data:

How many career employees will be affected? 2 If yes, please include # by craft and position. 1 Full Time Lead SSA Level 7 and 1 Full Time Custodian Level 4. The custodian works 4 hours at Wesleyville.

What provisions will be made for impacted employees? Please include explanation by craft and position. The clerk will become an unassigned regular until vacancies are posted for bidding. The custodian's hours will be absorbed into the existing custodian operations at the Erie GMF without adding to complement.

Total Annual Cost Savings

Employee Salaries, (minimum)*:	\$
Salaries X Fringe Benefits 33.5% :	\$
Lease/Rental Costs:	\$24,000.00
Utilities	\$
Total Expenses	\$

^{*}If position(s) are being eliminated include minimum salary of grade level(s) and fringe benefits.



DOCKET NO	16510
ITEM NO	22
PAGE	-

Alternate Service Cost Analysis:

Alternate Service to be provided (i.e., carrier delivery, PO Box Service at another facility, Cluster Box Unit, Non-Personnel Unit, etc.)

Wesleyville PO Box customers will have the option of carrier delivery or having a PO Box at the Erie GMF. Moving Wesleyville PO Box customers to Erie GMF should not incur any cost as there are sufficient boxes to accommodate all current PO Box customers at the Erie GMF. At most, there may be a minimal one-time cost for installation of additional boxes, based on customer needs.

Cost of proposed alternation, extension						
•			-			
l otal / One-time cost (i	Annual Saving		-			
One-time cost (modifications		_			
Administrative Office (G	ai <u>ning Facili</u>	ity Informatio	<u>n)</u>			
Name, State & ZIP <u>Erie Ge</u>	eneral Mail Fa	<u>cility</u>	EAS level	26	Miles away: 1.93	
Window Service Hours:	M-F 08:00	AM-06:00 PM		Sat	08:00 AM-12:30 PM	
Lobby Hours:	M-F 24 hou	ır service		Sat	24 hour service	_
What is the Post Office Box in How many Post Office Boxes How many Post Office Boxes How many Post Office Boxes Does the office have an APC is there sufficient customer a employee parking.	s are at this loss are rented as are available ?Yes and employee	t this location? to rent? parking? Yes				
If not, please explain what p	rovisions will b	e made for cus	tomers and/o	or emp	oloyees?	
Average WTIL (12 month data): # of Retail Workstations:						
CSM Trend Data (Last 4 quarter trends): See Attached						
Estimated Window Staffing in Earned/Actual Staffing Grap	f Proposal is I h for Oct/Mar	mplemented (im of most current	npacted office fiscal year (a	e & ga ittach	ining office). Use documentation)	
See Attached						
Does facility have physical conarrative to explain proposed Yes. PO Boxes are available modifications are required.	d changes		•			



DOCKET NO 16510
ITEM NO. 22

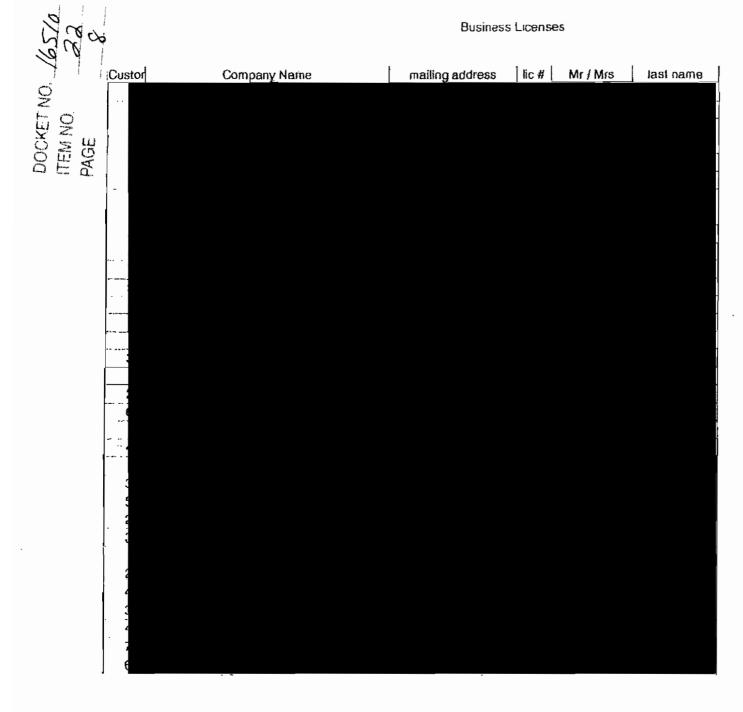
PAGE

Nearest Post Office, Station, Branch or CPU (if different from above):

Name, State & 2	ZIP	EAS level Miles away:
Window Service	Hours: M-F	Sat
Lobby Hours:	M-F	Sat
Number of PO E	Boxes Available	
Prepared By:	Arlene Schwemmer	Title: Retail Specialist
Signature: Telephone Number	<u>Grlene</u> Achive 412-359-7826	Date 11/05/2009 (Remember to include your area code)

11/5/2009

6516 23	66 Busines	SSES Busines	s Licenses	
Custor	Company Name	mailing address	lic# Mr / Mrs	last name
DOCKET NO. 16516 ITEM NO. 22	Company Name	mailing address	ilic# Mr / Mrs	łast name

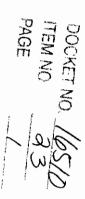


STATION AND BRANCH OPTIMIZATION AND CONSOLIDATION RETURN ON INVESTMENT WORKSHEET

To determine the Postal Service's Return on Investment, please complete the following information. Please work with appropriate functional areas on the district team to complete the worksheet. Completed worksheet should be included in your final study package that is sent to the Vice President, Delivery and Post Office Operations at Headquarters.

STATION/AND/OREIGE: NAME:	one-time	MANUAL
Utility Costs (Source: District Finance through ADM FPR)		
Current Lease Rate (Source: FSO) Termination Date: 11/30/2012		24,000.00
Build-Out/Renovations (Source: FSO)		
Parking (if moving carriers) (Source: FSO/District Ops Support)		
Real Estate Specialist Opinion of Value (Source: FSO)		
Maintenance Labor (Source: District Finance through ADM FPR)		
Maintenance Savings - # of Positions (Source: District Finance through ADM FPR)		
Inter-Station Mail Transportation (Source: District Operations Support)		
Carrier Route Transportation (Source: District Operations Support)		<u> </u>
Carrier Labor (Source: District Finance & Operations Support)		
Carrier Savings - # of Positions (District Finance/Operations Support/Human Resources) Clerk Labor (Source: District Finance through ADM FPR)		
Olen Labor (Source: District Finance unough ADM FFK)	-	
Clerk Savings - # of Positions (District Finance/Operations Support/Human Resources)		
EAS Labor (Source: District Finance through ADM FPR)		
EAS Savings - # of Positions (District Finance/Operations Support/Human Resources)		SANE FOR SCHIPTLING CONTRACTION

^{*}Please include "cost" information as a negative number and savings information as a positive number.



DOCKET NO 16510 ITEM NO 24 PAGE

PROPOSAL TO CLOSE
WESLEYVILLE FINANCE CLASSIFIED STATION
AND PROVIDE POST OFFICE BOX SERVICE
THROUGH THE ERIE GENERAL MAIL FACILITY

DOCKET NUMBER 16510

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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Wesleyville Finance Station and provide city carrier delivery through the Erie General Mail Facility located 1.93 miles away. Post office boxes from the Wesleyville Finance Station will be relocated to the Ene General Mail Facility.

Wesleyville provides retail and post office box service. Recent review revealed only an average of daily retail window transactions. Of the post office boxes available, only are rented, equating to approximately percent. Retail Revenue has declined over the past three years (FY09 \$ FY08 FY07 FY07 Box located at the Erie General Mail Facility, which is 1.93 miles away, will not experience an address change. Considering all factors, the Postal Service feels that effective and regular service will continue to be provided.

The Wesleyville Finance Station provides service 32.5 hours a week from 9:00 AM-12:30 PM, 1:30 PM-4:30 PM, Monday through Friday, and 9:00 AM - 12:00 PM on Saturday to post office boxes, no general delivery and no intermediate rural, no HCR customers. Retail services include the sale of stamps, stamped envelopes, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. There are no permit mailers and no postage meter customers. Administrative responsibility for these customers will be transferred to the Erie General Mail Facility, located 1.93 miles away.

On August 11th & 12th, 2009, the Western Pennsylvania District Management conducted a Union Organization Briefing and Management Organization Briefing respectively. The District Manager along with Managers of Finance, Human Resources, Operations Programs Support, and Customer Relations were in attendance to provide a brief presentation regarding the current issues in their respective departments. Station/Branch Optimization was discussed at these meetings.

On September 2, 2009, the Western Pennsylvania District conducted a Congressional Briefing. Representatives from the Postal Service provided information on Station/Branch Optimization and were available to answer questions.

On August 18, 2009, 198 questionnaires were distributed to PO Box customers of the Wesleyville Finance Station. Questionnaires were also available over the counter for retail customers at Wesleyville. Seventy-nine questionnaires were returned. Eighteen responses were favorable, twenty-seven were unfavorable, and thirty-four expressed no opinion regarding the proposed alternate service. Two questionnaires were returned without name/and or mailing address.

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The following postal concerns were expressed on the returned questionnaires:

1. Concern: Customers expressed concern in traveling out of their way to receive

customer service.

Response: Services provided at the post office will be available from the carrier, and

customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer

convenience.

2. <u>Concern:</u> Customers expressed concern for those without transportation and the

quality of service at the Erie General Mail Facility.

Response: Services provided at the post office will be available from the carrier, and

customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

Customers expressed concern for the attentive service they receive at

the Wesleyville Branch and security of their mail.

Response: Courteous and helpful service will be provided by personnel at the Erie

General Mail Facility and from the carrier. If you are a post office box customer, you have the option of post office box delivery at the Erie General Mail Facility, or you may receive carrier delivery at your

residence.

4. Concern: Customers expressed concern for the quality of service provided.

Response: Courteous and helpful service will be provided by personnel at the Erie

General Mail Facility and from the carrier.

Customers expressed concern regarding the convenience of the

Wesleyville Branch and friendly service.

Response: Services provided at the post office will be available from the carrier, and

customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Courteous and helpful service will be provided by personnel at the Erie General Mail Facility and from the carrier.

<u>Concern:</u> Customers expressed concern on the convenience of the Wesleyville

Branch for senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face

special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special

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customer needs. To request an exception for hardship delivery, customers may contact Consumer Affairs for more information.

7 Concern: Customers expressed concern on the convenience of the Wesleyville

Branch due to their disability.

Response: Customers are not required to travel to another post office to receive mail

or obtain retail services. These services will be provided by the carrier. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. To request an exception for hardship delivery, customers may

contact Consumer Affairs for more information.

8. Concern: Customers expressed concern with changing their address.

Response: If you are a post office box customer, you have the option of post office

box delivery at the General Mail Facility, or you may receive carrier delivery at your residence. The Postal Service is considering relocating current post office boxes to the Erie General Mail Facility. You will not be required to change your mailing address if you choose to continue

your Post Office Box at the new location.

9. Concern: Customers expressed concern in having their personal and business

needs met.

Response: Services provided at the post office will be available from the carrier, and

customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer

convenience.

10. Concern: Customers expressed concern with how to obtain mail delivery to their

shop.

Response: Information on how to obtain post office box delivery at the Erie General

Mail Facility or carrier delivery at your residence will be provided if it is

decided to discontinue the Wesleyville Branch.

There were no non-postal concerns expressed.

Some advantages of the final determination are:

- 1. PO Box customers will continue to use their PO Boxes and city delivery will not be affected.
- 2. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
- 3. Customer access to retail services is available through their carrier. In addition, there are four facilities less than four miles of the Wesleyville Finance Station to provide retail

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services (Erie General Mail Facility with an APC-1.93 miles; Kraus Department Store-Contract Postal Unit-3.1 miles; Perry Square Station-3.6 miles; Downtown Station-3.7 miles). Alternate stamp locations within 0.93 miles from the Wesleyville Finance Station are Giant Eagle and Walgreens.

Some disadvantages of the final determination are:

I. Loss of a retail outlet in their community.

II. EFFECT ON COMMUNITY

Wesleyville Finance Station is a borough in Erie County, PA. Police protection is provided by the borough of Wesleyville. In Wesleyville, 92% of commuters drive to work.

There were no non-postal concerns expressed on the returned questionnaires.

Based on information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The clerk will become an unassigned regular until vacancies are posted for bidding. The custodian's hours will be absorbed into the existing custodian operations at the Erie GMF without adding to complement.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$106,731.46 with a breakdown as follows:

Clerk/*Custodian Salary (Level 7/Level 4-Minimum)
Fringe Benefits @33.5%
Rental Costs, Including Utilities

7otal Annual Costs
Less Cost of Replacement Service
Total Annual Savings

\$ 1.500.00

^{*}Custodian only works 4 hours at the Wesleyville Finance Station. His salary and benefits are computed at 50% of total yearly earnings.

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V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Wesleyville Finance Station and relocate the post office boxes to the Erie General Mail Facility located 1.93 miles away at 2108 East 38th Street, Erie PA 16515. City delivery service will be administered by the Erie General Mail Facility.

The career clerk will become an unassigned regular until vacancies are posted for bidding. The custodian's hours will be absorbed into the existing custodian operations at the Erie GMF without adding to complement. Workload has continued to decline.

The Wesleyville Finance Station provides 32.5 hours of window service per week. There are no permit mailers or postage meter customers.

Post office box service and city carrier delivery will continue to provide effective and regular service. There will be a loss of a retail outlet. However, delivery and retail services will be available at the Erie General Mail Facility 1.93 miles away. PO Box customers can choose to have their PO Box relocated to the Erie General Mail Facility. Customers opting for carrier delivery will not have to travel to obtain their mail. There is sufficient parking for customers and employees for customer convenience. In addition, there are three facilities less than four miles of the Wesleyville Finance Station to provide retail services. A disadvantage to some may be in the extra travel to transact business.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.



November 9, 2009

VICE PRESIDENT
DELIVERY AND POST OFFICE OPERATIONS
ATTN: DEAN J. GRANHOLM
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA, ROOM 5621
WASHINGTON, DC 20260-5621

SUBJECT: OFFICIAL RECORD

Enclosed for your review and approval is the official record to discontinue the Wesleyville Finance Classified Station.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed and all necessary documentation is included. All documents in the record are numbered, contain docket and item numbers on each page, and a chronological index of all documents in the record is included. Effective and regular service will be provided to area residents by permanently implementing the alternative service proposed.

Refer questions about this post office discontinuance to Jane Rahenkamp, Manager, Customer Relations, at 412-359-7832.

Charles P. McCreadie

District Manager

Western Pennsylvania District

Enclosures: One copy of record

Headquarters acknowledgement of receipt of official record

Self-addressed envelope

Charl P. W Greadel

cc: Vice President, Eastern Area